Optus Digital Mobile Service

### *Standard Pricing Table*

### Section 3 – Part 4

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[50. Bonus Samsung Galaxy Buds+ (White) Offer 86](#_Toc41394511)

[50.1 From 12 February 2020 until 5 March 2020, new and existing customers who purchase (outright or on a 12, 24 or 36 month device payment plan) a selected Samsung device specified below are eligible to redeem bonus Samsung Galaxy Buds+ (White). Once you receive your device, you can claim the buds online using handset IMEI or serial number and proof of purchase between 9am AEDT 03/03/20 and 11:59pm 21/04/20 via https://www.samsung.com/au/s20-offer/. Following online claim, you will receive an email from Samsung within approximately 14 days confirming if claim is successful. Galaxy Buds+ will be delivered within approximately 30 days from Samsung’s confirmation email. Limit of one per service, max 2 per customer. Samsung T&Cs apply. 86](#_Toc41394512)

[50.2 Selected Samsung devices include (across all colour and storage size variants) Samsung Galaxy S20+ 5G, Samsung Galaxy S20 Ultra 5G, Samsung Galaxy S20 5G (from 20 January 2020 only). 86](#_Toc41394513)

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#### 

#### About this Section

This is Section 3 – Part 4 of the *standard pricing table* for the Optus Mobile Digital Service.

This section contains the *pricing plans* that *we* will only offer to new consumer customers as a *special* under *our* [*consumer terms*.](http://www.optus.com.au/content/dam/optus/documents/about-us/legal/ConsumerTerms.doc) These *pricing plans* are not generally available (that is they are closed to new customers) unless *we* agree otherwise.

*We* may agree to offer these *pricing plans* to other classes of customers (such as *small or medium enterprise customers*) in *our* absolute discretion and in this case, any reference to [*consumer terms*](http://www.optus.com.au/content/dam/optus/documents/about-us/legal/ConsumerTerms.doc) is replaced by a reference to the [*SME terms*](http://www.optus.com.au/content/dam/optus/documents/about-us/legal/SMETerms.doc) *and consumer customer* to *small or medium enterprise customer*.

The *pricing plans* that *we* offer to new *consumer customers* are contained in [Section 2](http://www.optus.com.au/content/dam/optus/documents/about-us/legal/DigPricingS2.doc) or [Section 3a](https://www.optus.com.au/content/dam/optus/documents/about-us/legal/DigPricingS3a.doc) of this *standard pricing table*. If *you* cannot find the name of *your pricing plan* in this section (including parts [1](https://www.optus.com.au/content/dam/optus/documents/about-us/legal/DigPricingS3P1.docx), [2](https://www.optus.com.au/content/dam/optus/documents/about-us/legal/DigPricingS3P2.doc), 3 or 4), *you* should refer to [Section 2](http://www.optus.com.au/content/dam/optus/documents/about-us/legal/DigPricingS2.doc) or [Section 3a](https://www.optus.com.au/content/dam/optus/documents/about-us/legal/DigPricingS3a.doc) for *your pricing plan* or *you* can call *us* for more information.

*You* may also need to refer to the following:

[Section 1](http://www.optus.com.au/content/dam/optus/documents/about-us/legal/DigPricingS1.doc) of this *standard pricing table* for general information on the calculation of charges for use of the *service,* for call charges and other charges not covered by *your pricing plan*;

The Value Added Service Features [Appendix Y](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc) for the description and charges for the range of *value added service features* available with the *service*.

The meaning of the words printed *like this* is explained in the [*service description*](http://www.optus.com.au/content/dam/optus/documents/about-us/legal/DigServDescConsSME.doc%20) or in the [*consumer terms*](http://www.optus.com.au/content/dam/optus/documents/about-us/legal/ConsumerTerms.doc).

#### Student Gold Number Promotion

From 1 July 2019 to 31 July 2019, customers who sign up in selected Optus stores to a new My Plan Plus, My Plan Flex or My Plan Plus 12M SIM Only plan are eligible to receive a Gold Number at no additional cost. You may see a charge and corresponding credit for the Gold Number on your second bill. Offer is not available at all stores and is limited to the selected Gold Numbers in store only.

#### Harvey Norman JBL Speaker Promotion Offer

From 17 July 2019 to 31 July 2019 (unless withdrawn earlier), customers who sign up to a new 24 month postpaid mobile plan (including Promo plans & $65 My Plan Plus 24M SIM) in store at Harvey Norman, Joyce Mayne or Domayne will receive a bonus JBL Flip 4 Portable Bluetooth Speaker. Limit of one gift per service. Maximum of five gifts per account. Gift not redeemable for other products or cash. While stocks last.

#### $65 My Plan Plus 24-month SIM

This section relates to the following plan. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $65 My Plan Plus 24-month SIM | 801139, 16069705 | 07 May 2019 |

###### Eligibility

The $65 My Plan Plus 24-month SIM plan is available to new and re-contracting mobile customers connecting to the service who pass Optus' credit assessment.

This *plan* isn’t compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 24 month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

The $65 My Plan Plus 24-month SIM plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

###### How this plan works

The $65 My Plan Plus 24-month SIM plan referred to in this section has unlimited minutes to use on standard national calls to Australian landlines and mobiles, 13/1300 numbers and voicemail retrievals and Included Data (for mobile internet use in Australia) to share with other services that share data on the same billing account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments. International minutes are billed in one minute increments.

If *you* exceed *your* included shareable data *you* will automatically be charged $10 for each additional 1GB of data ("**Additional Data**") that *you* use (or part thereof) up to 150GB of extra data per account each month. *Your* *service/s* may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* to another My Plan Plus 24-month SIM plan (if there’s one available) provided *you* move to a plan with a higher monthly *access fee*. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee*. If *you* change *your* plan during the *minimum term* a fee may apply.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc). For further details refer to [*Appendix S.*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$65 My Plan Plus 24-month SIM** |
| **Minimum Monthly charge** | $65 |
| **Included Data** | 40GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 24 months** | $1,560 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **VoiceMail Deposits** | $0 per minute |
| **Voicemail Diversions** | $0 per minute |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** | 'yes' international rates  See optus.com.au/international |
| **International SMS** | 50c per SMS up to 160 standard characters |
| **International MMS** | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each *service* has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If the *service* is *cancelled* before the end of *your minimum term, you* will be required to pay *us*:

any usage charges incurred up to, and including, the *cancellation date;* plus

the *cancellation fees* set out in paragraph (b) below (unless under clause 2A of the *consumer terms*, *you* are entitled to *cancel the service* without incurring a *cancellation fee*); plus

The *cancellation fee* is calculated as the following amounts, multiplied by the months remaining on *your minimum term*:

|  |  |
| --- | --- |
|  | **$65 My Plan Plus 24-month SIM** |
| **Cancellation Fee** | $32.50 x Months remaining |
| **Maximum Cancellation Fee** | $780 |

#### Additional 40GB Data on $65 My Plan Plus 24M SIM

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Dates** |
| $65 My Plan Plus 24M SIM | 801139, 16069705 | 07 May 2019 – Until withdrawn |

###### Eligibility

From 07 May 2019 until withdrawn, if you sign up or recontract to the $65 My Plan Plus 24M SIM plan with the Plan ID specified above, with a handset purchase in store at Harvey Norman, Joyce Mayne or Domayne, you will receive 40GB Additional Data for 24 months. The Additional Data will apply for 24 months, unless you change, recontract or cancel your plan. After 24 months, the plan will revert to 40GB per month. Not available with other offers, unless specified otherwise.

#### Multi Service Discount (03 June 2019 – 21 July 2019)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |
| --- | --- |
| **Plan** | **Plan ID** |
| $45 My Plan Plus (Sept 2018 Promo) | 801035, 10890685 |
| $65 My Plan Plus (Sept 2018 Promo) | 801036, 10890695 |
| $85 My Plan Plus (Sept 2018 Promo) | 801037, 10890705 |
| $105 My Plan Plus (Sept 2018 Promo) | 801038, 10890715 |
| $125 My Plan Plus (Sept 2018 Promo) | 801039, 10890725 |
| $45 My Plan Flex (Sept 2018 Promo) | 801041, 10890745 |
| $65 My Plan Flex (Sept 2018 Promo) | 801042, 10890755 |
| $85 My Plan Flex (Sept 2018 Promo) | 801043, 10890765 |
| $105 My Plan Flex (Sept 2018 Promo) | 801044, 10890775 |
| $125 My Plan Flex (Sept 2018 Promo) | 801045, 10890785 |
| $30 My Plan Plus 12M SIM (Apr 19) | 801119, 16026075 |
| $40 My Plan Plus 12M SIM (Apr 19) | 801120, 16026085 |
| $50 My Plan Plus 12M SIM (Apr 19) | 801121, 16026095 |
| $49 My Promo Plus (May 19) | 801140, 16076005 |

###### **20% Mobile Access Fee Discount (2 or more postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month postpaid mobile plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount. The discount will be applied to the mobile plan(s) with the lowest access fee(s) or where the Primary Service is an ineligible plan, to the other postpaid mobile plan(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the mobile plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (2 or more postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month postpaid mobile plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plans with one of the Plan IDs specified in the table above (**Multi Service**) within 30 days of the Primary Service activation to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the Multi Service(s) and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Mobile Broadband & postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month Mobile Broadband plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount. The discount will be applied to the mobile or mobile broadband plan(s) with the lowest access fee(s) or where the Primary Service is an ineligible plan, to the other plan(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (Mobile Broadband & postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month Mobile Broadband plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above (Multi **Service**) within 30 days of the Primary Service activation to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the Multi Service(s) and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Wireless Broadband & postpaid mobile services)**

Sign up or recontract to any Wireless Broadband Plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above (Multi **Service**) on the same day in the same channel to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or move any service to a separate billing account. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (Wireless Broadband & postpaid mobile services)**

Sign up or recontract to any Wireless Broadband Plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan with one of the Plan IDs specified in the table above within 30 days of the Wireless Broadband activation to receive an access fee discount on the postpaid mobile plan(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or move any service to a separate billing account. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Broadband/nbn & postpaid mobile services)**

Sign up or recontract to any Broadband or nbn plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount on the postpaid mobile plan(s). To receive the discount on the postpaid mobile plan(s), they must be added to the same billing account or be in the same name and have the same billing address as the Primary Service. The 20% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or if any service is no longer on the same billing account (if applicable) or in the same name and billing address. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account or Primary Service.

###### **10% Mobile Access Fee Discount (Broadband/nbn & postpaid mobile services)**

Sign up or recontract to any Broadband or nbn plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above within 30 days of activation of the Primary Service to receive an access fee discount on the postpaid mobile plan(s). To receive the discount all services must either be on the same billing account or be in the same name and have the same billing address. The 10% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or if any services are no longer on the same billing account (if applicable) or in the same name and billing address. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account or Primary Service.

#### Multi Service Discount (22 July 2019 – 07 August 2019)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |
| --- | --- |
| **Plan** | **Plan ID** |
| $65 My Plan Plus (Jul 19) | 16106005 |
| $85 My Plan Plus (Jul 19) | 16105995 |
| $30 My Plan Plus 12M SIM (Jul 19) | 16106025 |
| $40 My Plan Plus 12M SIM (Jul 19) | 16106045 |
| $50 My Plan Plus 12M SIM (Jul 19) | 16105955 |
| $49 My Promo Plus (May 19) | 801140, 16076005 |

###### **20% Mobile Access Fee Discount (2 or more postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month postpaid mobile plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount. The discount will be applied to the mobile plan(s) with the lowest access fee(s) or where the Primary Service is an ineligible plan, to the other postpaid mobile plan(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the mobile plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (2 or more postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month postpaid mobile plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plans with one of the Plan IDs specified in the table above (**Multi Service**) within 30 days of the Primary Service activation to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the Multi Service(s) and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Mobile Broadband & postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month Mobile Broadband plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount. The discount will be applied to the mobile or mobile broadband plan(s) with the lowest access fee(s) or where the Primary Service is an ineligible plan, to the other plan(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (Mobile Broadband & postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month Mobile Broadband plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above (Multi **Service**) within 30 days of the Primary Service activation to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the Multi Service(s) and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Wireless Broadband & postpaid mobile services)**

Sign up or recontract to any Wireless Broadband Plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above (Multi **Service**) on the same day in the same channel to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or move any service to a separate billing account. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (Wireless Broadband & postpaid mobile services)**

Sign up or recontract to any Wireless Broadband Plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan with one of the Plan IDs specified in the table above within 30 days of the Wireless Broadband activation to receive an access fee discount on the postpaid mobile plan(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or move any service to a separate billing account. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Broadband/nbn & postpaid mobile services)**

Sign up or recontract to any Broadband or nbn plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount on the postpaid mobile plan(s). To receive the discount on the postpaid mobile plan(s), they must be added to the same billing account or be in the same name and have the same billing address as the Primary Service. The 20% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or if any service is no longer on the same billing account (if applicable) or in the same name and billing address. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account or Primary Service.

###### **10% Mobile Access Fee Discount (Broadband/nbn & postpaid mobile services)**

Sign up or recontract to any Broadband or nbn plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above within 30 days of activation of the Primary Service to receive an access fee discount on the postpaid mobile plan(s). To receive the discount all services must either be on the same billing account or be in the same name and have the same billing address. The 10% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or if any services are no longer on the same billing account (if applicable) or in the same name and billing address. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account or Primary Service.

#### eBay Gift Card Offer with My Plan Plus 12M SIM plans

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |  |
| --- | --- | --- | --- |
| **Plan** | **Plan ID** | **Gift Card Amount** | **Dates** |
| $30 My Plan Plus 12M SIM (Apr 19) | 801119, 16026075 | $30 | 29 May 2019 – 21 July 2019 |
| $40 My Plan Plus 12M SIM (Apr 19) | 801120, 16026085 | $50 | 29 May 2019 – 21 July 2019 |
| $50 My Plan Plus 12M SIM (Apr 19) | 801121, 16026095 | $150 | 01 May 2019 – 21 July 2019 |

###### Eligibility

From 1 May 2019 to 21 July 2019, customers who are directed from ebay.com.au to an Optus/eBay online page and sign up to a new $50 My Plan Plus 12M SIM only with the Plan ID specified above are eligible to redeem an eBay Gift Card valued at $150. From 29 May 2019, customers who are directed from ebay.com.au to an Optus/eBay online page and sign up to a new $30 or $40 My Plan Plus 12M SIM only with one of the Plan IDs specified above are eligible to redeem an eBay Gift Card valued at $30 or $50 (see table above). If you sign up to the selected plan you will receive an SMS or email from Optus within 14 days of the service activation, with your eBay Gift Card details. To use your eBay Gift Card you must have an Australian registered eBay account and an Australian postal address. Your eBay Gift Card is only redeemable for items purchased on ebay.com.au where the seller accepts PayPal or credit/debit card. After first use, your eBay Gift Card is non-transferable to another eBay account. Not refundable, redeemable for cash or reloadable. The eBay Gift Card expires 3 years after the date of issue. Limit of one eBay Gift Card per eligible Optus service. Redemption conditions apply. For info on how to redeem your eBay Gift Card or check your balance visit [www.ebay.com.au/ebaygiftcard](http://www.ebay.com.au/ebaygiftcard). Full eBay Gift Card terms can be found at <https://pages2.ebay.com.au/ebay-gift-cards-terms-conditions>.

#### Retention Bonus Data Offer (24 May 2019 – 21 July 2019)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Plan** | **Plan ID** | **Base Data** | **Bonus Data** | **Total Data** |
| $45 My Plan Plus (Sep 18 Promo) | 801035, 10890685 | 4GB | 6GB | **10GB** |
| $65 My Plan Plus (Sep 18 Promo) | 801036, 10890695 | 20GB | 10GB | **30GB** |
| $85 My Plan Plus (Sep 18 Promo) | 801037, 10890705 | 50GB | 10GB | **60GB** |
| $105 My Plan Plus (Sep 18 Promo) | 801038, 10890715 | 200GB | 20GB | **220GB** |
| $125 My Plan Plus (Sep 18 Promo) | 801039, 10890725 | 200GB | 20GB | **220GB** |
| $30 My Plan Plus 12M SIM (Apr 19) | 801119, 16026075 | 3GB | 10GB | **13GB** |
| $40 My Plan Plus 12M SIM (Apr 19) | 801120, 16026085 | 40GB | 10GB | **50GB** |
| $50 My Plan Plus 12M SIM (Apr 19) | 801121, 16026095 | 80GB | 20GB | **100GB** |

From 24 May 2019 until 21 July 2019, selected customers who have been invited by Optus to sign up to a new postpaid mobile plan with (one of the Plan IDs specified above) will receive an amount of bonus data (see table above). The bonus data will apply for 24 months, unless you change, recontract or cancel your plan. After 24 months, the plan will revert to the standard base data inclusion. Not available with other offers, unless specified otherwise.

#### Retention Bonus Data Offer (22 July 2019 – 07 August 2019)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Plan** | **Plan ID** | **Base Data** | **Bonus Data** | **Total Data** |
| $65 My Plan Plus (Jul 19) | 16106005 | 20GB | 10GB | **30GB** |
| $85 My Plan Plus (Jul 19) | 16105995 | 50GB | 10GB | **60GB** |
| $30 My Plan Plus 12M SIM (Jul 19) | 16106025 | 3GB | 10GB | **13GB** |
| $40 My Plan Plus 12M SIM (Jul 19) | 16106045 | 40GB | 10GB | **50GB** |
| $50 My Plan Plus 12M SIM (Jul 19) | 16105955 | 80GB | 20GB | **100GB** |

From 22 July 2019 until 07 August 2019, selected customers who have been invited by Optus to sign up to a new postpaid mobile plan with (one of the Plan IDs specified above) will receive an amount of bonus data (see table above). The bonus data will apply for 24 months, unless you change, recontract or cancel your plan. After 24 months, the plan will revert to the standard base data inclusion. Not available with other offers, unless specified otherwise.

#### Flybuys Bonus Points Offer (August 19)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Flybuys Bonus Points** |
| $45 My Plan Plus | 16105965 | 12,000 |
| $65 My Plan Plus | 34238884 | 20,000 |
| $85 My Plan Plus | 34238894 | 25,000 |
| $105 My Plan Plus | 16106065 | 30,000 |
| $125 My Plan Plus | 16106055 | 40,000 |
| $39 My Plan Plus 12M SIM Only | 34238904 | 10,000 |
| $49 My Plan Plus 12M SIM Only | 34238914 | 25,000 |
| $59 My Plan Plus 12M SIM Only | 34238924 | 30,000 |
| $79 My Plan Plus 12M SIM Only | 34238934 | 40,000 |

###### Eligibility

#### Bonus AKG Wireless Headphones (black) Offer

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |
| --- | --- |
| **Plan** | **Plan ID** |
| $45 My Plan Plus (Jul 19) | 801146, 16105965 |
| $65 My Plan Plus (Jul 19) | 801147, 34238884 |
| $85 My Plan Plus (Jul 19) | 801148, 34238894 |
| $105 My Plan Plus (Jul 19) | 801149, 16106065 |
| $125 My Plan Plus (Jul 19) | 801150, 16106055 |

###### 

From 23 August 2019 until 19 September 2019 until 19 September 2019, if you sign up or recontract to a mobile plan with one the Plan IDs specified above and pre-order a Samsung Galaxy Note 10+ 512GB, you are eligible to receive a bonus AKG Wireless Headphones (Black). Limit of 1 per service. Excludes TechFund and Fleet. Bonus headphones will be delivered with your mobile phone order. While stocks last.

#### Harvey Norman Handset Credit Offer on $65 My Plan Plus 24M SIM

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Dates** |
| $65 My Plan Plus 24M SIM | 34238974 | 24 August 2019 – 21 September 2019 |

From 24 August 2019 until 21 September 2019, if you sign up or recontract to the $65 My Plan Plus 24M SIM plan (with the Plan ID specified above) in store at Harvey Norman, Joyce Mayne or Domayne and purchase an eligible device outright with a min cost of $500, you will receive a $500 device credit. Credit can only be used in store on the same day of the eligible device purchase and connection to the eligible plan. Credit cannot be used on any other items in store. This offer is not available with any other offers.

#### Flybuys Bonus Points Offer (September 19)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Flybuys Bonus Points** |
| $45 My Plan Plus | 16105965 | 12,000 |
| $65 My Plan Plus | 34238884 | 20,000 |
| $85 My Plan Plus | 34238894 | 25,000 |
| $105 My Plan Plus | 16106065 | 30,000 |
| $125 My Plan Plus | 16106055 | 40,000 |
| $39 My Plan Plus 12M SIM Only | 34238904 | 10,000 |
| $49 My Plan Plus 12M SIM Only | 34238914 | 25,000 |
| $59 My Plan Plus 12M SIM Only | 34238924 | 30,000 |
| $79 My Plan Plus 12M SIM Only | 34238934 | 40,000 |

###### Eligibility

From 03 September 2019 to 30 September 2019, selected Flybuys customers who reside in Australia and sign up to a new Optus Postpaid Mobile plan with one of the Plan IDs specified above via the Optus/Flybuys landing page will redeem Flybuys Bonus Points depending on which plan they choose (see table above). Flybuys Bonus Points will be allocated up to 60 days post activation on the Optus network. 1 allocation of Flybuys Bonus Points per service. Flybuys Bonus Points will not be awarded if you have cancelled your service within the first 30 days. Not transferable or redeemable for cash or credit.

#### Bonus Samsung Watch Active (Black) Offer

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |
| --- | --- |
| **Plan** | **Plan ID** |
| $45 My Plan Plus (Jul 19) | 801146, 16105965 |
| $65 My Plan Plus (Jul 19) | 801147, 34238884 |
| $85 My Plan Plus (Jul 19) | 801148, 34238894 |
| $105 My Plan Plus (Jul 19) | 801149, 16106065 |
| $125 My Plan Plus (Jul 19) | 801150, 16106055 |

From 2 September 2019 until 7 October 2019, if you sign up or recontract to a mobile plan with one the Plan IDs specified above with the Samsung Galaxy Note 10+ 4G (all colour & storage variants) or a Samsung Galaxy S10, S10+ or S10e (all colour & storage variants), you are eligible to redeem a bonus Samsung Watch Active (Black). Once you have received your handset, visit <https://www.samsung.com/au/offer/optus-offer/> between 2 September 2019 and 21 October 2019 and provide the required claim information to start the redemption. You will need to provide customer details, device IMEI and proof of purchase. Once you receive your email notification from Samsung confirming you have submitted a valid redemption claim for the watch (allow approximately 14 days from when you claimed to receive this email), allow approximately 30 days for the watch to be delivered to the mailing address you provided at redemption. If you did not correctly complete the Samsung redemption process, Samsung will email you to provide the requested information and you will have 14 days to respond to that email. If you don’t respond within 14 days, you will forfeit the bonus watch offer. Limit of one per service.

#### Regional First 3 Months Free Plan Fee Discount

From 09 September 2019 until 4 November (until withdrawn earlier), approved customers who reside in an eligible postcode and sign up to a new selected 24 month postpaid mobile plan or 12 month SIM only plan will receive a 3 month free plan fee discount. Available on new services only. The discount will appear over your first three bills. The discount applies to the plan fee only and not any excluded usage, additional/extra features or devices. The discount is forfeited if you recontract or change your service within the first 3 months. Not available with other discount offers, unless specified otherwise. Visit [offer.optus.com.au/3mthaccess](https://offer.optus.com.au/2mthaccess) to check eligibility. Not available for TechFund or Fleet customers. Cancellation fees apply.

#### $85 My Plan Plus Plan Bonus Data Promotion (Sept 2019)

From 13 September 2019 until 25 October 2019, new and re-contracting customers who sign up or recontract to the $85 My Plan Plus (with Plan ID 34238894 or 34305504) for 24 months with any device or 36 months with the new iPhone X will receive an additional 20GB data inclusion for their chosen minimum contract term. Bonus data will be forfeited if you re-contract, change to an ineligible plan or cancel your plan. Bonus data may take up to 72 hours from activation to be applied.

#### Retention Bonus Data Offer (08 August 19 – 19 December 19)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Plan** | **Plan ID** | **Base Data** | **Bonus Data** | **Total Data** |
| $45 My Plan Plus (Jul 19) | 16105965 | 4GB | 6GB | **10GB** |
| $65 My Plan Plus (Jul 19) | 34238884 | 60GB | 10GB | **70GB** |
| $85 My Plan Plus (Jul 19) | 34238894 | 80GB | 10GB | **90GB** |
| $105 My Plan Plus (Jul 19) | 16106065 | 200GB | 20GB | **220GB** |
| $125 My Plan Plus (Jul 19) | 16106055 | 200GB | 20GB | **220GB** |
| $39 My Plan Plus 12M SIM (Jul 19) | 34238904 | 10GB | 10GB | **20GB** |
| $49 My Plan Plus 12M SIM (Jul 19) | 34238914 | 30GB | 20GB | **50GB** |
| $59 My Plan Plus 12M SIM (Jul 19) | 34238924 | 80GB | 20GB | **100GB** |
| $79 My Plan Plus 12M SIM (Jul 19) | 34238934 | 120GB | 20GB | **140GB** |
| $30 My Plan Plus 12M SIM (May 18 Special Promo) | 800904, 20241049 | 15GB | 10GB | **25GB** |

From 08 August 2019 to 19 December 2019, selected customers who have been invited by Optus to sign up to a new postpaid mobile plan with (one of the Plan IDs specified above) will receive an amount of bonus data (see table above). The bonus data will apply for 24 months, unless you change, recontract or cancel your plan. After 24 months, the plan will revert to the standard base data inclusion. Not available with other offers, unless specified otherwise.

#### $39 My Promo Plus (Jan 19)

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $39 My Promo Plus | 604530, 11057625 | 14 Jan 2019 – 23 Sep 2019 |

###### 

###### Eligibility

This plan is available to customers who live in regional NSW, QLD, VIC, SA, NT, WA & Tasmania or Metro WA or Tasmania who sign up a new or recontracting service with selected handsets. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 24-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 24 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 24 month *fixed-length agreement*.

###### How this plan work

The $39 My Promo Plus plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 12 month and SIM Only plans) with a higher monthly *access fee*. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee*. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month handset plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *mobile phone repayment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining mobile phone repayments on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible 24 or 36 month handset plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $39 My Promo Plus plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$39 My Promo Plus (Jan 19)** |
| **Minimum Monthly charge** | $39 |
| **Included Data** | 10GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 24 months** | $936 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Note any device or handset credit *you* were entitled to will be forfeited.

#### $40 My Plan Plus SIM Only (Jul 19)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| Plan | Plan ID | Available |
| $40 My Plan Plus SIM Only | 16106075 | 22 July 2019 – 24 November 2019 |

###### Eligibility

The $40 My Plan Plus SIM Only is available to new and re-contracting mobile customers connecting to the *service* who pass Optus' credit assessment.

Optus Service Providers' customers are not eligible to apply.

This *plan* aren't compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This plan is month to month plans on a *non-fixed length agreement.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

The $40My Plan Plus SIM Only has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 1 month or 24 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)).

###### How $40 My Plan Plus SIM Only works

The $40 My Plan Plus SIM Only has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and Included Data (for mobile internet use) to share with other services on that share data on the same account.

This plan also include unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments. International minutes are billed in one minute increments.

If *you* exceed *your* included shareable data *you* will automatically be charged $10 for each additional 1GB of data ("**Additional Data**") that *you* use (or part thereof) up to 150GB of extra data per account each month. *Your* *service/s* may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a plan with a higher monthly *access fee*. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee*. If *you* change *your* plan during the *minimum term* a fee may apply and if *you* are paying off a phone over time, any handset repayments will remain the same

###### Data Sharing

If *you* have more than one plan that shares data on the account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services on to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc). For further details refer to [*Appendix S.*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | $40 My Plan Plus SIM Only |
| **Minimum Monthly charge** | $40 |
| **Included Data** | 3GB |
| **Additional Data** | Additional data $10 per 1GB |
| **Included Minutes** for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **VoiceMail Deposits** | $0 per minute |
| **Voicemail Diversions** | $0 per minute |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** | 'yes' international rates  See optus.com.au/international |
| **International** | 50c per SMS up to 160 standard characters |
| **International MMS** | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each *service* has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If the *service* is *cancelled you* will be required to pay *us:*

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your mobile phone* under the *device payment plan* (if any).

#### My Plan Phone and SIM (Dec 18)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $45 My Plan Phone and SIM (Dec 18) | 801092,11021025 | 17 Dec 2018 – 24 Nov 2019 |
| $65 My Plan Phone and SIM (Dec 18) | 801093,11021035 | 17 Dec 2018 – 24 Nov 2019 |

###### Eligibility

The My Plan Phone and SIM plans are available to new and recontracting services who sign up to a service in participating NSW stores with selected handsets only. Existing customers cannot Trade Up, Flex Upgrade or rate plan change onto this plan.

Optus Service Providers' customers are not eligible to apply.

These *plans* aren't compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

These *plans* havea *fixed length agreement* with a 24 month *minimum term.*

###### What you have to pay us

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

Each My Plan Phone and SIM plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

You must also purchase an eligible handset.

###### How My Plan Phone and SIM (Dec 18) works

These plans have unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and Included Data (for mobile internet use) to share with other services on a plan that shares data on the same billing account.

This plan also includes unlimited standard national SMS/MMS and unlimited standard International SMS/MMS to selected countries.

Data usage is calculated in one kilobyte increments

If you exceed your included shareable data you'll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or we may continue to charge you at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

You can change your plan during the *minimum term* provided you move to a My Plan Phone and SIM plan with a higher monthly access fee. You cannot change your plan during the minimum term to a plan with the same or lower monthly access fee. If you change your plan during the *minimum term* to an ineligible plan, you may lose any applicable access fee discount and a fee may apply.

###### Data Sharing

If *you* have more than one eligible plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* data to share, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Unlimited standard international SMS and MMS

*You* may send unlimited standard SMS and MMS to selected countries. For a list of selected countries see Table 3 below.

Unlimited standard SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc). For further details refer to [*Appendix S.*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Handset and Handset Credit

*You* must purchase an eligible handset to use with your plan. The phone is charged at the recommended retail price.

The Handset Credit *you* receive is dependent on which plan *you* are on (see Table 1 – Plan Inclusions and Charges below)

**Table 1 –Plan Inclusions and Charges**

|  |  |  |
| --- | --- | --- |
|  | **$45 My Plan Phone and SIM (Dec 18)** | **$65 My Plan Phone and SIM (Dec 18)** |
| **Minimum Monthly charge** | $45 | $65 |
| **Included Data** | 30GB | 80GB |
| Additional Data | Additional data $10 per 1GB | |
| **Included Minutes** for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited | Unlimited |
| **Included International Minutes** Standard international calls to landlines and mobiles to selected countries | Unlimited | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited | Unlimited |
| **Standard national MMS** (per message) | Unlimited | Unlimited |
| **Standard international SMS** (per SMS of up to 160 standard characters to selected countries) | Unlimited | Unlimited |
| **Standard international MMS** (per message to selected countries) | Unlimited | Unlimited |
| **Handset Credit** (once off) | $300 | $600 |
| **Minimum total cost over 24 months** | $1080 | $1560 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** | 'yes' international rates  See optus.com.au/international |
| **International SMS (to excluded countries)** | 50c per SMS up to 160 standard characters |
| **International MMS (to excluded countries)** | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

**Table 3 – International Countries**

|  |  |  |  |
| --- | --- | --- | --- |
| Brazil | Brunei | Cambodia | Canada |
| China | Colombia | Denmark | France |
| Germany | Greece | Hong Kong | Hungary |
| India | Indonesia | Ireland | Israel |
| Italy | Japan | Laos | Lebanon |
| Malaysia | Malta | Mexico | New Zealand |
| Norway | Poland | Romania | Singapore |
| South Korea | Sweden | Taiwan | Thailand |
| United Kingdom | USA | Vietnam |  |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If the *service* is *cancelled* before the end of *your minimum term, you* will be required to pay *us*:

any usage charges incurred up to, and including, the *cancellation date;* plus

the *cancellation fees* set out in paragraph (b) below (unless under clause 2A of the *consumer terms*, *you* are entitled to *cancel the service* without incurring a *cancellation fee*); plus

the sum of unpaid *equipment charges* owing on *your mobile phone* (if any).

The *cancellation fee* is calculated as the following amounts, multiplied by the months remaining on *your minimum term*:

|  |  |  |
| --- | --- | --- |
|  | **$45 My Plan Phone and SIM (Dec 18)** | **$65 My Plan Phone and SIM (Dec 18)** |
| **Cancellation Fee** | $22.50 x Months remaining | $32.50 x Months remaining |
| **Maximum Cancellation Fee** | $540 | $780 |

#### $49 My Promo Plus (May 19)

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $49 My Promo Plus | 801140, 16076005 | 07 May 2019 – 24 Nov 2019 |

###### Eligibility

This plan is available to new and recontracting customers connecting to the service with selected handsets (as advertised from time to time) who pass Optus' credit assessment.

Existing customers cannot rate plan change to this plan. Customers cannot trade up or flex upgrade to this plan.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 24-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 24 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 24 month *fixed-length agreement*.

###### How this plan work

The $49 My Promo Plus plan has unlimited minutes to use on standard national calls to Australian landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use in Australia) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 12 month and SIM Only plans) with a higher monthly *access fee*. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee*. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *mobile phone repayment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining mobile phone repayments on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible 24 or 36 month plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $49 My Promo Plus plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$49 My Promo Plus** |
| **Minimum Monthly charge** | $49 |
| **Included Data** | 10GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 24 months** | $1,176 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** | 'yes' international rates  See optus.com.au/international |
| **International SMS** | 50c per SMS up to 160 standard characters |
| **International MMS** | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Note any device or handset credit *you* were entitled to will be forfeited.

#### $59 My Promo Plus

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $59 My Promo Plus | 604531, 11059485 | 26 August 2019 – 24 Nov 2019 |

###### 

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 24-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 24 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 24 month *fixed-length agreement*.

###### How this plan work

The $59 My Promo Plus plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 12 month and SIM Only plans) with a higher monthly *access fee*. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee*. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *mobile phone repayment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining mobile phone repayments on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible 24 or 36 month plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $59 My Promo Plus plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$59 My Promo Plus (Jan 19)** |
| **Minimum Monthly charge** | $59 |
| **Included Data** | 30GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 24 months** | $1,416 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on your mobile phone under the *device payment plan* (if any). Note any device or handset credit you were entitled to will be forfeited.

#### $99 My Promo Plus – 24 months

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $99 My Promo Plus – 24 months | 34305544 | 13 September 2019 – 24 Nov 2019 |

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 24-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 24 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 24 month *fixed-length agreement*.

###### How this plan work

The $99 My Promo Plus plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 36 month, 12 month and SIM Only plans) with a higher monthly *access fee* and remain on the same contract duration. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee* or a different contract duration. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *equipment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining *equipment charges* on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* ('**Handset Credit**') that *we* were going to cover, and purchase a new mobile phone on a new eligible plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $99 My Promo Plus plan which has a monthly Handset Credit each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$99 My Promo Plus** |
| **Minimum Monthly charge** | $99 |
| **Included Data** | 100GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 24 months** | $2,376 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Any device or handset credit *you* were entitled to will be forfeited.

#### $99 My Promo Plus – 36 months

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $99 My Promo Plus – 36 months | 34305554 | 13 September 2019 – 24 Nov 2019 |

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 36-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 36 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 36 month *fixed-length agreement*.

###### How this plan work

The $99 My Promo Plus plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 24 month, 12 month and SIM Only plans) with a higher monthly *access fee* and remain on the same contract duration. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee* or a different contract duration. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *equipment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining *equipment charges* on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $99 My Promo Plus plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 – Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$99 My Promo Plus** |
| **Minimum Monthly charge** | $99 |
| **Included Data** | 100GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 36 months** | $3,564 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Any device or handset credit *you* were entitled to will be forfeited.

#### $79 My Promo Plus – 24 months

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $79 My Promo Plus – 24 months | 34330294 | 13 September 2019 – 24 Nov 2019 |

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 24-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 24 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 24 month *fixed-length agreement*.

###### How this plan work

The $79 My Promo Plus plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 36 month, 12 month and SIM Only plans) with a higher monthly *access fee* and remain on the same contract duration. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee* or a different contract duration. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *equipment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining *equipment charges* on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $79 My Promo Plus plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$79 My Promo Plus** |
| **Minimum Monthly charge** | $79 |
| **Included Data** | 80GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 24 months** | $1,896 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Any device or handset credit *you* were entitled to will be forfeited.

#### $79 My Promo Plus – 36 months

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $79 My Promo Plus – 36 months | 34330314 | 13 September 2019 – 24 Nov 2019 |

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 36-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 36 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 36 month *fixed-length agreement*.

###### How this plan work

The $79 My Promo Plus plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 24 month, 12 month and SIM Only plans) with a higher monthly *access fee* and remain on the same contract duration. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee* or a different contract duration. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *equipment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining *equipment charges* on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $79 My Promo Plus plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$79 My Promo Plus** |
| **Minimum Monthly charge** | $79 |
| **Included Data** | 80GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 36 months** | $2,844 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Any device or handset credit *you* were entitled to will be forfeited.

#### $89 My Promo Plus – 24 months

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $89 My Promo Plus – 24 months | 34330284 | 13 September 2019 – 24 Nov 2019 |

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 24-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 24 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 24 month *fixed-length agreement*.

###### How this plan work

The $89 My Promo Plus plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 36 month, 12 month and SIM Only plans) with a higher monthly *access fee* and remain on the same contract duration. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee* or a different contract duration. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *equipment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining *equipment charges* on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $89 My Promo Plus plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$89 My Promo Plus** |
| **Minimum Monthly charge** | $89 |
| **Included Data** | 100GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 24 months** | $2,136 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Any device or handset credit *you* were entitled to will be forfeited.

#### $89 My Promo Plus – 36 months

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $89 My Promo Plus – 36 months | 34330304 | 13 September 2019 – 24 Nov 2019 |

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* is not compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 36-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 36 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 36 month *fixed-length agreement*.

###### How this plan work

The $89 My Promo Plus plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account.

This plan also includes unlimited standard national SMS/MMS.

Data usage is calculated in one kilobyte increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to a My Promo Plus plan (excludes 24 month, 12 month and SIM Only plans) with a higher monthly *access fee* and remain on the same contract duration. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee* or a different contract duration. If *you* change *your* plan during the *minimum term* a fee may apply and any handset repayments will remain the same.

###### New Phone Trade Up

The plan referred to in this section includes the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on this plan, *you* can pay a one off fee of $149, return *your* original mobile phone to an Optus retail store in *good working order*, purchase a new mobile phone on a new eligible 24 or 36 month plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *equipment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining *equipment charges* on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, including any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Additional benefit – Handset Credit

*When you* connect to the $89 My Promo Plus plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$89 My Promo Plus** |
| **Minimum Monthly charge** | $89 |
| **Included Data** | 100GB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Minimum total cost over 36 months** | $3,204 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Any device or handset credit *you* were entitled to will be forfeited.

#### Multi Service Discount (08 August 2019 – 15 September 2019)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |
| --- | --- |
| **Plan** | **Plan ID** |
| $45 My Plan Plus (Jul 19) | 16105965 |
| $65 My Plan Plus (Aug 19) | 34238884 |
| $85 My Plan Plus (Aug 19) | 34238894 |
| $105 My Plan Plus (Jul 19) | 16106065 |
| $125 My Plan Plus (Jul 19) | 16106055 |
| $39 My Plan Plus 12M SIM (Aug 19) | 34238904 |
| $49 My Plan Plus 12M SIM (Aug 19) | 34238914 |
| $59 My Plan Plus 12M SIM (Aug 19) | 34238924 |
| $79 My Plan Plus 12M SIM (Aug 19) | 34238934 |
| $49 My Promo Plus (May 19) | 801140, 16076005 |

###### **20% Mobile Access Fee Discount (2 or more postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month postpaid mobile plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount. The discount will be applied to the mobile plan(s) with the lowest access fee(s) or where the Primary Service is an ineligible plan, to the other postpaid mobile plan(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the mobile plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (2 or more postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month postpaid mobile plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plans with one of the Plan IDs specified in the table above (**Multi Service**) within 30 days of the Primary Service activation to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the Multi Service(s) and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Mobile Broadband & postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month Mobile Broadband plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount. The discount will be applied to the mobile or mobile broadband plan(s) with the lowest access fee(s) or where the Primary Service is an ineligible plan, to the other plan(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (Mobile Broadband & postpaid mobile services)**

Sign up or recontract to any 24 month or 12 month Mobile Broadband plan (**Primary Service**) and also sign up to one or more 24 month or 12 month mobile plan(s) with one of the Plan IDs specified in the table above (Multi **Service**) within 30 days of the Primary Service activation to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the Multi Service(s) and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum term we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Wireless Broadband & postpaid mobile services)**

Sign up or recontract to any Wireless Broadband Plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above (Multi **Service**) on the same day in the same channel to receive an access fee discount on the Multi Service(s). All services must be on the same billing account. The 20% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or move any service to a separate billing account. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **10% Mobile Access Fee Discount (Wireless Broadband & postpaid mobile services)**

Sign up or recontract to any Wireless Broadband Plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan with one of the Plan IDs specified in the table above within 30 days of the Wireless Broadband activation to receive an access fee discount on the postpaid mobile plan(s). All services must be on the same billing account. The 10% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or move any service to a separate billing account. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **20% Mobile Access Fee Discount (Broadband/nbn & postpaid mobile services)**

Sign up or recontract to any Broadband or nbn plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above on the same day in the same channel to receive an access fee discount on the postpaid mobile plan(s). To receive the discount on the postpaid mobile plan(s), they must be added to the same billing account or be in the same name and have the same billing address as the Primary Service. The 20% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or if any service is no longer on the same billing account (if applicable) or in the same name and billing address. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account or Primary Service.

###### **10% Mobile Access Fee Discount (Broadband/nbn & postpaid mobile services)**

Sign up or recontract to any Broadband or nbn plan **(Primary Service)** and also sign up to one or more 24 month or 12 month postpaid mobile plan(s) with one of the Plan IDs specified in the table above within 30 days of activation of the Primary Service to receive an access fee discount on the postpaid mobile plan(s). To receive the discount all services must either be on the same billing account or be in the same name and have the same billing address. The 10% access fee discount will apply for the minimum term of the postpaid mobile plan(s) and will be removed earlier if you recontract, change, or cancel any service or if any services are no longer on the same billing account (if applicable) or in the same name and billing address. After the minimum term, we have the right to remove the discount without notice. Discount is not available with other mobile discounts offers. Maximum of 5 multi service discounts per account or Primary Service.

#### $0 New Phone Trade Up

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Dates** |
| $45 My Plan Plus – 24 months | 16105965 | 13 September 2019 – 25 October 2019 |
| $65 My Plan Plus – 24 months | 34238884 | 13 September 2019 – 25 October 2019 |
| $85 My Plan Plus – 24 months | 34238894 | 13 September 2019 – 25 October 2019 |
| $105 My Plan Plus – 24 months | 16106065 | 13 September 2019 – 25 October 2019 |
| $125 My Plan Plus – 24 months | 16106055 | 13 September 2019 – 25 October 2019 |
| $89 My Promo Plus – 24 months | 34330284 | 13 September 2019 – 25 October 2019 |
| $99 My Promo Plus – 24 months | 34305544 | 13 September 2019 – 25 October 2019 |
| $45 My Plan Plus – 36 months | 34305494 | 13 September 2019 – 25 October 2019 |
| $65 My Plan Plus – 36 months | 34318054 | 13 September 2019 – 25 October 2019 |
| $85 My Plan Plus – 36 months | 34305504 | 13 September 2019 – 25 October 2019 |
| $105 My Plan Plus – 36 months | 34305514 | 13 September 2019 – 25 October 2019 |
| $125 My Plan Plus – 36 months | 34305524 | 13 September 2019 – 25 October 2019 |
| $89 My Promo Plus – 36 months | 34330304 | 13 September 2019 – 25 October 2019 |
| $99 My Promo Plus – 36 months | 34305554 | 13 September 2019 – 25 October 2019 |

From 13 September 2019 to 25 October 2019, if you sign up or recontract to a 24 or 36 month Postpaid Mobile plan (with one of the Plan IDs specified above) with the iPhone 11, iPhone 11 Pro or iPhone Pro Max you can upgrade for $0 after 12 months post service activation if you return the selected iPhone in good working order to Optus and purchase a selected new device on a new eligible handset plan. If we are waiting on stock to fulfill your order, you will need to return the device in good working order to an Optus store within 14 days of receiving your new device. Your old device will be assessed for good working order when it is returned to the store. If the returned device does not pass the assessment of good working order, you will be charged the full remaining cost of the device including charges that may have otherwise been credited as part of the plan and the Device Trade Up Fee will be credited.

#### Promotional Up To $750 Trade In Credit for iPhone X (256GB)

From 13 September 2019 to 25 October 2019, customers who Trade In an eligible iPhone X (256GB) will be offered a promotional credit amount of up to $750 for their trade in if they return the device in good working order. Customers can only Trade In one device per service, per contract. The device must be owned outright by customer. Leasing (Flex) plans are not eligible.

* For online Trade In, device condition assessment is completed via Optus third party supplier Alegre. A prepaid return satchel is sent to the customer to send their iPhone X back to us. The quoted Trade In price will last 30 days from the date the satchel is sent.
* For retail Trade In, device condition assessment is completed via Optus store staff. If not returning the iPhone X on the day, customer can return the device to the same store within 21 days (or 30 days for raincheck scenarios) and receive the original quoted Trade In price.

#### Pre2Post $10 Discount on $49 My Plan Plus 12M SIM

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Dates** |
| $49 My Plan Plus 12M SIM | 34238914 | 26 August 2019 – 23 Sep 2019 |

From 26 August 2019 to 23 September 2019, if you sign up and port your Optus Prepaid mobile service to the $49 My Plan Plus 12M SIM plan (with the Plan ID specified above) you will receive a $10 discount on the monthly access fee. The discount is eligible for 24 months, unless you change, recontract or cancel your plan. Not available with other offers, unless specified otherwise.

#### Pre2Post 10% Discount on $59 My Promo Plus

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Dates** |
| $59 My Promo Plus | 604531, 11059485 | 26 August 2019 – 23 Sep 2019 |

From 26 August 2019 to 23 September, if you sign up and port your Optus Prepaid mobile service to the $59 My Promo Plus plan (with the Plan ID specified above) you will receive a 10% discount on the monthly access fee. The discount is eligible for 24 months, unless you change, recontract or cancel your plan. Not available with other offers, unless specified otherwise.

#### $10 Plan Fee Discount on $59 My Plan Plus 12M

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Dates** |
| $59 My Plan Plus 12M SIM | 34238924 | 09 Sep 2019 – 07 Oct 2019 |

From 09 September 2019 to 07 October 2019, if you sign up or recontract to the $59 My Plan Plus 12M SIM plan with the Plan ID specified above, you will receive a $10 discount on your plan fee. The discount will apply for at least 12 months, unless you change, recontract or cancel your plan. After 12 months, we have the right to remove the discount. The plan fee discount cannot be used in conjunction with any other discount offers.

#### First 3 Months Free Plan Fee Discount

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |
| --- | --- |
| **Plan** | **Plan ID** |
| $39 My Plan Plus 12M SIM | 34238904 |
| $49 My Plan Plus 12M SIM | 34238914 |
| $59 My Plan Plus 12M SIM | 34238924 |
| $79 My Plan Plus 12M SIM | 34238934 |
| $45 My Plan Plus – 24 months | 16105965 |
| $65 My Plan Plus – 24 months | 34238884 |
| $85 My Plan Plus – 24 months | 34238894 |
| $105 My Plan Plus – 24 months | 16106065 |
| $125 My Plan Plus – 24 months | 16106055 |
| $49 My Promo Plus – 24 months | 801140, 16076005 |
| $59 My Promo Plus – 24 months | 604531, 11059485 |
| $79 My Promo Pls – 24 months | 34330294 |
| $89 My Promo Plus – 24 months | 34330284 |
| $99 My Promo Plus – 24 months | 34305544 |
| $45 My Plan Plus – 36 months | 34305494 |
| $65 My Plan Plus – 36 months | 34318054 |
| $85 My Plan Plus – 36 months | 34305504 |
| $105 My Plan Plus – 36 months | 34305514 |
| $125 My Plan Plus – 36 months | 34305524 |
| $89 My Promo Plus – 36 months | 34330304 |
| $99 My Promo Plus – 36 months | 34305554 |

From 11 October 2019 until 24 November approved customers who sign up to a new 24 or 36 month postpaid mobile plan with selected devices or 12 month SIM only plan (as specified in the table above) will receive a 3 month free plan fee discount. Available on new services only. The discount will appear over your first three bills. The discount applies to the plan fee only and not any excluded usage, additional/extra features or devices. The discount is forfeited if you recontract or change your service within the first 3 months. Not available with other discount offers, unless specified otherwise. Cancellation fees apply.

#### 20% Multi Service Discount (09 September 2019 to 24 November 2019)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |
| --- | --- |
| **Plan** | **Plan ID** |
| $45 My Plan Plus (Jul 19) | 16105965 |
| $65 My Plan Plus (Aug 19) | 34238884 |
| $85 My Plan Plus (Aug 19) | 34238894 |
| $105 My Plan Plus (Jul 19) | 16106065 |
| $125 My Plan Plus (Jul 19) | 16106055 |
| $45 My Plan Plus(36M Sep 19) | 34305494 |
| $65 My Plan Plus(36M Sep 19) | 34318054 |
| $85 My Plan Plus(36M Sep 19) | 34305504 |
| $105 My Plan Plus(36M Sep 19) | 34305514 |
| $125 My Plan Plus(36M Sep 19) | 34305524 |
| $49 My Promo Plus (May 19) | 801140, 16076005 |

###### **New customers buying a Secondary Service(s) on same day in same channel (2 or more Postpaid Mobile services)**

Customers who sign up to selected 12, 24 or 36 month Postpaid Mobile services (Primary Service) and also sign up to one or more selected 24 or 36 month Postpaid Mobile services (Secondary Service(s)), with one of the Plan IDs specified above, on the same day in the same channel are eligible for a 20% plan fee discount on the service with the lower plan fee (excluding where one of the services has an existing discount, in which case the discount is applied to the other service). If both services have an existing discount they are ineligible for the 20% Multi Service Discount. All services must be on the same billing account. The discount will apply for the minimum contract term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum contract term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **Existing customers buying a Secondary Service(s) on same day in same channel (2 or more Postpaid Mobile services)**

Customers who recontract to selected 12, 24 or 36 month Postpaid Mobile services (Primary Service) and also sign up to one or more selected 24 or 36 month Postpaid Mobile services (Secondary Service(s)), with one of the Plan IDs specified above, on the same day in the same channel are eligible for a 20% plan fee discount on the Secondary Service. If both services or the Secondary Service have an existing discount they are ineligible for the 20% Multi Service Discount. All services must be on the same billing account. The discount will apply for the minimum contract term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum contract term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **New and existing customers buying a Secondary Service(s) within 2-30 days of Primary Service activation (2 or more Postpaid Mobile services)**

Customers who sign up or recontract to selected 12, 24 or 36 month Postpaid Mobile services (Primary Service) and also sign up to one or more selected 24 or 36 month Postpaid Mobile services (Secondary Service(s)), with one of the Plan IDs specified above, within 30 days of the Primary Service activation are eligible for a 20% plan fee discount on the Secondary Service. If both services or the Secondary Service have an existing discount they are ineligible for the 20% Multi Service Discount. All services must be on the same billing account. The discount will apply for the minimum contract term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum contract term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **New and existing customers buying a Secondary Service(s) within 30 days of Primary Service activation (Fixed or Wireless Broadband & Postpaid Mobile services)**

Customers who sign up or recontract to selected 24 month Fixed or Wireless Broadband services (Primary Service) and also sign up to one or more selected 24 or 36 month Postpaid Mobile services (Secondary Service(s)), with one of the Plan IDs specified above, within 30 days of the Primary Service activation are eligible for a 20% plan fee discount on the Secondary Service (excluding where the Secondary Service(s) have an existing discount, in which case they are ineligible for the 20% Multi Service Discount). All services must be under the same name and same billing address. The discount will apply for the minimum contract term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum contract term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

#### 50% Multi Service Discount (16 September 2019 to 24 November 2019)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |
| --- | --- |
| **Plan** | **Plan ID** |
| $39 My Plan Plus 12M SIM (Aug 19) | 34238904 |
| $49 My Plan Plus 12M SIM (Aug 19) | 34238914 |
| $59 My Plan Plus 12M SIM (Aug 19) | 34238924 |
| $79 My Plan Plus 12M SIM (Aug 19) | 34238934 |

###### **New customers buying a Secondary Service(s) on same day in same channel (2 or more Postpaid Mobile services)**

Customers who sign up to selected 12, 24 or 36 month Postpaid Mobile services (Primary Service) and also sign up to one or more selected 12 month Postpaid Mobile services (Secondary Service(s)), with one of the Plan IDs specified above, on the same day in the same channel are eligible for a 50% plan fee discount on the service with the lower plan fee (excluding where one of the services has an existing discount, in which case the discount is applied to the other service). If both services have an existing discount they are ineligible for the 50% Multi Service Discount. All services must be on the same billing account. The discount will apply for the minimum contract term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum contract term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **Existing customers buying a Secondary Service(s) on same day in same channel (2 or more Postpaid Mobile services)**

Customers who recontract to selected 12, 24 or 36 month Postpaid Mobile services (Primary Service) and also sign up to one or more selected 12 month Postpaid Mobile services (Secondary Service(s)), with one of the Plan IDs specified above, on the same day in the same channel are eligible for a 50% plan fee discount on the Secondary Service. If both services or the Secondary Service have an existing discount they are ineligible for the 50% Multi Service Discount. All services must be on the same billing account. The discount will apply for the minimum contract term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum contract term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **New and existing customers buying a Secondary Service(s) within 2-30 days of Primary Service activation (2 or more Postpaid Mobile services)**

Customers who sign up or recontract to selected 12, 24 or 36 month Postpaid Mobile services (Primary Service) and also sign up to one or more selected 12 month Postpaid Mobile services (Secondary Service(s)), with one of the Plan IDs specified above, within 30 days of the Primary Service activation are eligible for a 50% plan fee discount on the Secondary Service. If both services or the Secondary Service have an existing discount they are ineligible for the 50% Multi Service Discount. All services must be on the same billing account. The discount will apply for the minimum contract term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum contract term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

###### **New and existing customers buying a Secondary Service(s) within 30 days of Primary Service activation (Fixed or Wireless Broadband & Postpaid Mobile services)**

Customers who sign up or recontract to selected 24 month Fixed or Wireless Broadband services (Primary Service) and also sign up to one or more selected 12 month Postpaid Mobile services (Secondary Service(s)), with one of the Plan IDs specified above, within 30 days of the Primary Service activation are eligible for a 50% plan fee discount on the Secondary Service (excluding where the Secondary Service(s) have an existing discount, in which case they are ineligible for the 50% Multi Service Discount). All services must be under the same name and same billing address. The discount will apply for the minimum contract term of the plan(s) it is applied to and will be removed earlier if you recontract, change or cancel any service or move any service to a separate billing account. After the minimum contract term, we have the right to remove the discount without notice. Discount is not available with other mobile discount offers. Maximum of 5 multi service discounts per account.

#### $149 Optus One – 24 months

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $149 Optus One | 16140705 | 16 September 2019 – 24 November 2019 |

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* isn't compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 24-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 24 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 24 month *fixed-length agreement*.

###### How the $149 Optus One plan works

This plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals within Australia and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account within Australia.

This plan also includes unlimited standard national SMS/MMS as well as unlimited standard International SMS/MMS and unlimited international minutes to use on standard international calls to 35 selected destinations. For a list of selected destinations see Table 3 below.

Data usage is calculated in one kilobyte increments. International minutes are billed in one minute increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to another Optus One plan (if available) with a higher monthly *access fee* and remain on the same contract duration.

###### New Phone Trade Up

The plans referred to in this section include the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on one of these plans, *you* can pay a one off fee of $149, return *your* original mobile phone to a Yes Optus store in *good working order*, purchase a new mobile phone on a new eligible handset plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *mobile phone repayment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining mobile phone repayments on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, increased by any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible handset plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### International Minutes

This plan includes unlimited international minutes for standard calls to mobiles and fixed lines to 35 selected destinations from within Australia. For a list of selected destinations see Table 3 below.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Unlimited standard international SMS and MMS

This plan includes unlimited standard SMS and MMS to 35 selected destinations from within Australia. For a list of selected destinations see Table 3 below.

Unlimited standard SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S.*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### International Roaming

This plan has International Roaming for use within each billing month. *You* need to ensure *your* International Roaming is active by contacting *Optus* prior to use. Your International Roaming inclusions gives *you* unlimited standard national and international voice, SMS (MMS is excluded) plus 10GB of data to use in Zone 1 destinations. If *you* are not in a Zone 1 destination *you* will be charged at standard roaming rates for that destination. Zone 1 destinations may change from time to time. For a list of destinations see optus.com.au/travel

If *you* exceed any roaming data, standard data roaming charges will apply. Any data provided is not shareable and will not form part of any Data Pool. Any unused data will be forfeited and cannot be rolled over to the next billing month.

###### Additional benefit – Handset Credit

*When you* connect to a plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$149 Optus One** |
| **Minimum Monthly charge** | $149 |
| **Included Data** | 1TB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Included International Minutes**  Standard international calls to landlines and mobiles to 35 selected destinations | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Standard international SMS** (per SMS of up to 160 standard characters to selected destinations) | Unlimited |
| **Standard international MMS** (per message to selected destinations) | Unlimited |
| **Roaming inclusions** | Unlimited standard international calls and SMS (excludes MMS) + 10GB of data for use in Zone 1 Destinations |
| **Minimum total cost over 24 months** | $3,576 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

**Table 3 – International Destinations**

|  |  |  |  |
| --- | --- | --- | --- |
| Brazil | Brunei | Cambodia | Canada |
| Mainland China | Colombia | Denmark | France |
| Germany | Greece | Hong Kong | Hungary |
| India | Indonesia | Ireland | Israel |
| Italy | Japan | Laos | Lebanon |
| Malaysia | Malta | Mexico | New Zealand |
| Norway | Poland | Romania | Singapore |
| South Korea | Sweden | Taiwan | Thailand |
| United Kingdom | USA | Vietnam |  |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Note any device or handset credit *you* were entitled to will be forfeited.

#### $149 Optus One – 36 months

This section relates to the following plans. *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Available** |
| $149 Optus One (36M Sep 19) | 34305534 | 16 September 2019 – 24 November 2019 |

###### Eligibility

This plan is available to new and recontracting services with selected handsets only. Customers cannot trade up or Flex Upgrade to these plans.

Optus Service Providers' customers are not eligible to apply.

This *plan* isn't compatible for data use with BlackBerry handsets on operating systems of 7.1 or earlier.

###### Minimum Term

This *plan* hasa *fixed length agreement* with a 36-month *minimum term.*

###### What *you* have to pay *us*

*You* must pay *us* for use of the *service* at the rates set out in Section 1 of this *standard pricing table* and for value added service features at the rates set out in [*Appendix Y Value Added Service Features*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20Y/AppY.doc)

If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.

Minimum Monthly Charge

This plan has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

*You* may purchase a mobile phone (or 'handset') with a 36 month *equipment term* under a *device payment plan* (set out in [*Appendix D*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20D/AppD.doc)) on a 36 month *fixed-length agreement*.

###### How the $149 Optus One plan works

This plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals within Australia and an amount of Included Data (for mobile internet use) to share with other services that share data on the same account within Australia.

This plan also includes unlimited standard national SMS/MMS as well as unlimited standard International SMS/MMS and unlimited international minutes to use on standard international calls to 35 selected destinations. For a list of selected destinations see Table 3 below.

Data usage is calculated in one kilobyte increments. International minutes are billed in one minute increments.

If *you* exceed *your* included shareable data *you*'ll automatically be charged $10 for each additional 1GB of data ("**Additional Data**") up to 150GB of extra data per account each month. Your service/s may then be restricted or *we* may continue to charge *you* at these rates.

Any unused portion of *your* *plan's* Included or Additional Data expires at the end of each month and does not roll over into the next month.

*You* must pay *us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

###### Plan Changes

*You* can change *your* plan during the *minimum term* provided *you* move to another Optus One plan (if available) with a higher monthly *access fee* and remain on the same contract duration.

###### New Phone Trade Up

The plans referred to in this section include the option of New Phone Trade Up, which can be exercised in two ways:

* + 1. New Phone Trade Up

After 12 months on one of these plans, *you* can pay a one off fee of $149, return *your* original mobile phone to a Yes Optus store in *good working order*, purchase a new mobile phone on a new eligible handset plan; and sign documentation that will enable ownership of *your* original mobile phone to be transferred to a second hand dealer nominated by *us*.

The mobile phone *you* return must be the mobile phone *you* purchased when *you* took up one of the plans referred to in this section.

When *you* seek to exercise this option and meet the relevant conditions, *we* agree to waive any remaining *mobile phone repayment charges* in relation to the mobile phone *you* are returning.

By exercising this option, *you* acknowledge that the second hand device vendor will pay *us* a fee on *your* behalf for the mobile phone *you* return in part consideration of *us* waiving *your* remaining mobile phone repayments on the phone *you* are returning.

* + 1. Keep existing mobile phone

Alternatively and instead of paying $149, if *you* wish to keep *your* original mobile handset, *you* can simply pay out the full remaining cost of *your* mobile handset, increased by any monthly *device or handset credit* that *we* were going to cover, and purchase a new mobile phone on a new eligible handset plan.

###### Data Sharing

If *you* have more than one plan that shares data on the same billing account, the included data will combine into one data pool, which will be shared by all eligible services on that account.

If *you* do not want *your* services to share data, they need to be on separate billing accounts.

Data sharing is only available within Australia.

###### International Minutes

This plan includes unlimited international minutes for standard calls to mobiles and fixed lines to 35 selected destinations from within Australia. For a list of selected destinations see Table 3 below.

###### Unlimited standard national SMS and MMS

*You* may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### Unlimited standard international SMS and MMS

This plan includes unlimited standard SMS and MMS to 35 selected destinations from within Australia. For a list of selected destinations see Table 3 below.

Unlimited standard SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [*Fair Go Policy*.](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc) For further details refer to [*Appendix S.*](http://www.optus.com.au/content/dam/optus/appendix/Appendix%20S/AppS.doc)

###### International Roaming

This plan has International Roaming for use within each billing month. *You* need to ensure *your* International Roaming is active by contacting *Optus* prior to use. Your International Roaming inclusions gives *you* unlimited standard national and international voice, SMS (MMS is excluded) plus 10GB of data to use in Zone 1 destinations. If *you* are not in a Zone 1 destination *you* will be charged at standard roaming rates for that destination. Zone 1 destinations may change from time to time. For a list of destinations see optus.com.au/travel

If *you* exceed any roaming data, standard data roaming charges will apply. Any data provided is not shareable and will not form part of any Data Pool. Any unused data will be forfeited and cannot be rolled over to the next billing month.

###### Additional benefit – Handset Credit

*When you* connect to a plan which has a monthly device or handset credit ('**Handset Credit**') each month for *your minimum term*, this will reduce the monthly repayment costs of the handset *you* have chosen with *your pricing plan*.

If *you* *cancel your pricing plan* or the *device payment plan* during *your minimum term*, *you* will no longer be entitled to these Handset Credits and *you* must pay the remaining handset repayments in full in addition to any *cancellation fee*.

If *you* elect to keep *your* mobile phone when exercising New Phone Trade Up *you* will no longer be entitled to the Handset Credit and *you* will be required to pay the remaining handset repayments in full.

**Table 1 –Plan Inclusions and Charges**

|  |  |
| --- | --- |
|  | **$149 Optus One** |
| **Minimum Monthly charge** | $149 |
| **Included Data** | 1TB |
| **Additional Data** | Additional data $10 per 1GB or part thereof |
| **Included Minutes**  for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia | Unlimited |
| **Included International Minutes**  Standard international calls to landlines and mobiles to 35 selected destinations | Unlimited |
| **Standard national SMS** (per SMS of up to 160 standard characters) | Unlimited |
| **Standard national MMS** (per message) | Unlimited |
| **Standard international SMS** (per SMS of up to 160 standard characters to selected destinations) | Unlimited |
| **Standard international MMS** (per message to selected destinations) | Unlimited |
| **Roaming inclusions** | Unlimited standard international calls and SMS (excludes MMS) + 10GB of data for use in Zone 1 Destinations |
| **Minimum total cost over 24 months** | $5,364 |

**Table 2 – Other usage types and charges**

|  |  |
| --- | --- |
| **Usage type** | **Charge** |
| **National video calls** (per minute) | $1.00 per min + 40c flagfall |
| **National Diversions** | $0 per minute |
| **International Diversions** | 'yes' international rates See optus.com.au/international |
| **1800 numbers** | $0 per minute |
| **Directory Assistance 1223** | 50c per call |
| **124 Yes** | 90c per minute +$1.75c flagfall |
| **International voice calls** (where you have no plan inclusions or have exceeded your inclusions) | 'yes' international rates  See optus.com.au/international |
| **International SMS** (where you have no plan inclusions or have exceeded your inclusions) | 50c per SMS up to 160 standard characters |
| **International MMS** (where you have no plan inclusions or have exceeded your inclusions) | 75c per MMS |
| **International video calling** | $1.50 per minute +35c flagfall |
| **International roaming** | See optus.com.au/roaming |

**Table 3 – International Destinations**

|  |  |  |  |
| --- | --- | --- | --- |
| Brazil | Brunei | Cambodia | Canada |
| Mainland China | Colombia | Denmark | France |
| Germany | Greece | Hong Kong | Hungary |
| India | Indonesia | Ireland | Israel |
| Italy | Japan | Laos | Lebanon |
| Malaysia | Malta | Mexico | New Zealand |
| Norway | Poland | Romania | Singapore |
| South Korea | Sweden | Taiwan | Thailand |
| United Kingdom | USA | Vietnam |  |

###### My Account

Services that share data may have a service login to My Account which will display all of the service numbers contributing to or using the shared data pool on *your* account and the amount of data each service has used. If *you* have more than 6 services on *your* account, My Account may not be suitable for viewing usage and managing *your* usage alerts.

###### What happens if the *service* is *cancelled* early?

If *your* *service* is *cancelled* before the end of *your* *minimum term* there are no plan *cancellation fees*. *You* will simply need to pay out:

any usage charges incurred up to, and including, the *cancellation date;* plus

the sum of unpaid *equipment charges* owing on *your* *mobile phone* under the *device payment plan* (if any). Note any device or handset credit *you* were entitled to will be forfeited.

#### Bonus Samsung Galaxy Buds (White) Offer

###### From 8 October 2019 until 25 November 2019, new and existing customers who purchase (outright or on a handset plan) a selected Samsung device specified below are eligible to redeem bonus Samsung Galaxy Buds (White). Once you receive your device, you can claim the buds online using handset IMEI and proof of purchase by 30/11/19 via [samsung.com/au/galaxy-offer/](https://www.samsung.com/au/galaxy-offer/). Following online claim, you will receive an email from Samsung within approximately 14 days confirming if claim is successful. Galaxy Buds will be delivered within approximately 30 days from Samsung’s confirmation email. Limit of one per service, max 5 per customer. [Samsung T&Cs apply](https://images.samsung.com/is/content/samsung/p5/au/terms-conditions/galaxy-buds-promotion-2019-terms-233.pdf.pdf).

###### Selected Samsung devices include (across all colour and storage size variants) Samsung Galaxy S10 4G, Samsung Galaxy S10 5G, Samsung Galaxy S10+, Samsung Galaxy S10e, Samsung Galaxy Note 10+ 4G, Samsung Galaxy Note 10+ 5G, Samsung Galaxy Watch Active 2 4G.

#### Google Pixel – Bonus Harman/Kardon Citation One (Black) Speaker Offer

###### From 16 October 2019 until 20 January 2020, new and existing customers who purchase (outright or on a handset plan) a Google Pixel 4 or Google Pixel XL are eligible to redeem a bonus Harmon/Kardon Citation One (Black) speaker. Once you receive your device, you can claim the speaker online using handset IMEI and proof of purchase by 31/01/20 via [pixelredemption.com.au](https://www.samsung.com/au/galaxy-offer/). Following online claim, you will receive an email from BOO Studio confirming if claim is successful. Harmon/Kardon Citation One (Black) speaker will be delivered within approximately 30 business days from the confirmation email. Limit of one per service, max 10 per customer. BOO Studio (the provider of the offer) [T&Cs apply](https://www.pixelredemption.com.au/optus/terms).

#### $200 Device Credit on $45 24M SIM Only Plan

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Device Credit** |
| $45 My Plan Plus 24M SIM | 34238964 | $200 |

From 1 October 2019 to 4 February 2020, customers who sign up to a new $45 My Plan Plus 24M SIM & purchase a mobile handset outright in-store at participating Harvey Norman, Domayne and Joyce Mayne stores will receive a $200 device credit applied at point of sale. Minimum cost of device purchased must be $200. Credit can only be used against cost of the mobile handset. Credit cannot be used on any other items in store. Not available with any other offers. Rate plan changes excluded. Cancellation fees apply.

#### $500 Device Credit on $65 24M SIM Only Plan

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Device Credit** |
| $65 My Plan Plus 24M SIM | 34238974 | $500 |

From 24 August 2019 to 4 February 2020, customers who sign up to a new $65 My Plan Plus 24M SIM & purchase a mobile handset outright in-store at participating Harvey Norman, Domayne and Joyce Mayne stores will receive a $500 device credit applied at point of sale. Minimum cost of device purchased must be $500. Credit can only be used against cost of the mobile handset. Credit cannot be used on any other items in store. Not available with any other offers. Rate plan changes excluded. Cancellation fees apply.

#### 1 Month Free Access Fee Offer on $45 My Plan Plus 12M SIM

From 16 December 2019 until 31 March 2020, customers who purchase an Optus $2,12M BYO SIM from participating retailers and sign up to a new $45 My Plan Plus 12M SIM (Plan ID: 34238954) will be eligible to receive a 1 month free Access Fee discount. You must activate your service at [optus.com.au/BYOActivate](http://www.optus.com.au/BYOActivate) and choose the plan listed above. The discount will appear on your first bill. The discount applies to the plan fee only and not any excluded usage or additional/extra features. The discount is forfeited if you recontract, change or cancel your service within the first month. Not available with other discount offers, unless specified otherwise.

#### Bonus Velocity Points Offer (Nov 2019)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |  |
| --- | --- | --- | --- |
| **Plan** | **Plan ID** | **Bonus Velocity Points (New services)** | **Bonus Velocity Points (Recontracting services)** |
| $45 My Plan Plus (Jul 19) | 801146, 16105965 | 12,000 | 12,000 |
| $65 My Plan Plus (Aug 19) | 801176, 34238884 | 18,000 | 18,000 |
| $85 My Plan Plus (Aug 19) | 801177, 34238894 | 22,000 | 22,000 |
| $105 Plan Plus (Jul 19) | 801149, 16106065 | 28,000 | 28,000 |
| $125 My Plan Plus (Jul 19) | 801150, 16106055 | 40,000 | 40,000 |
| $39 My Plan Plus 12M SIM (Aug 19) | 801178, 34238904 | 8,000 | 8,000 |
| $49 My Plan Plus 12M SIM (Aug 19) | 801179, 34238914 | 10,000 | 10,000 |
| $59 My Plan Plus 12M SIM (Aug 19) | 801180, 34238924 | 12,000 | 12,000 |
| $79 My Plan Plus 12M SIM (Aug 19) | 801181, 34238934 | 18,000 | 18,000 |

From 12 November 2019 until 9 December 2019, selected Velocity customers who sign up or recontract to a Optus Postpaid Mobile plan with one of the Plan IDs specified above via the Optus/Velocity landing page ([www.optus.com.au/velocity](http://www.optus.com.au/velocity)) can redeem bonus Velocity Points depending on which plan they choose (see table above). Members must provide their Velocity membership number at time of sign up or recontract to be eligible to receive Velocity Points. Your Velocity account must be registered with the same name as your Optus account. Your Optus service must be active for 30 days to be eligible for Velocity Points. It may take up to 6 weeks from activation of your eligible Optus service for your Velocity Points to be awarded to your Velocity account. Velocity Points cannot be claimed retrospectively. Optus terms and conditions for the selected eligible Optus service apply. Cancellation fees may apply. A member’s Velocity Points will expire 24 months after the date of last Velocity account activity. Members are subject to the [Velocity Membership Terms and Conditions](https://experience.velocityfrequentflyer.com/member-support/terms-conditions) as amended from time to time. Offer not available with any other offers, unless specified.

#### Samsung Galaxy S10 5G - Bonus AKG Wireless Headphones Offer

###### From 6 December 2019 until 20 January 2020, new and existing customers who purchase (outright or on a 12, 24 or 36 month device payment plan) a Samsung Galaxy S10 5G are eligible to redeem bonus AKG Wireless Headphones. Once you receive your device, you can claim the headphones online using handset IMEI or serial number and proof of purchase by 03/02/20 via [www.samsung.com/au/offer](http://www.samsung.com/au/offer). Following online claim, you will receive an email from Samsung within approximately 14 days confirming if claim is successful. AKG Wireless Headphones will be delivered within approximately 30 days from Samsung’s confirmation email. Limit of one per service, max 5 per customer. [Samsung T&Cs apply](https://images.samsung.com/is/content/samsung/p5/au/offer/tnc/mobile/Samsung_Optus_AKG_GWP_Promo_Terms_and_Conditions_V1-2.pdf).

#### Huawei P30/P30 Pro - Bonus Gift Card Offer

|  |  |
| --- | --- |
| **Device** | **Gift Card Amount** |
| Huawei P30 | $100 |
| Huawei P30 Pro | $150 |

###### From 6 December 2019 until 20 January 2020, new and existing customers who purchase (outright or on a 12, 24 or 36 month device payment plan) a Huawei P30 or Huawei P30 Pro are eligible to redeem bonus $100 or $150 Digital Pre-paid Mastercard (as per table above). Once you receive your device, you can claim the gift card online using handset IMEI and proof of purchase by 03/02/20 via <https://huaweipromotions.com.au>. Following online claim, you will receive a SMS to your mobile service number provided within approximately 2 business days from the online claim with instructions on how to activate the pre-paid Mastercard. Card valid for 1 year after issue. Limit of one per device. Huawei T&C’s [apply](https://huaweipromotions.com.au/archive). Pre-paid Mastercard T&C’s [apply](https://edgemobilepay.com/terms-and-conditions).

#### Lunar New Year Gold Number Promotion

From 20 January 2020 to 8 March 2020, customers who sign up in selected Optus stores to a new Optus Choice Packaged plan or Optus Choice Build plan are eligible to receive a Gold Number at no additional cost. Excludes rate plan change and recontracting customers. Offer is not available at all stores and is limited to the available selected Gold Numbers in store only.

#### Bonus Samsung Galaxy Buds+ (White) Offer

###### From 12 February 2020 until 5 March 2020, new and existing customers who purchase (outright or on a 12, 24 or 36 month device payment plan) a selected Samsung device specified below are eligible to redeem bonus Samsung Galaxy Buds+ (White). Once you receive your device, you can claim the buds online using handset IMEI or serial number and proof of purchase between 9am AEDT 03/03/20 and 11:59pm 21/04/20 via <https://www.samsung.com/au/s20-offer/>. Following online claim, you will receive an email from Samsung within approximately 14 days confirming if claim is successful. Galaxy Buds+ will be delivered within approximately 30 days from Samsung’s confirmation email. Limit of one per service, max 2 per customer. Samsung T&Cs [apply](https://images.samsung.com/is/content/samsung/p5/au/terms-conditions/samsung-galaxy-s20-pre-order-offer-terms-v6.pdf?$ORIGIN_PDF$).

###### Selected Samsung devices include (across all colour and storage size variants) Samsung Galaxy S20+ 5G, Samsung Galaxy S20 Ultra 5G, Samsung Galaxy S20 5G (from 20 January 2020 only).

#### Velocity Bonus Points Offer (Feb 2020)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |  |
| --- | --- | --- | --- |
| **Plan** | **Plan ID** | **Velocity Bonus Points (New services)** | **Velocity Bonus Points (Recontracting services)** |
| $39 Optus Choice Small(Nov 19) | 34401184 | 6,000 | 6,000 |
| $49 Optus Choice Medium(Nov 19) | 34401194 | 12,000 | 12,000 |
| $59 Optus Choice Large(Nov 19) | 34401204 | 15,000 | 15,000 |
| $79 Optus Choice XLarge(Nov 19) | 34401214 | 30,000 | 30,000 |

###### New Services

Selected Velocity customers who reside in Australia and sign up to a new Optus Postpaid Mobile plan (with one of the Plan IDs specified above) with a 12, 24 or 36 month device payment plan via the Optus/Velocity landing page ([www.optus.com.au/velocity](http://www.optus.com.au/velocity)) can redeem bonus Velocity Points depending on which plan they choose (see table above). You must stay connected for 3 months (89 days) after activation to be eligible to receive Velocity Points (**Qualification Period**). Velocity Points will be applied to your Velocity account within 14 days of the end of the Qualification Period (103 days in total from activation). If you cancel before the end of the Qualification Period, you will not be eligible to receive any Velocity Points. Your Velocity account must be registered with the same name as your Optus account. Offer not available with any other offers, unless specified. Members must provide their Velocity membership number at time of sign up to be eligible to receive Velocity Points. Velocity Points cannot be claimed retrospectively. Optus terms and conditions for the selected eligible Optus service apply. A member’s Velocity Points will expire 24 months after the date of last Velocity account activity. Members are subject to the [Velocity Member Terms and Conditions](https://experience.velocityfrequentflyer.com/member-support/terms-conditions) as amended from time to time.

###### Recontracting Services

Selected Velocity customers who reside in Australia and recontract to an Optus Postpaid Mobile plan (with one of the Plan IDs specified above) with a 12, 24 or 36 month device payment plan via the Optus/Velocity landing page ([www.optus.com.au/velocity](http://www.optus.com.au/velocity)) can redeem bonus Velocity Points depending on which plan they choose (see table above). If you recontract to an Optus Choice Package Plan, you may need to pay out any remaining device repayment or cancellation fees related to your previous service on your next bill. Customer must stay connected for 3 months (89 days) in order to be eligible to receive Velocity Points (**Qualification Period)**. Points will be applied to your Velocity account within 14 days of the end of the Qualification Period (103 days in total from recontract). If you cancel before the end of the Qualification Period, you will not be eligible to receive any Velocity Points. Offer not available with any other offers, unless specified. Your Velocity account must be registered with the same name as your Optus account. Members must provide their Velocity membership number at time of recontract to be eligible to receive Velocity Points. Velocity Points cannot be claimed retrospectively. Optus terms and conditions for the selected eligible Optus service apply. A member's Velocity Points will expire 24 months after the date of last Velocity account activity. Members are subject to the Velocity Membership Terms and Conditions as amended from time to time.

#### Bonus 20GB Postpaid Data Offer

From 1 April 2020 to 30 April 2020, customers who have signed up to an eligible postpaid mobile plan that shares data at any time from 1 Jan 2016 onwards are eligible to claim 20GB bonus data on their service. You must activate via the My Optus app between 1 April 2020 and 30 April 2020. The one-off 20GB bonus data is available for 30 days from activation or until data is used, whichever comes first. Bonus data forfeited if you recontract or cancel your eligible plan. Excess data charges apply. One 20GB bonus data redemption per eligible service.

#### 3 Months Free Access Fees – Health Workers

From 8 April 2020 to 30 April 2020, health workers with an eligible Optus postpaid mobile service can claim a 3-month free access fee discount. Eligible customers must have a current AHPRA registration number in the same name as their eligible service account. Register via the online form ([www.optus.com.au/health-workers](http://www.optus.com.au/health-workers)) to check eligibility and activate offer. Access charges waived for three months from first or second bill after successful registration. Other charges on account (including for extras and devices) remain payable. Offer forfeited if you change, cancel or recontract the eligible service. One redemption be eligible service, up to 6 services per account.

#### 10% Student Discount Offer (Feb 2020)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Dates** |
| $49 Optus Choice Medium(Nov 19) | 34401194 | 03 Feb 2020 – 16 Mar 2020 |
| $59 Optus Choice Large(Nov 19) | 34401204 | 03 Feb 2020 – 16 Mar 2020 |
| $79 Optus Choice XLarge(Nov 19) | 34401214 | 03 Feb 2020 – 16 Mar 2020 |

From 3 February 2020 until 16 March 2020, eligible students can get a 10% discount on monthly plan fees for 12 months if you sign up or recontract from an existing Optus mobile plan (excluding Optus Choice and Optus One plans) to one of the plans specified in the table above.

The discount will apply for 12 months unless you cancel or change your plan (except to another plan in the table above). After 12 months the discount will no longer apply. This offer is not available with any other discount offers. Visit <https://www.optus.com.au/studenthub> to confirm student eligibility and redeem promo code. Promo codes are not transferable.

#### 20% Student Discount Offer (Mar 2020)

This section relates to the following plan(s). *You* can find *your* Plan ID on *your* bill under the Mobile Number Summary section:

|  |  |  |
| --- | --- | --- |
| **Plan** | **Plan ID** | **Dates** |
| $49 Optus Choice Medium(Nov 19) | 34401194 | 17 Mar 2020 – 31 Mar 2020 |
| $59 Optus Choice Large(Nov 19) | 34401204 | 17 Feb 2020 – 31 Mar 2020 |
| $79 Optus Choice XLarge(Nov 19) | 34401214 | 17 Feb 2020 – 31 Mar 2020 |

From 17 March 2020 until 31 March 2020, eligible students can get a 20% discount on monthly plan fees for 12 months if you sign up or recontract from an existing Optus mobile plan (excluding Optus Choice and Optus One plans) to one of the plans specified in the table above.

The discount will apply for 12 months unless you cancel or change your plan (except to another plan in the table above). After 12 months the discount will no longer apply. This offer is not available with any other discount offers. Visit <https://www.optus.com.au/studenthub> to confirm student eligibility and redeem promo code. Promo codes are not transferable.