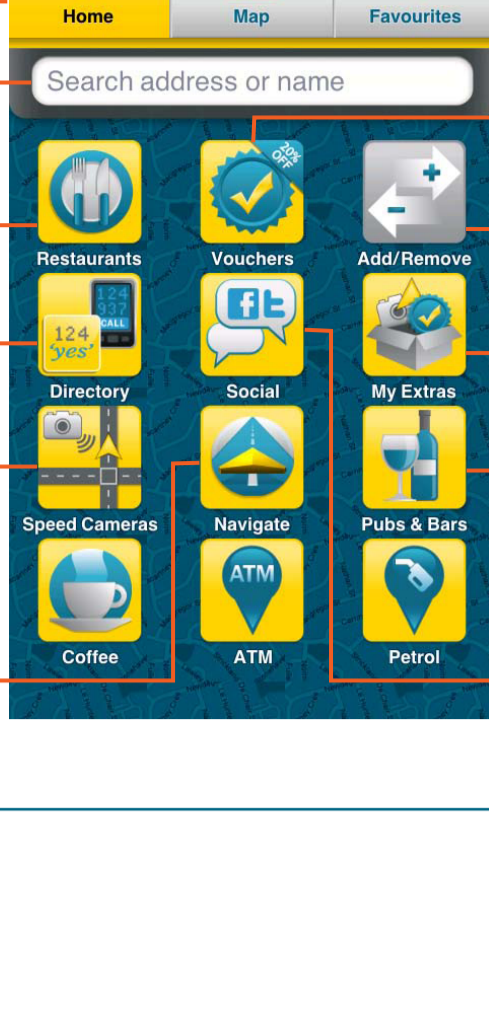


Optus Go Places

- Click here to view homescreen
- Type whatever you are looking for here - address, name etc...
- Click here to search and find restaurants by name, address or around your location
- Click here to access the 124 'Yes' directory
- Click here to get traffic updates and speed camera alerts while navigating^
- Click here to navigate to a destination



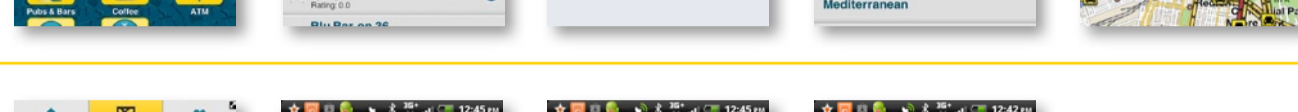
- Click here to view your location on a map
- Click here to view your favourite/saved locations
- Click here to get discounts and view discounts around you
- Click here to personalise your homescreen and add/remove icons
- Click here to buy vouchers, traffic updates, speed camera alerts
- Click here to find and view Pubs & Bars on a map around you
- Click here to share places with your friends through facebook® and twitter

Restaurants

Find restaurants, read reviews, make reservations and get great discounts...

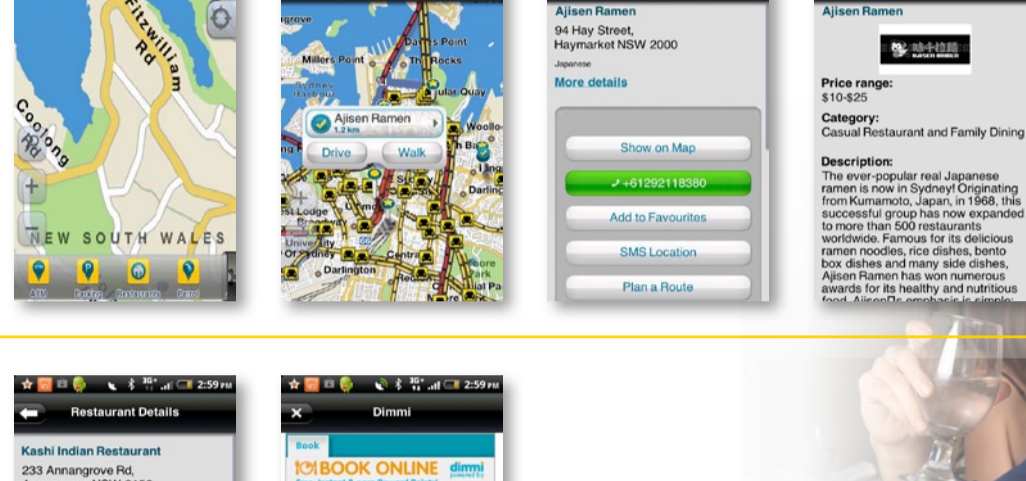
If you are looking for a specific restaurant then you can simply type the name on the search bar in the homescreen. Alternatively you can click on the restaurant icon and you can choose to search the eatability database or you can choose to search for a voucher near you.

You can search by category, type of cuisine or price.... Once you have found the restaurant you are looking for, you can choose to read more details, or to navigate there by car or by foot.



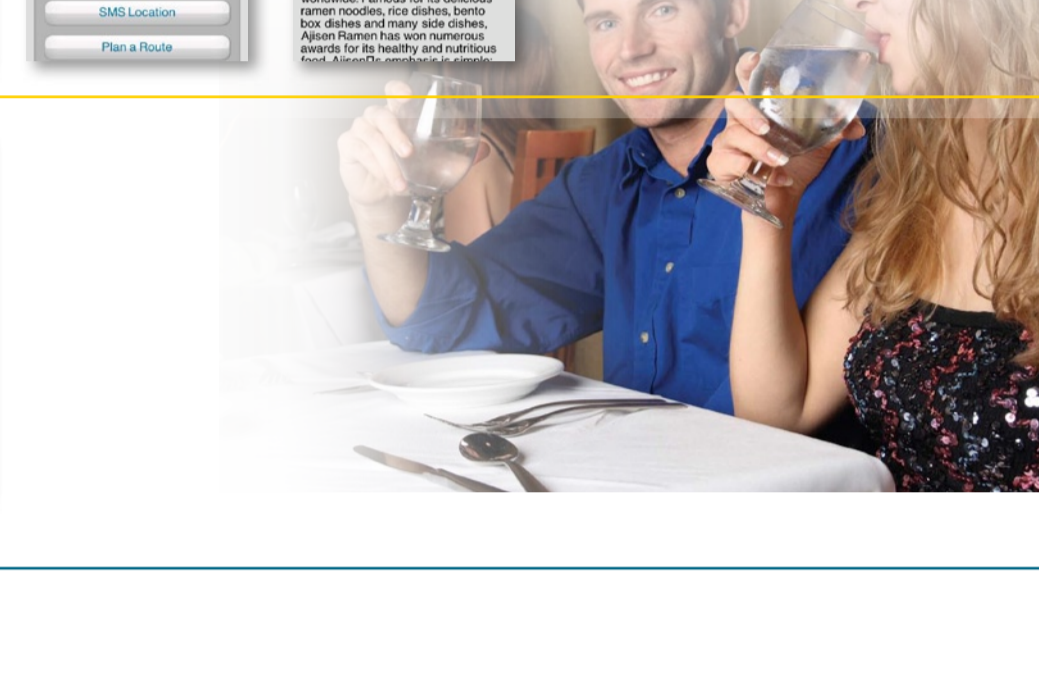
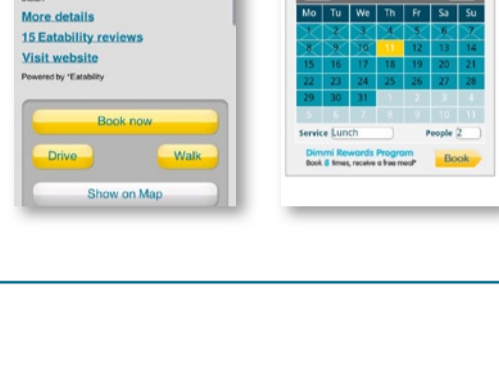
If you are already on the map then open the widget carousel at the bottom, click on **Nearby**, click on **Restaurants** and you can view all nearby restaurants on the map around you.

When you've found the restaurant you want, you can choose to Drive or Walk there or click on the bubble to get all the details - call the restaurant, add to favourites, share with a friend or read more including ratings and reviews.



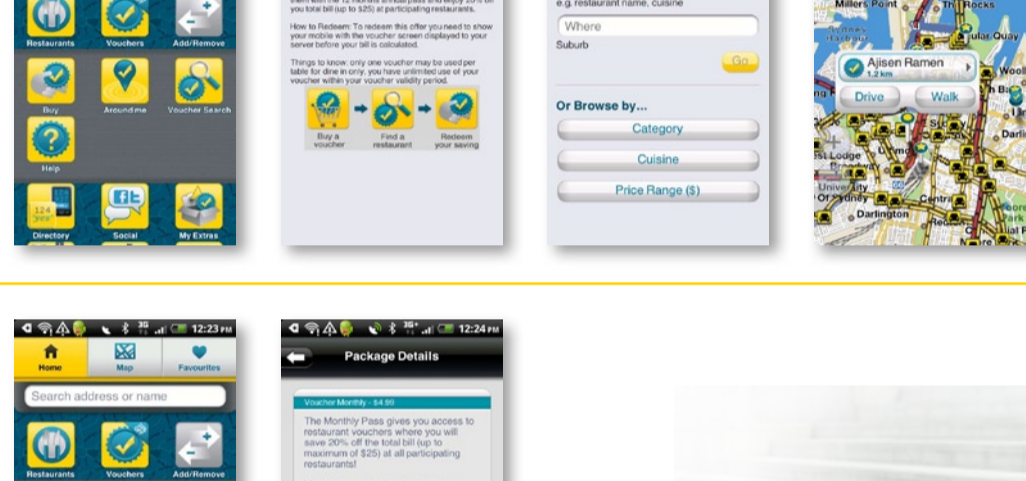
Making a Reservation...

Click on the details screen of the restaurant and select the Book Now option. Go Places will automatically take you to Dimmi where you can book online for selected restaurants, or you can call the venue directory.



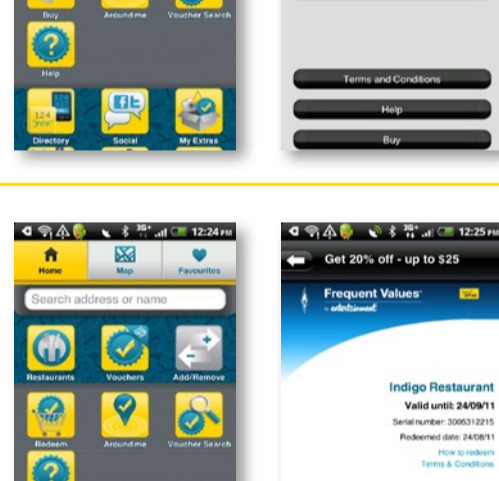
Vouchers

Get great discounts at restaurants across Australia and save up to 20% on your meal. Simply click on **Vouchers** on the homescreen and choose from **Voucher Search** or **Around Me**. By selecting **Voucher Search** you can search for vouchers by name, place, category, type of cuisine, or price. By selecting **Around Me**, all the vouchers around your location will appear on the map and you can click on them for more details.



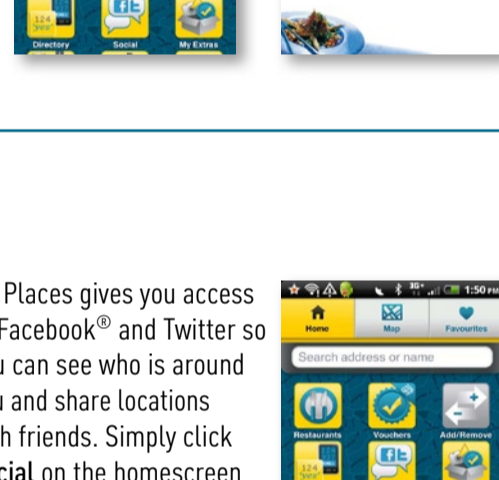
How to Get Vouchers....

You can purchase vouchers by selecting the **Buy** option under **Vouchers** on the homescreen. When you click Buy you will be offered to choose from Daily or Annual subscription. Simply click on the type of subscription you wish to purchase and select **Buy**. Your Optus mobile account will be charged with the amount shown.



How to Redeem Vouchers...

Once you have purchased a subscription to vouchers, an extra Redeem icon will appear under **Vouchers** on your homescreen. When you are at the restaurant, just click the Redeem button, choose the restaurant and show the voucher.



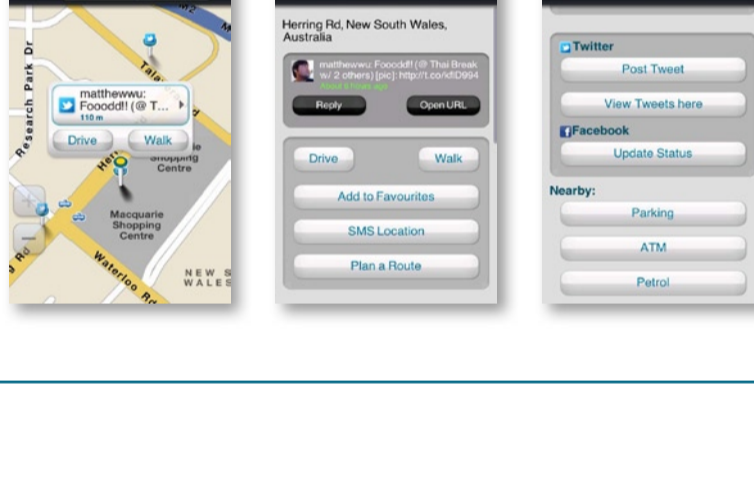
Social

Go Places gives you access to Facebook® and Twitter so you can see who is around you and share locations with friends. Simply click **Social** on the homescreen and choose Facebook® or Twitter.



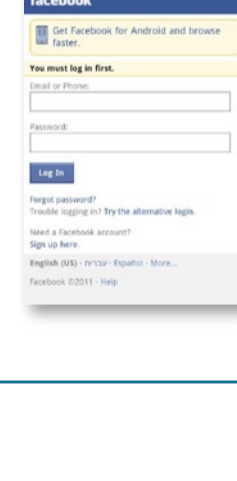
Twitter

Click on the **Twitter** icon on the homescreen to view tweets around you. Click on the tweet to read the full message, get more information or post a tweet back. Alternatively choose **Post Tweet** or **View Tweets** here on the details page of a specific location.



Facebook®

Sign into facebook directly from Go Places. Simply click on the facebook® icon under **Social** on the homescreen. Sign in using your own details and you are ready to go....

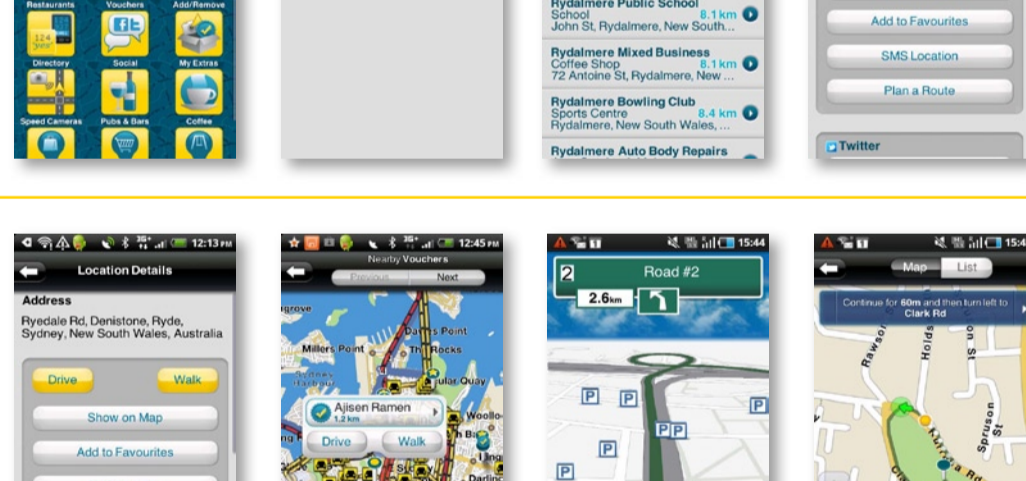


Navigation

Optus Go Places is also a full turn-by-turn navigation system....

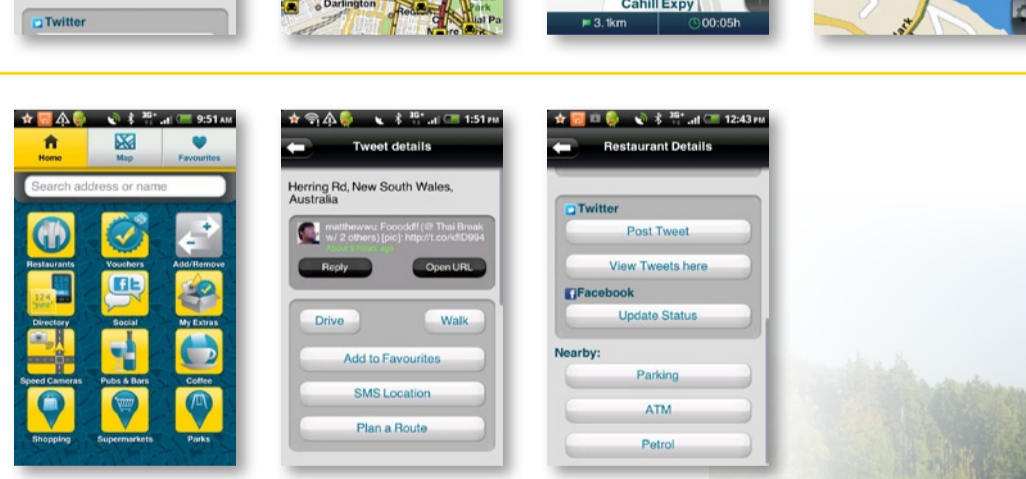
Finding a place...

Simply enter the street name, address or point of interest in the search bar on the homescreen. You will get a list of results divided into categories - addresses, points of interest (POIs) and Eatability results. Click on the category you want and then choose the correct address from the options listed. Once you have selected a location you can choose to Drive or Walk, view on map, add to favourites and more...



Navigating to a location...

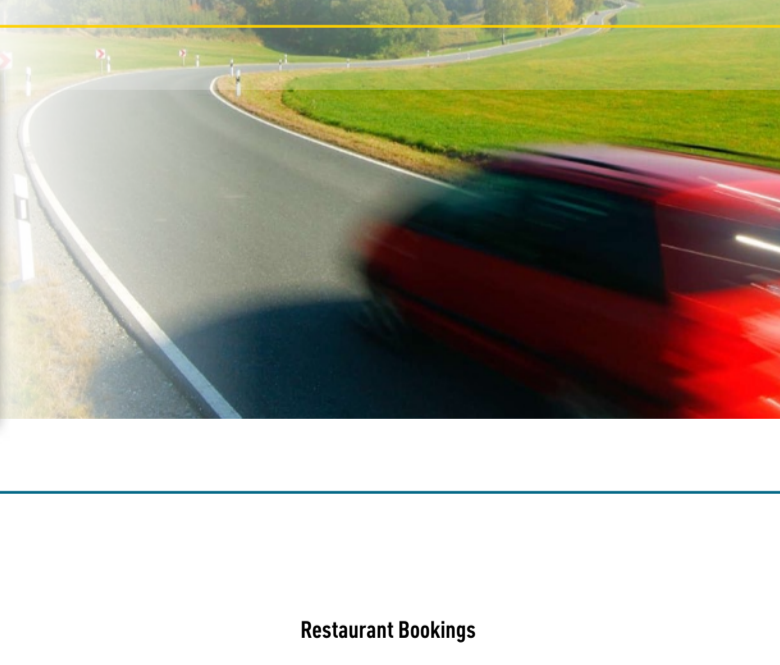
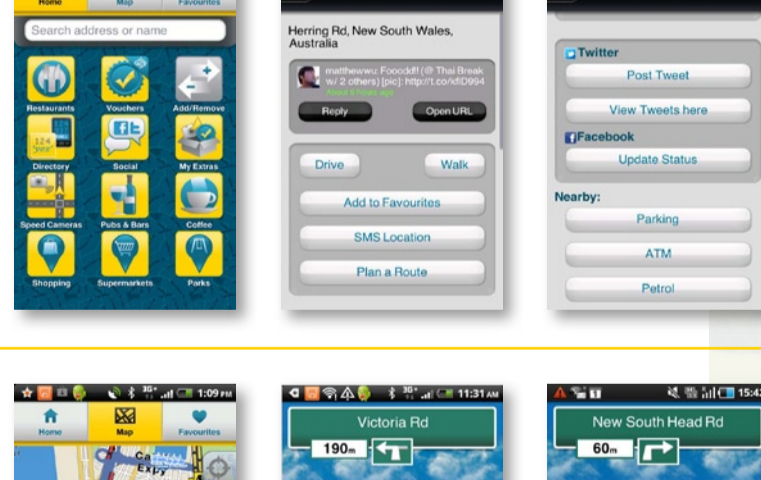
By selecting **Drive** your current location will automatically be identified and you will begin to receive voice instructions. By selecting **Walk** you will receive step by step voice and visual instructions using pathways and roads.



Upgrade your Navigation with Traffic Updates & Speed Camera Alerts...

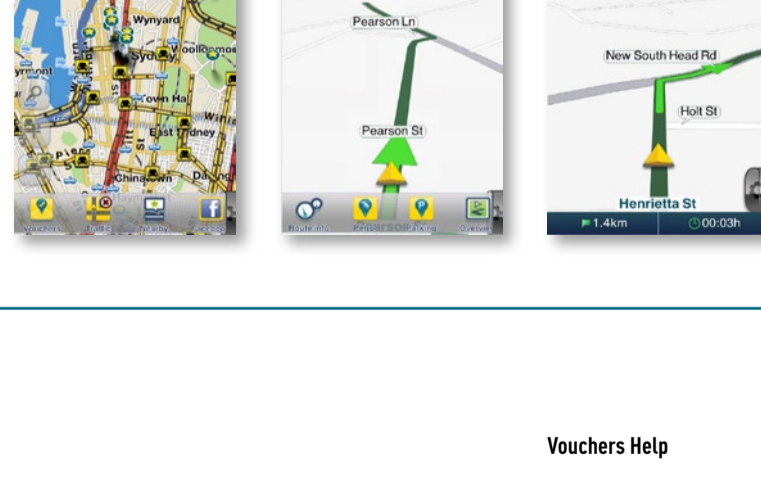
You can get traffic updates and speed camera alerts by selecting **Speed Cameras** or **My Extras** on the homescreen. You can purchase a daily or annual license.

*Speed camera & traffic information is only available in Sydney, Melbourne & Brisbane



Using Widgets

Whilst navigating you can enhance your experience by using the widget carousel at the bottom of the screen. Tap the widget carousel to open it and then tap on the widgets you want to use - **traffic** to get traffic info on your route, **route info** to get distance to destination and estimated time of arrival



FAQ's

How do I get Go Places application onto my mobile phone?
Go to www.optus.com.au/GoPlacesApp this will take you to the Optus Apps Store where you can download and install the Go Places app on your compatible mobile.

Alternatively you can SMS GoPlaces to 966, you will receive a reply with a link directly to the Optus Apps Store where you can also download and install the Go Places app on your mobile.

Will I be charged to download the Go Places application?
No, there are no charges (including data downloading charges) to get the app from the Optus App Store.

Is my mobile phone compatible?
• Android 2.1 & above devices including but not limited to: HTC Aria, HTC Desire, HTC Incredible S, Motorola Dext, Samsung Galaxy S, Samsung Galaxy S II, LG Black, LG 3D, LG P500, Asus Garmin A50, Sony Ericsson Arc, Sony Ericsson X-10, Sony Ericsson X8
• Blackberry limited to 9800, 9860 or 9900 only
• Nokia limited to C6, C7, E7, N8, X7 only

In the future we will be developing the application for other handset types, please check back here for updates.

How do I pay for the Vouchers or Premium Traffic packages available in Go Places?
If you purchase any of the paid packages which includes Vouchers and Premium Traffic Packages all charges will appear on your postpaid mobile bill or deducted from your prepaid mobile balance.

What happens if I run out of prepaid credit?
To purchase the Voucher or Premium Traffic packages you need sufficient credit to cover the cost of the package. To access the free components of the app you require a minimum balance of \$0.21.

Will I be notified before my Voucher/Premium traffic subscription expires?
If you purchase a Day Pass you will have 24 hrs access to either Vouchers or Premium Traffic, you will not be notified when your Day Pass expires.

If you purchase an Annual Pass to Vouchers or Premium Traffic you will receive an SMS notification 3 day before your subscription ends

Are there any data charges to use the Go Places app?
There are no data charges for use of the Go Places app in Australia. If you navigate out of the App to a website, data charges according to your mobile plan will apply. If you use the International Overseas it will incur data charges charged at the production Overseas Rates.

Do I need prepaid minimum balance to access the free area of Go Places?
To access the free components of the app you require a minimum balance of \$0.21.

Who can I contact for support or feedback?
Please check all of our FAQ's first, if you cannot find the answer you are looking for:
• Optus Customer Care - 133 937
• Support for Vouchers - 1800 008 553 or email goplaces@frequentvalues.com.au
• Go Places Feedback - email us at goplacesfeedback@optus.com.au

Why does the app ask for my Facebook® & Twitter location?
This is so you can share a location or venue with your Facebook and/or Twitter location.

Does the app store my login details?
No, the connection to Facebook and Twitter is done within the Facebook and Twitter site, no personal details are stored within the Go Places app.

Vouchers Help

What discount do I receive?
You will receive 20% discount off your total bill (up to a maximum of \$25).

How do I purchase a voucher?
You can purchase a voucher to the vouchers from within the Go Places mobile application. Go to the **Home Screen**, select **My Extras** and you will see the voucher options available. All purchases will be charged to you Optus Mobile account or taken from your prepaid mobile balance. If you are a prepaid mobile customer you must have sufficient credit to purchase the voucher.

How do I redeem a voucher?
Before your bill is totalled, select the restaurant you are dining at and show your phone (with the voucher displayed) to your server. Only one voucher per table may be used.

Is there a limit to the number of times I can use my voucher at a participating venue?
You may use your voucher unlimited amount of times during your voucher validity period (e.g. 24hours if you have purchased the day pass or 12 months if you have purchased the annual pass). You may use the vouchers anywhere during the participating venues regular business hours.

How do I find out what Restaurants I can use a voucher at?
You can search within the Go Places mobile application for all participating Restaurants. Go to the Home Screen, select Restaurants then Voucher Search.

The Restaurant will not accept my voucher, what should I do?
Check that the restaurant is a participating venue, you can do this from within the app by going to the **Home Screen**, selecting **Restaurants** then **Voucher Search**. If the restaurant is a participating venue you can ask to speak to the manager on duty or you can contact the following support centre. Phone 1800 008 553 or email goplaces@frequentvalues.com.au

Restaurant Bookings

Can I book a restaurant directly from within the Go Places application?
Yes, for selected venues you may use the **Book Now** button and get instant confirmation of your booking or you can call the restaurant directly from the restaurant details page.

How do I use the 'Book Now' feature?
Select the **Book Now** button on the restaurant details page, select your date, time and number of people dining. You will get instant confirmation of your booking and also receive an email confirmation. You should also receive a phone call from the restaurant on the day of your booking for additional confirmation.

Premium Traffic Help

What is available if I purchase the Premium Traffic package?
This includes traffic and speed camera data available when you are using turn by turn navigation. You can purchase access to the Premium Traffic features from within the Go Places mobile application. Go to the **Home Screen**, select **My Extras** and you will see the options available. All purchases will be charged to you Optus Mobile account or taken from your prepaid mobile balance. If you are a prepaid mobile customer you must have sufficient credit to purchase the voucher.

Where is the traffic data available?
Traffic incident alerts work only in the metropolitan areas of Sydney, Wollongong, Newcastle, Melbourne, Geelong, Brisbane, Gold Coast, Sunshine Coast, Adelaide, Perth and Canberra. Traffic flow information is six minutes old.

Speed camera data is only available in Sydney, Melbourne and Brisbane. We do not guarantee that 100% coverage of all speed cameras in these areas.

What type of speed cameras does this cover?
Speed camera data covers fixed speed camera zones, mobile ones & red light cameras. We do not guarantee that 100% coverage of all speed cameras in these areas.

