

Financial Results Presentation

Q2 FY12: Quarter ended 30 September 2011



10 November 2011
Chua Sock Koong
Group CEO

Forward looking statement – important note

The following presentation contains forward looking statements by the management of Singapore Telecommunications Limited ("SingTel"), relating to financial trends for future periods, compared to the results for previous periods.

Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingTel. In particular, such targets should not be regarded as a forecast or projection of future performance of SingTel. It should be noted that the actual performance of SingTel may vary significantly from such targets.

"S\$" means Singapore dollars and "A\$" means Australian dollars unless otherwise indicated. Any discrepancies between individual amounts and totals are due to rounding.



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Resilient operations across the Group

Results impacted by adverse currency movements

Group performance	Revenue › up 4%	S\$4,610m	Net profit › down 1%	S\$882m
Singapore	Revenue › up 1%	S\$1,601m	EBITDA¹ › up 5%	S\$553m
Optus	Revenue › up 1%	A\$2,337m	EBITDA › up 1%	A\$560m
Regional Mobile	Customers² › up 15%	424m	Pre-tax earnings³ › down 12% › down 6% in constant currency	S\$471m

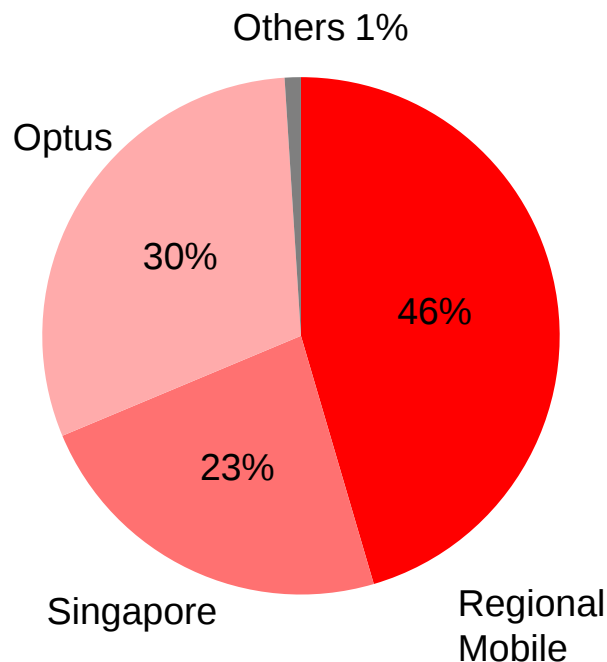
1. Excludes Group and International Business corporate costs

2. Group mobile subscribers, including SingTel, Optus and Regional Mobile Associates

3. Based on the Group's share of Regional Mobile Associates profit before tax and exceptionals

Group Q2 FY12 highlights

Proportionate EBITDA¹
77% outside Singapore



Group

- › Declared interim dividend

6.8¢
Per share

Singapore

- › Expanded SingTel's cloud solution offerings

>150,000
users

- › Jia Le – first aggregated Asian entertainment channel



Optus

- › Announced LTE rollout
- › Continued launch of market-leading digital services

The place to go
before you go out.



Optus Go Places

Regional Mobile

- › Upstake in AIS²
- › Airtel Africa acquired license to operate in Rwanda

1. Based on 3 months to Sep 2011

2. Subject to regulatory and other approvals

Q2 FY12: strong underlying results but affected by fair value losses

	3 months to Sep 11	3 months to Sep 10	YoY % change	3 months to Jun 11	Sequential % change
Operating revenue	4,610	4,436	3.9%	4,605	0.1%
EBITDA	1,249	1,188	5.2%	1,284	(2.7%)
- margin	27.1%	26.8%		27.9%	
Associates pre-tax earnings ¹	498	567	(12.1%)	500	(0.5%)
EBITDA & share of associates' pre-tax earnings	1,747	1,755	(0.4%)	1,792	(2.5%)
Depreciation & amortisation	(494)	(481)	2.7%	(501)	(1.4%)
Net finance expense	(72)	(88)	(17.5%)	(93)	(22.0%)
Exceptional Items ²	(4)	1	N.M.	61	N.M.
Pre-tax profit	1,177	1,187	(0.8%)	1,259	(6.5%)
Tax	(296)	(296)	0.2%	(342)	(13.3%)
Net profit	882	892	(1.2%)	916	(3.8%)
Underlying net profit	885	891	(0.7%)	873	1.4%

1. Excludes exceptionals

2. Comparatives for Jun 2011 includes the Group's share of AIS' results for the quarter ended 31 Mar 2011 and Optus' one-off provision for ex-gratia costs arising from organisation restructuring

1H FY12: earnings affected by weaker regional currencies

	6 months to Sep 11	6 months to Sep 10	YoY % change
Operating revenue	9,215	8,725	5.6%
EBITDA	2,534	2,444	3.7%
- margin	27.5%	28.0%	
Associates pre-tax earnings ¹	998	1,117	(10.6%)
EBITDA & share of associates' pre-tax earnings	3,539	3,551	(0.3%)
Depreciation & amortisation	(996)	(965)	3.1%
Net finance expense	(165)	(167)	(0.8%)
Exceptional Items ²	58	1	N.M.
Pre-tax profit	2,436	2,421	0.6%
Tax	(638)	(588)	8.6%
Net profit	1,798	1,835	(2.1%)
Underlying net profit	1,758	1,834	(4.1%)

1. Excludes exceptionals

2. Includes the Group's share of AIS' results for the quarter ended 31 Mar 2011 and Optus' one-off provision for ex-gratia payment arising from organisation restructuring.

Foreign exchange movements

Currency		Exchange rate ¹	Currency appreciation / (depreciation) against S\$	
		S\$ 1.00	YoY	QoQ
1 AUD ²		S\$1.2870	4.9%	(2.3%)
INR		37.3	(9.1%)	(3.3%)
IDR		7,042	(6.3%)	(1.4%)
PHP		34.8	(4.5%)	-
THB		24.6	(5.6%)	(0.8%)
BDT		60.6	(18.1%)	(2.4%)
PKR		70.9	(12.0%)	(2.8%)

1. Average exchange rates for the quarter ended 30 Sep 11

2. Average A\$ rate for translation of Optus' operating revenue

Trends in constant currency terms¹

3 months to Sep 11	2Q FY12 (reported S\$m)	YoY % change (reported S\$)	YoY % change (at constant FX) ¹
Group revenue	4,610	3.9%	0.8%
Group underlying NPAT	885	(0.7%)	0.6%
Optus revenue	3,008	5.6%	0.7%
Associates pre-tax earnings ²	498	(12.1%)	(6.7%)
6 months to Sep 11	1H FY12 (reported S\$m)	YoY % change (reported S\$)	YoY % change (at constant FX) ¹
Group revenue	9,215	5.6%	1.6%
Group underlying NPAT	1,758	(4.1%)	(3.1%)
Optus revenue	6,056	7.8%	1.6%
Associates pre-tax earnings ²	998	(10.6%)	(4.9%)

1. Assuming constant exchange rates from corresponding periods in FY11

2. Based on the Group's share of associates earnings before exceptionals



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Singapore: mobile leading growth

Q2 FY12	Revenue S\$m	YoY Change	Highlights
Total revenue	S\$1,601m	+1%	> up 3% excluding fibre rollout
Mobile	S\$477m	+9%	> strong customer growth
Data & Internet	S\$398m	-1%	> price decline in International Leased Circuits offset growth in Managed Services
IT & Engg	S\$368m	-2%	> lower fibre rollout revenue > NCS revenue up 8% with delivery of infrastructure set-up for an MOE project
International telephone	S\$126m	-4%	> lower inpayment revenue

Mobile: strong customer growth

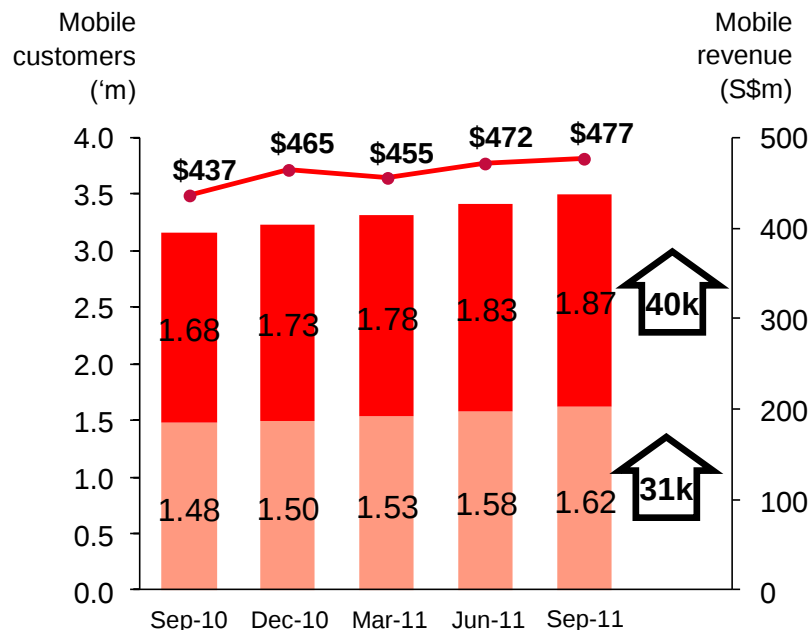
Strong revenue growth

+9%

Market share

45.5%¹

> consecutive quarter of market share gain



Postpaid ARPU

S\$85

> reported ARPU down 4%
> stable excluding data-only SIMs

Wireless BB subs up 59%²

1.1m

Total data as % of ARPU

41%

> 19% non-SMS data

Subscriber acquisition cost

S\$300

> down 19% YoY

—●— Mobile revenue ■ Prepaid customers ■ Postpaid customers

1. As at Aug 2011

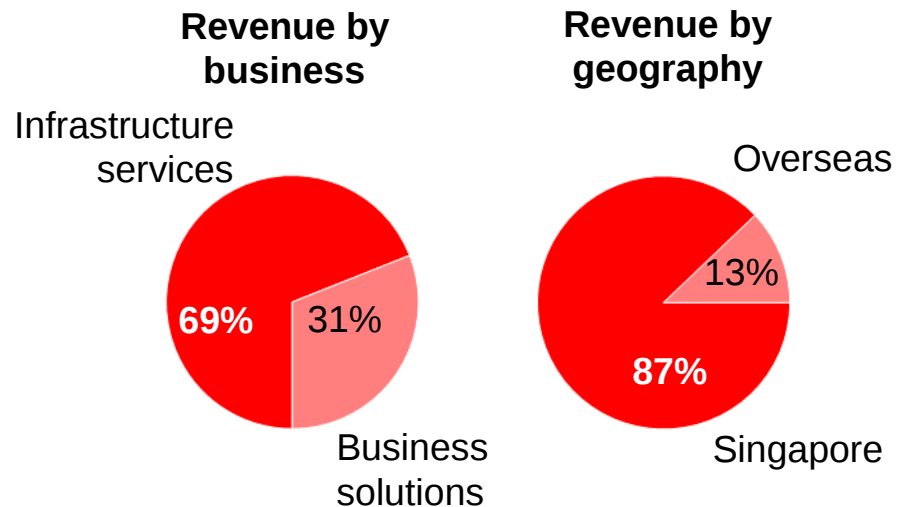
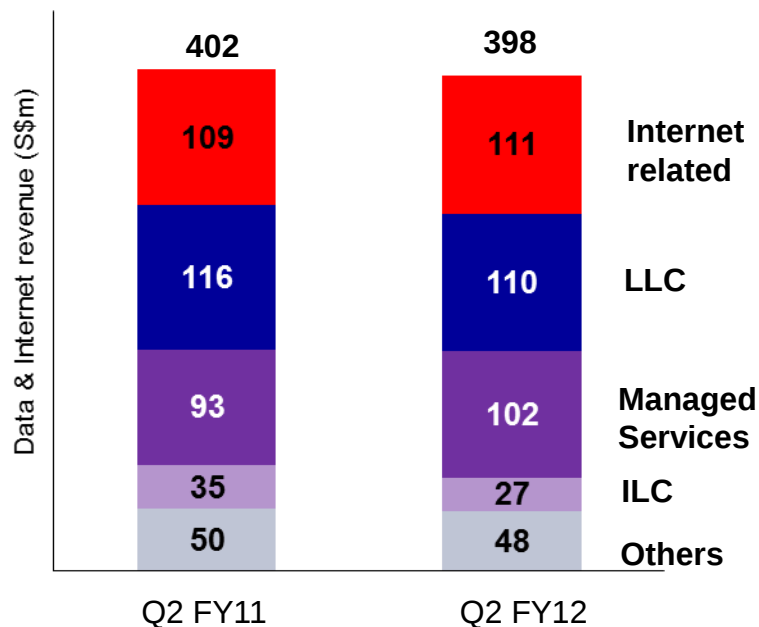
2. Mobile subscribers who registered for monthly mobile broadband data subscription plans, including data packs attached to voice services

Expanding Managed Services & ICT-Telco solutions

Data & Internet revenue S\$398m

NCS Group revenue S\$326m

> up 8%



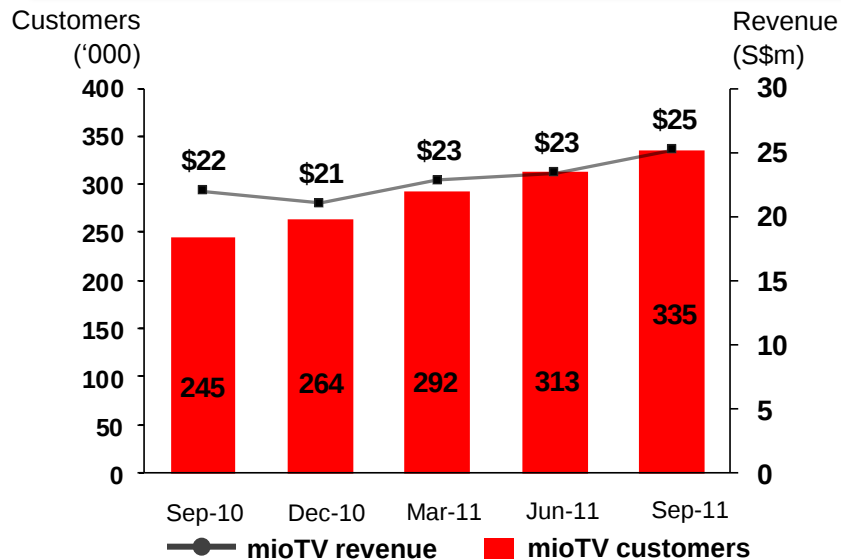
NCS Group order book¹ S\$2.0b

Leading the digital revolution

mio TV revenue

S\$25m

Growing our digital presence



mio TV customers

335k

> up 22k

Customers on bundles¹

271k

> up 16k

> approx 24% of Singapore households

Fibre customers²

37k

> up 14k

Innovative local apps & content

> complements consumer lifestyles



inSing.com: 1.6m unique monthly visitors



deF!nd: digital concierge service

location-based app for dining, entertainment, deals and more



AMPed: 88,000 active users

1. Bundled plans comprised mio Plan (mobile, fixed broadband & fixed voice), mio Home & exPlore Home (mio TV, fixed broadband & fixed voice)

2. Refers to residential and corporate subscriptions to broadband Internet services using optical fibre networks

EBITDA growth with lower SG&A

Singapore Business EBITDA

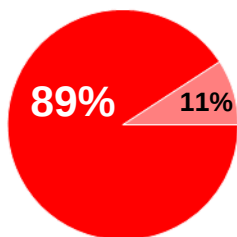
S\$553m

> up 5%

Operating expenses

-2%

Telco
EBITDA
S\$493m



IT & Engg
EBITDA
S\$60m

Telco EBITDA

S\$493m

> up 9%

> EBITDA margin 40.0%

IT & Engineering EBITDA

S\$60m

> up 21%¹

> EBITDA margin 16.2%

Selling & Admin

-5%

- > lower mobile subscriber acquisition and retention costs
- > stable content costs

Cost of sales

-5%

- > lower costs for fibre rollout

Staff costs

+10%

- > higher headcount at NCS

Traffic expenses

-3%

- > lower lease expense

Get the best entertainment,
for a lot less than you think

OPTUS **meTV**
with **fetch**



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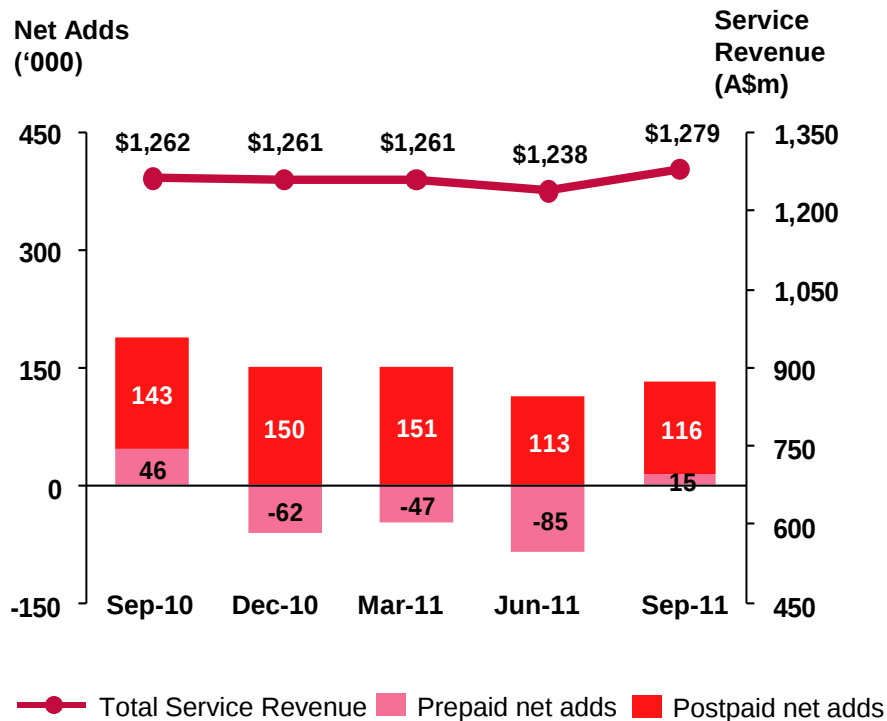
Optus: resilient performance

Q2 FY12	A\$m	YoY Change	Highlights
Total revenue	A\$2,337m	+1%	
Mobile	A\$1,509m	+1%	> customer growth > lower blended ARPU
Business & Wholesale Fixed	A\$509m	+5%	> higher Satellite and ICT & Managed Services revenues
Consumer & SMB Fixed	A\$321m	-6%	> continuing exit of resale > lower on-net broadband ARPU
Total EBITDA	A\$559m	+1%	> margin: 23.9% (Q2FY11: 23.9%)

Mobile: continuing customer growth in a competitive market

Service revenue growth **+1%**

Customer growth in Postpaid and Prepaid



Net adds

- > Postpaid customers **+116k**
- > Prepaid customers **+15k**

Wireless BB customers **1.5m**

- > up 33%

Postpaid ARPU **A\$67**

- > down 4%
- > down 2% excluding wireless BB

Total data % of ARPU **46%**

- > 21% non-sms data

Subscriber acquisition cost **A\$208**

- > down 3% YoY and down 6% QoQ

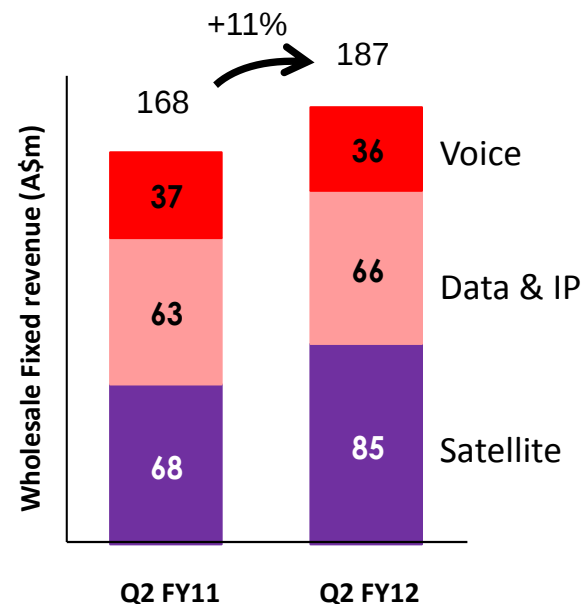
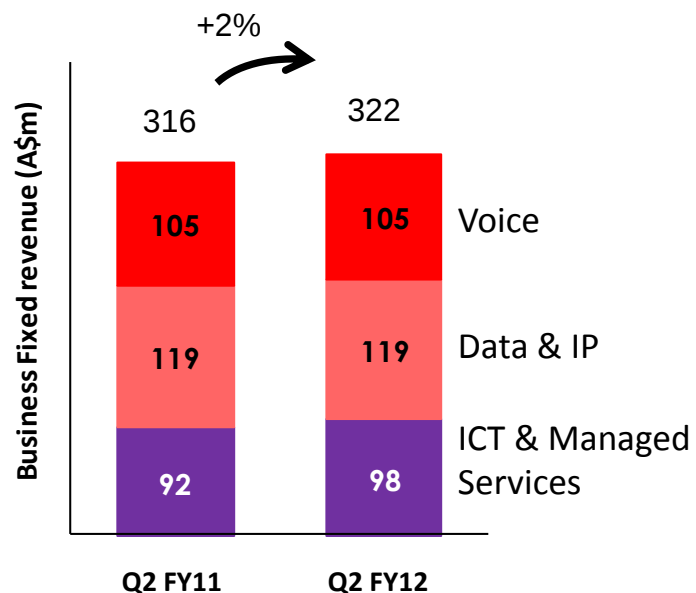
EBITDA **Stable**

- > EBITDA margin stable at 25%

Business & Wholesale Fixed: EBITDA growth with higher on-net mix

Business: growth in ICT & Managed Services

Wholesale: Higher satellite and Data & IP revenue



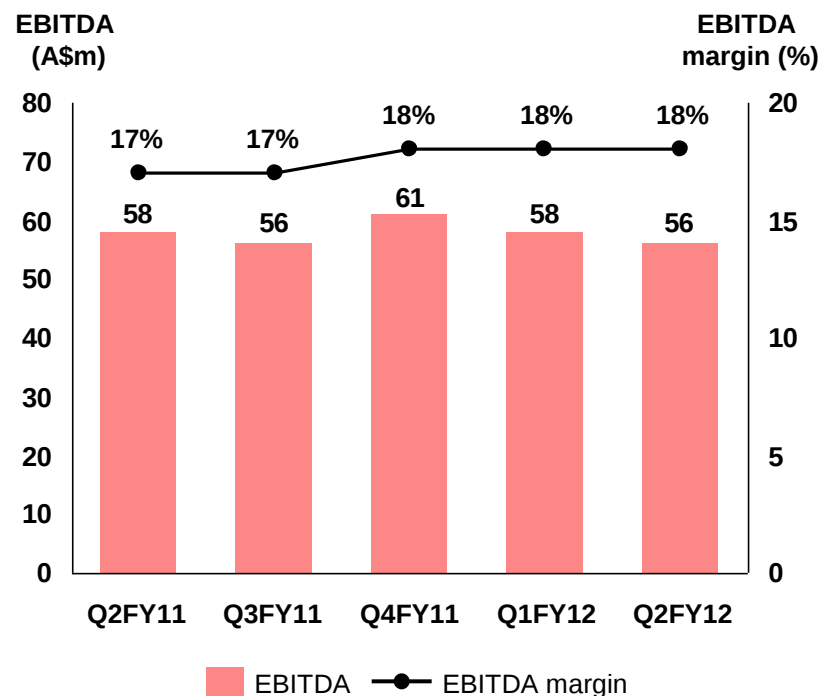
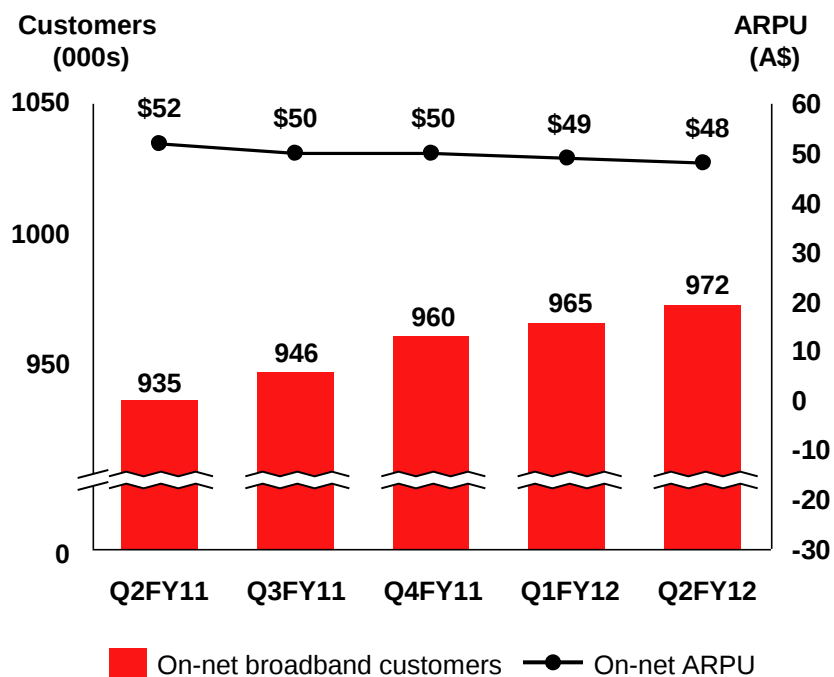
EBITDA +4%

➤ EBITDA margin down 1 ppt to 25%

Consumer & SMB Fixed: customer growth offset by increased data inclusions

On-net customer growth in a competitive market

Managing profitability despite ARPU declines



EBITDA -3%

➤ EBITDA margin up 1 ppt to 18%

Tight cost management while driving strategic differentiation

Operating expenses **+1%**

Leading the market with differentiated digital services and rewards

Selling & Admin **-2%**

- › lower customer acquisition and retention costs

Cost of sales **+5%**

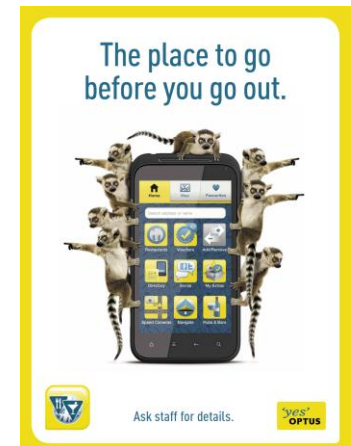
- › higher ICT revenues

Traffic expenses **+5%**

- › higher interconnect costs partly offset by lower international outpayments

Staff costs **-5%**

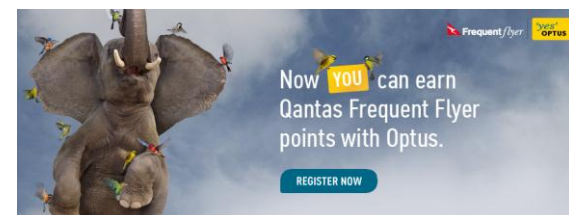
- › lower headcount and accruals



Optus Smart Safe

TV Now

Optus Go Places





Misool, Raja Ampat, West Papua

Disappear in one of Indonesia's
13,000 islands.

Make a call from any one of them if you get too lonely.



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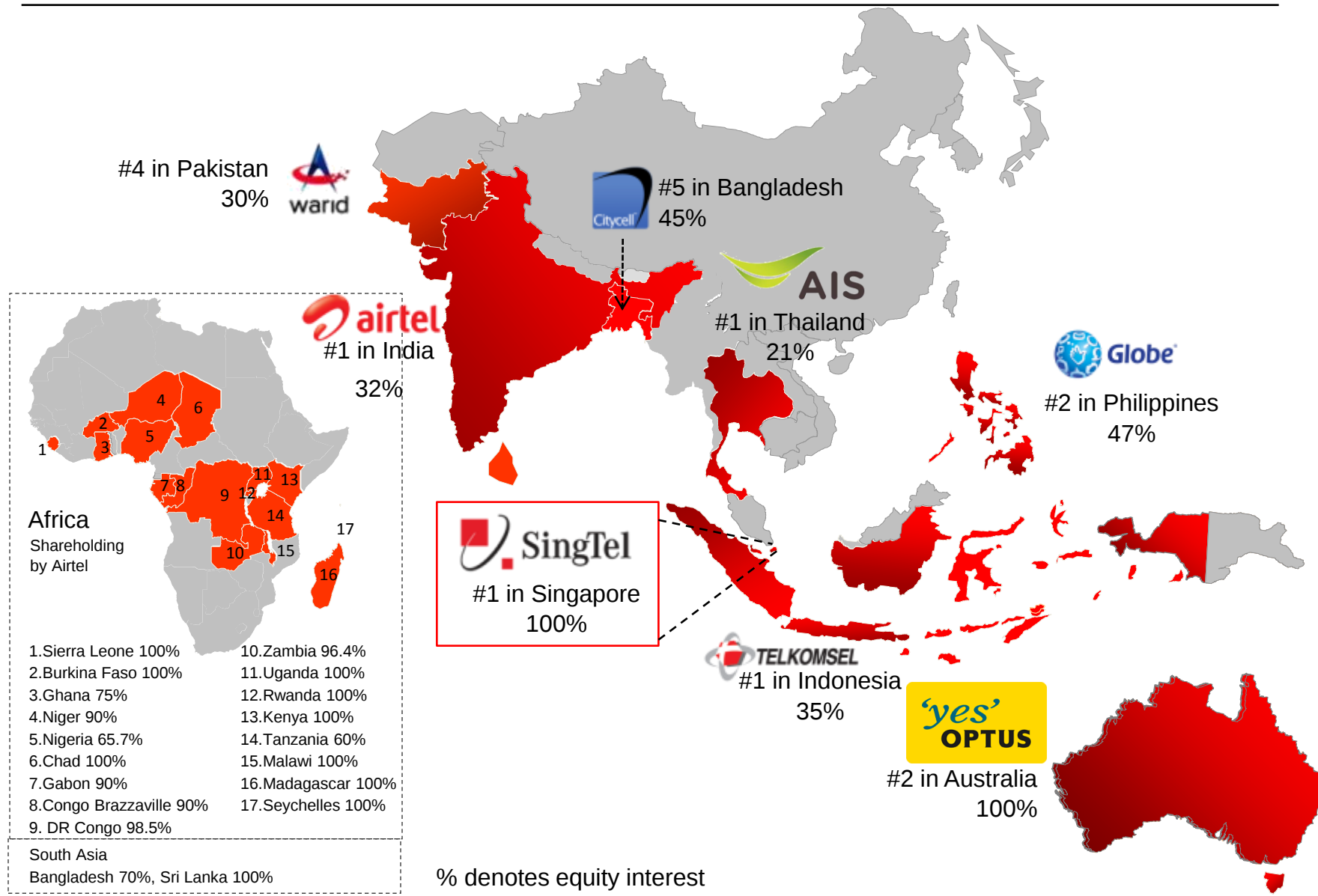
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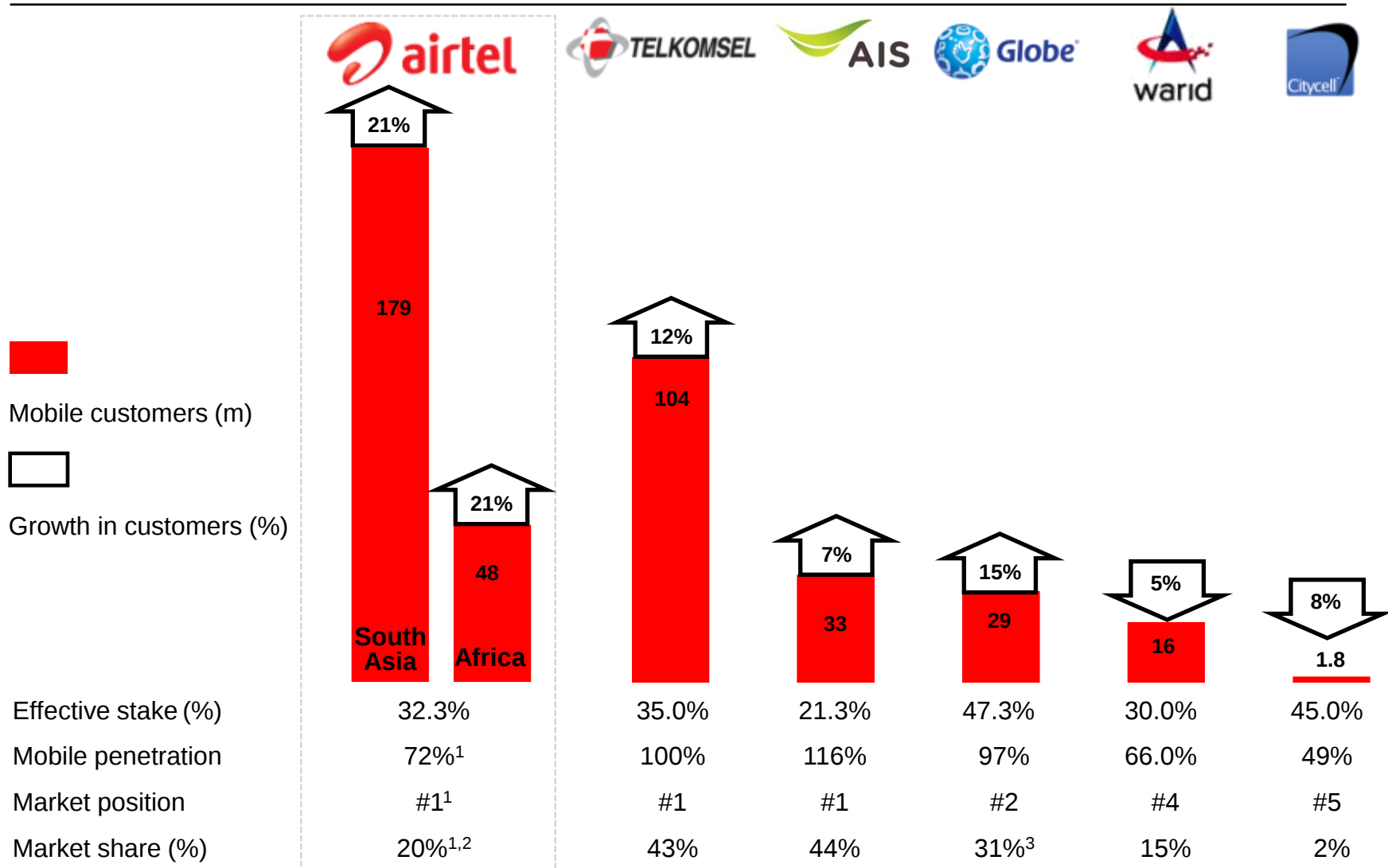
04 // Associates & Joint Ventures

05 // Financial position

Significant footprint across Asia & Africa



Growing our Pan-Asia & Africa customer base



1. For India market only

2. As at Aug 11

3. As at Jun 11

Regional mobile associates

Q2 FY12	PBT ¹ (S\$m)	% Change (S\$)	% Change (local curr)	Highlights
Regional Mobile	471	-12%	N.A.	› down 6% in constant currency
Telkomsel	233	+1%	+8%	› strong data growth › stabilised market conditions
Airtel	131	-37%	-32%	› South Asia: strong revenue growth offset by 3G costs & higher interest expense › Africa: strong growth in revenue and operating profit; offset by acquisition financing costs and fair value losses on foreign currency loans
AIS	78	+17%	+24%	› strong data growth
Globe	48	-1%	+4%	› robust mobile & broadband growth

1. Excluding exceptional items – compared to 3 months to Sep 10



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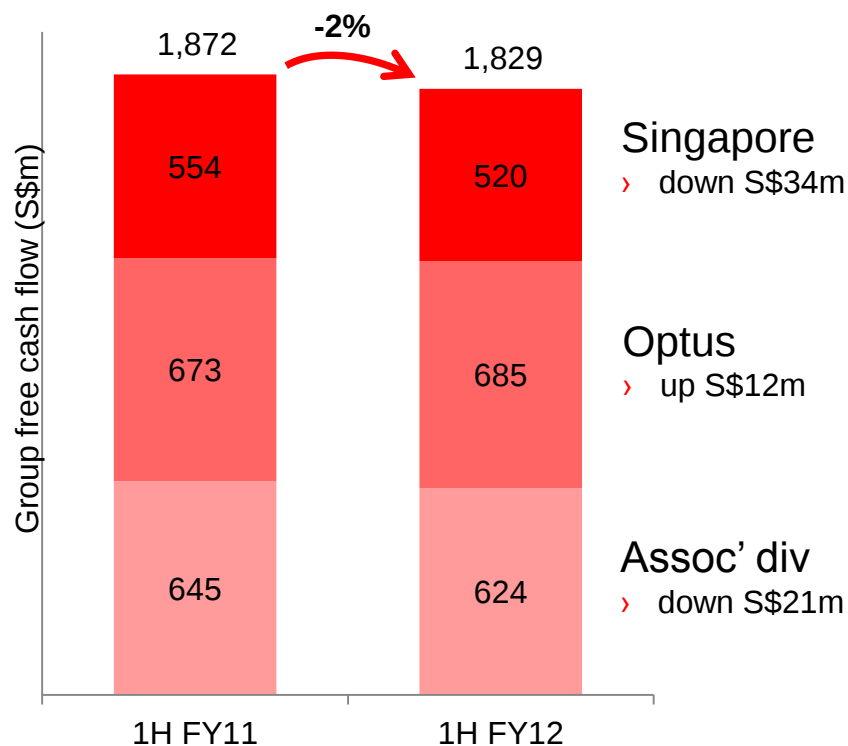
05 // Financial position

Sound financial position

Strong cash flow

S\$1,829m

Solid balance sheet



Net debt

S\$7.6b

Net gearing¹

25%

Net debt: EBITDA & share of associates' pre-tax profits²

1.1x

EBITDA & share of associates' pre-tax profits : Net interest expense

20x

S&P's rating **A+**

Moody's rating **Aa2**

1. Ratio of net debt to net capitalisation, which is the aggregate of net debt, shareholders' funds and minority interests

2. On an annualised basis

