OPTUS

To the Landlord/Property Manager

I am writing to request your permission to proceed with installation for my nbn® internet connection, provided by Optus at the following address:

_____

My NBN Connection type is: (tick applicable)

- Fibre to the Premises (FTTP)/FTTP Upgrade ☐
- Fibre to the Node (FTTN) ☐
- Fibre to the Curb (FTTC) ☐
- Fibre to the Basement (FTTB) ☐
- Hybrid Fibre Coaxial (HFC) ☐

The installation will be carried out by an authorised nbn® technician and may involve works inside and outside the property. These works are necessary to enable access to the nbn® network and may include the installation of cabling, wall outlets, and nbn® supplied equipment.

What happens during the installation appointment?

During the installation appointment, the nbn® technician will:

- Assess the property and consult the tenant to determine the most suitable location for the nbn® equipment.
- Installation may involve drilling, mounting of small devices, and running cables along walls or through existing conduits.
- Equipment will be installed in a central location to allow for optimal WiFi performance and all work will be conducted in accordance with nbn® standards and guidelines.
- The installation is required to provide me (the tenant) with access to nbn® connection.
- I (the tenant) will be responsible for arranging the appointment and ensuring access to the property.

Please note:

Before undertaking any work at your property, you'll be advised of any civil work that needs to be completed. The installation process will be as non-invasive as possible.

Want to find out more?

To learn more about what to expect see here for our installation guide

Call: 133 937

Online: Contact us

Your approval is required to proceed, thank you for your time and consideration. I look forward to receiving your approval.

Kind regards,