

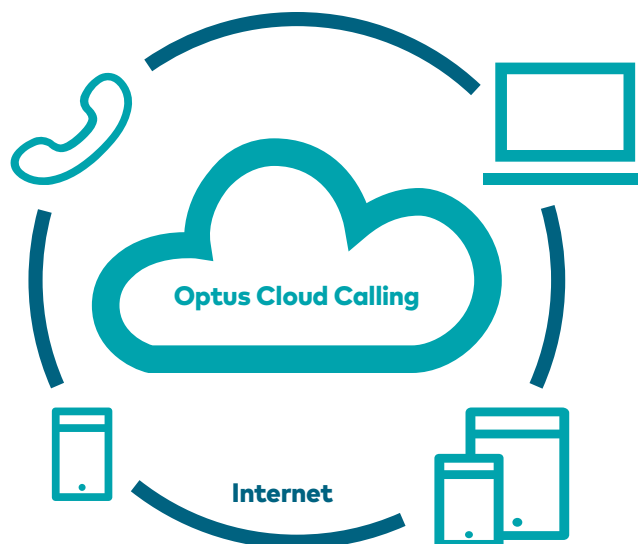
Never miss a call with business communications delivered where you are *Yes*



Communicate from anywhere using the device of your choice

Highlights

- **Can be delivered over your current network**
Simply use your existing Internet connectivity to access the service
- **Simple set up**
Optus Cloud Calling is ready for service; simply pick a cutover date to swing your telephone numbers to Optus
- **Native mobile support**
Allows your employees to communicate and collaborate from anywhere using their device of choice
- **Seamless integration with Cisco**
Webex Meetings and Teams for an advanced collaboration experience



To compete in the digital era, organisations are undergoing significant change. They are striving to collaborate better, faster and more effectively than ever before. Many have recognised the need to innovate, as well as offering a great environment for people to work and with improved employee experience. To do this, organisations are looking for a cloud-based collaboration solution that is fast to deploy, scales easily, requires minimal upfront investment and is always current.

Optus Cloud Calling helps you meet the digital transformation challenge by allowing your workforce to become more agile and mobile – your teams can access these collaboration tools in a safe and secure way via a desk phone, computer, mobile or tablet.

Optus Cloud Calling delivers a unique cloud collaboration experience, coupled with the latest productivity tools from the Cisco Collaboration portfolio. The service is powered by Cisco's Webex Calling platform, removing the need to deploy, maintain and manage your own infrastructure.

Enterprise User

Full-featured business solution

- Full set of PBX telephony features
- Webex Teams™
- Webex® Meetings (optional)
- Telephone Number

Associated with a person



Common Area Device

Basic dial tone for common area phones

- Limited telephony feature set
- No Webex Teams or Meetings
- Telephone Number

Appropriate for locations like:

- Lobby
- Meeting Room

Associated with a place



Subscriber Features Comparison

Feature	Enterprise User	Common Area Device
Cisco Webex Calling App (Desktop and Mobile)	✓	
Alternate Numbers with Distinctive Ring	✓	
Anonymous Call Rejection	✓	
Barge-In Exempt	✓	
Business Continuity (CFNR)	✓	
Busy Lamp Monitoring	✓	
Call Forwarding	✓	
Call History	✓	
Call Hold and Resume	✓	
Call Logs with Click to Dial	✓	
Call Redial	✓	✓
Call Return	✓	
Call Transfer (Attended and Blind)	✓	
Call Waiting for up to 4 Calls	✓	✓
Call Waiting ID	✓	✓
Directed Call Pickup	✓	
Directed Call Pickup with Barge In	✓	
Do Not Disturb	✓	
Enterprise Phone Directory	✓	
Executive / Executive Assistant	✓	
Extension Dialling, Variable Length	✓	✓
Feature Access Codes	✓	✓
Inbound Caller ID (Name)	✓	✓
Inbound Caller ID (Name & Number)	✓	✓
Inbound Fax to email	✓	
Multiple Line Appearance	✓	
N-Way Calling (6)	✓	
Office Anywhere	✓	
Outbound Caller ID Blocking	✓	✓
Personal Phone Directory	✓	

Feature	User	Device
Priority Alert	✓	
Privacy	✓	
Push to Talk	✓	
Remote Office	✓	
Selective Call Acceptance	✓	
Selective Call Rejection	✓	
Sequential Ring	✓	
Shared Call Appearance	✓	
Simultaneous Ring	✓	
Speed Dial 100	✓	
Three-Way Calling	✓	
Unified Messaging	✓	
User Web Portal	✓	
Video (Point to Point)	✓	✓
Visual Voicemail	✓	
Voice Mail	✓	

Calling Application Feature Comparison

Feature	Webex Calling (desktop)	Webex Calling (mobile)
Microsoft Windows Support	✓	
Apple OSx Support	✓	
Google Android Support		✓
Apple iOS Support		✓
Voice and Video Calling - VoIP	✓	✓
Native Mobile Network Calling ¹		✓
Call History	✓	✓
Call Settings Control ³	✓	✓
Click to Dial from Desktop Phone	✓	
Enterprise Phone Directory Integration	✓	✓
Headset support	✓	✓
In-Call Controls	✓	✓
Notifications	✓	✓
Outlook Add-In ²	✓	
Outlook Directory Integration		
Twin to Office Phone	✓	✓
Contact Management Tools ³	✓	✓
UC One Skype for Business Add-In ⁴	✓	

1 Requires the device to have an active cellular service plan for native calling

2 Outcalling only (contact presence not supported); supported only on Windows

3 Only Call Forward Always, Do Not Disturb, and Office Anywhere are supported on mobile. Presence Sharing and Contact synchronization between clients is not supported.

4 Supported on Windows version only; provisioned separately per site in Webex Control Hub

Site Features and Services

Available site features

Authentication	Group Call Park / Pickup	Music on Hold
Call Park / Retrieve	Intercept Group	Voice Portal
Calling Plan Management	Intercept User	Receptionist Client
External Calling Line ID Delivery	Internal Calling Line ID Delivery	Skype4Business (Lync) Integration
Auto Attendant	Group Paging	
Call Queue	Hunt Group	

Get started today

To help support you on this journey, Optus Business has one of the largest dedicated teams of collaboration specialists in Australia. Give us a call.

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