

Change of name

OPTUS

If you've changed your name, your Optus account(s) will need to be updated.

Before you start

Only complete this form if you are the account holder and want to change your name.

Your details

Previous full name:

New full name:

Date of birth:

Postal address:

Your Optus account(s) or service number(s):

Signature

Date signed

Checklist

Use this checklist to confirm you have all the required documentation before returning this form.

Completed and signed the form

Listed all account(s) or services (s) that should be updated with your new name

Supporting documentation showing your old name

Supporting documentation showing your new name

Provide copies of supporting documentation

To confirm your change of name, please provide:

- one form of ID showing your old name
- and one form of ID showing your new name.

We accept the following identification:

- Driver's Licence
- Passport
- Birth certificate
- Marriage certificate
- Divorce certificate
- Legal change of name (Deed Poll)
- Gender reassignment document

Return this form and any supporting documentation by:



Mail:

Change of Name
PO Box 888
North Ryde NSW 1670

What happens next?

Your details will be updated within 10 business days.

If you need assistance completing this form, please visit your nearest [Optus store](#)