

# EASY, HASSLE FREE BILL PAYMENT

## DIRECT DEBIT APPLICATION FORM





Direct Debit (via Credit Card or Financial Institution Account) Optus means Optus Billing Services Pty Ltd ABN 95 088 011536 – Debit User Ids 044952 & 052610)

I/we request and authorise Optus\* or its billing agent, until further notice, to arrange payment of my Optus account(s) by debiting my savings/cheque/credit card account as described below. I understand that processing this request

will take approximately five working days and is only valid if the original form is correctly filled in and received by Optus. I acknowledge that Optus may terminate this request at any time by written or verbal notice and I must adopt an alternative method of payment. \*Optus receives payment as the agent for Optus Vision Pty Limited, Optus Networks Pty Limited, Optus Administration Pty Limited, Optus Mobile Pty Limited and Optus Internet Pty Limited.

**Optus Customer Name and Address (please print)**

Please indicate with an X the Service/s that you require the direct debit facility on.

<input type="checkbox"/>		Optus Mobile Account Number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	OR	Your Optus Mobile Phone Number	<input type="text"/>
<input type="checkbox"/>		Local/Long Distance Optus Account Number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	OR	Your Optus Home/Business Phone Number	<input type="text"/>
<input type="checkbox"/>		Optus TV Account Number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
<input type="checkbox"/>		OptusNet Cable Internet Account Number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			

### PAYMENT METHOD: (PLEASE SELECT ONLY ONE PAYMENT METHOD – EITHER A OR B – AND SIGN BELOW)

#### STEP A BANK/CREDIT UNION ACCOUNT DETAILS

I/we authorise Optus Billing Services Pty Limited to arrange for funds to be debited from my/our account at the Financial Institution identified below and as described below through

the Bulk Electronic Clearing System (BECS). This authority is to remain in force in accordance with the terms described in the attached Conditions of Use received from us.

**Name & Address of Financial Institution (Please Print)**

**Account Name (Please Print)** – (Given Name & Surname/ Company or Business Name ACN or ABN)

**BSB Number**

**Account Number**

**Customer Signature (If joint account all signatures are required)**

**Date**

#### OR STEP B CREDIT CARD

Please indicate with an X

Visa

Mastercard

American Express

Diners

**Card Number**

**Expiry Date**

**Cardholder's Signature**

**Date**

Simply fill in the form, post it back to us and it'll be processed in about a week. You'll know it's been set up when you see either "Direct Debit from Credit Card" or "Direct Debit from Bank Account" under your Account Summary on the front page of your next bill.



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## DIRECT DEBIT – CONDITIONS OF USE

(This form to be retained by customer)

"We", "us" and "our" means Optus Billing Services Pty Limited ABN 95 088 011 536 and its related Bodies Corporate as defined in Section 50 of the Corporations Law.

**What we'll do:** We'll let you know when and how often we'll direct debit your account at least 14 calendar days before the first debit. If the due date isn't a business day, we'll debit the amount on the next business day. We won't change the amount or frequency of these arrangements without letting you know first. We might cancel the Direct Debit if your direct debit is rejected by your financial institution on three or more occasions, in which case you'll need to make alternative payment arrangements. We'll keep all your bank or credit card information private and confidential.

**Things you need to know:** You may terminate the Direct Debit at any time by letting us know you'd like to cancel it. You can suspend your Direct Debit, by letting us know at least 3 business days before the bill's due date. If you think we've debited something incorrectly, please let us know straight away. Please make sure you have sufficient funds available in your nominated account to pay your Optus bill on its due date. You need to make sure your direct debit authorisation is identical to your Financial Institution or Credit Card Issuer's signing instruction. Please let us know if you close or terminate your Direct Debit account so that an alternate payment method can be arranged.

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**The application must not be faxed. Please return the form by mail to:**

Optus, Reply Paid 87237, MACQUARIE PARK NSW 2113

SingTel Optus Pty Limited ABN 90 052 833 208 trading as Optus 1 Lyonpark Road Macquarie Park 2113. Optus' services are provided by Optus Networks Pty Ltd ABN 92 008 570 330, Optus Internet ABN 14 083 164 532 and Optus Mobile Pty Ltd ABN 65 054 365 696.