

Yes TV  
by fetch

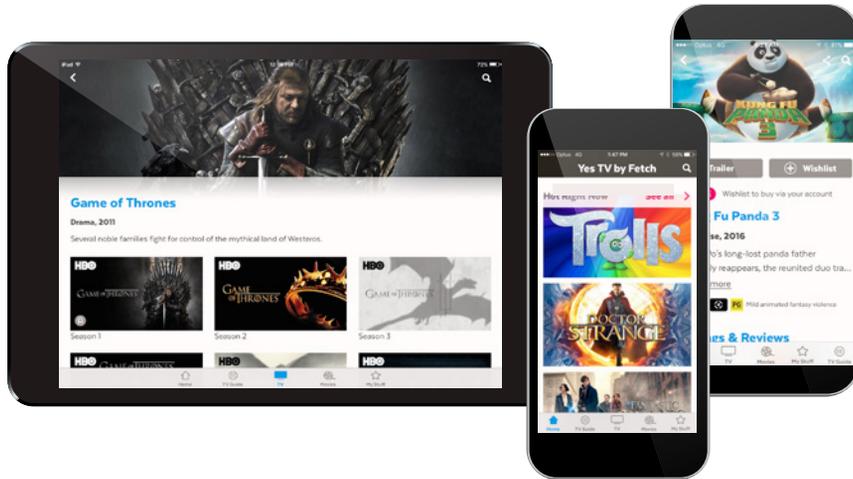
Mobi App User Guide



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# Welcome to Yes TV by Fetch Mobi App



**With the Yes TV by Fetch Mobi App, you can use your phone or tablet to enjoy Yes TV by Fetch on the go:**

- Buy and rent Movies from the Movie Store.
- Buy TV Shows from the TV Store.
- Watch content from the Movie and TV Stores in SD.
- Download movies and TV shows onto your phone or tablet to watch on the go.
- Watch Movie Box movies if included with your subscription.
- Watch selected entertainment channels if included in your subscription.
- Browse available content and watch trailers.

# 1. Before you start

**Before installing the Yes TV by Fetch Mobi App, check that your mobile device is supported and you are aware of the network and connection requirements.**

**Note:** The Yes TV by Fetch Mobi App screens used in this guide may look slightly different depending on which mobile device you are using.

## Supported phones and tablets

### iOS devices

Device Type	OS	Play Movie Box and Live TV	Rent or Buy*	Play Rentals/ Purchases
<b>iPhone:</b> iPhone 4S, 5, 5C, 5S, 6 Plus, 6S, 6S Plus, 7 and 7 Plus	iOS 8.0+	✓	—	✓
<b>iPod Touch:</b> Gen 5 and 6	iOS 8.0+	✓	—	✓
<b>iPad:</b> iPad 2, Gen 3 and 4, Air, Air 2, Mini, Mini 2, 3, and 4 and Pro	iOS 8.0+	✓	—	✓

\* iOS users will need to rent or buy through your Fetch Account at [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv). Once you have completed your purchase on the website you will be able to watch the content on your mobile device.

### Android devices

Device Type	OS	Play Movie Box and Live TV	Rent or Buy	Play Rentals/ Purchases
Android Phones	OS 4.2+	✓	✓	✓
Android Tablets	OS 4.2+	✓	✓	✓

## Registration of mobile devices

You can register up to 3 mobile devices at any time and the number of devices you can watch on varies depending on what you are watching. See detail in the section below.

You can switch registered playback devices, but switching is limited to up to 2 a month and no more than 10 a year (page 22).

## What you can watch

### Movie Store and TV Store

You can play content you have purchased from the TV Store and purchased or rented from the Movie Store (pages 12 and 15), on your mobile or tablet. You can also download a movie or episode to watch offline. You can watch or download on up to 2 devices at the same time. There's no limit to the number of items you can download onto each device. However, you just can't watch or download the same movie or episode you rented or bought on more than 1 device at a time.

You can only watch movies and shows in Standard Definition (SD) on mobiles and tablets.

If at any time you decide to cancel your subscription to the Yes TV by Fetch Mobi App you will not lose access to TV and Movie Store content you have purchased. You will still be able to watch it using the app (page 6).

### Play Movie Box movies

You can watch Movie Box movies if they are included with your Yes TV by Fetch Mobi App subscription. You can watch on up to 2 devices at a time. You can watch the same Movie Box movie on both devices at the same time.

### Play Live TV channels and Catch-Up TV

You can watch a selection of subscription TV channels on up to 2 devices at a time if included with your Yes TV by Fetch Mobi App subscription. You can also watch Catch-Up TV shows on up to 2 devices if available for a subscription channel.

## What you can do on the App

The features of the Yes TV by Fetch Mobi App will depend on the status of your service and subscription.

Setup	Subscription	Use the App to:
<b>Not signed in</b> You've not yet entered your activation code through the app.		<ul style="list-style-type: none"><li>• Browse on demand movies and TV shows</li><li>• Browse Live TV channels and TV Guide</li><li>• Watch trailers</li><li>• Watch Movies Now Showing trailer channel</li><li>• Watch Sneak Peak preview channel</li></ul>
<b>Signed in</b>	<b>Ongoing Subscription</b> You have a current subscription.	<b>All of the above, plus</b> <ul style="list-style-type: none"><li>• Add movies and TV shows to Wishlist</li><li>• Rent or buy from Movie Store (Android only)*</li><li>• Buy from the TV Store (Android only)*</li><li>• Watch purchased movies and TV shows</li><li>• Watch Live TV channels and Catch-Up TV</li><li>• Watch Movie Box</li><li>• Download movies and TV episodes</li></ul>
	<b>No Subscription</b> You've cancelled your subscription.	<b>Same as the above, except you can't:</b> <ul style="list-style-type: none"><li>• Watch Live TV channels and Catch-Up TV</li><li>• Watch Movie Box</li></ul>
	<b>Restricted account</b> You no longer have an active billing relationship with Optus.	<b>You can only:</b> <ul style="list-style-type: none"><li>• Browse on demand movies and TV shows</li><li>• Browse but not watch Live TV channels</li><li>• Watch trailers</li><li>• Watch previously purchased movies and TV shows</li></ul>

\* If using iPhone and iPad, you will need to rent or buy through your Fetch Account at [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv). Once you have completed your purchase on the website you will be able to watch the content on your mobile device.

# 2. Sign into your service

Once you have subscribed to the Yes TV by Fetch Mobi App, Optus will send you an SMS or an email with your activation code. Once you have this you need to sign into the service online at [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv).

## Sign into your Fetch Account online

1. On your computer or mobile device web browser, go to [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv) and follow the on screen prompts.
2. The first time you sign in, you'll need to enter the Activation Code from Optus and set up your PIN.

Once your account details are confirmed, we'll show you your My Stuff.

## Your account at [fetchtv.com.au/yestv](http://fetchtv.com.au/yestv)

[www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv) is where you go to manage your subscription, account and devices, change your PIN or get help.

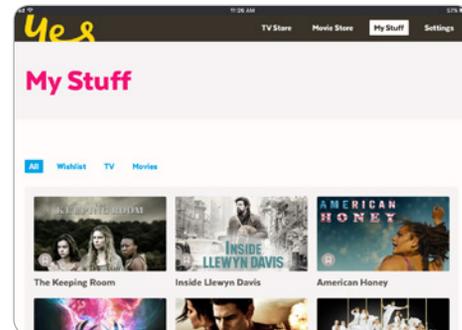
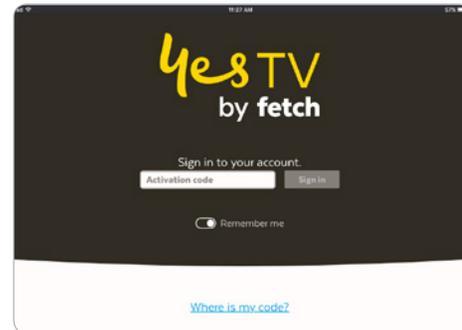
**IMPORTANT:** Remember to bookmark this site and add it to your home screen to make it easier to find when you need it.

If you are using the app on an **Android** device you won't need to come here very often as you can rent or buy Movies and buy TV shows directly from the Movie and TV Stores in the app to watch on your phone or tablet.

If you are using an **Apple** device you can add the things you want to buy to your Wishlist in the app, then go online at [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv) to complete the purchase ready to watch on your app.

We'll show you how later in this guide. You can also buy things directly from the Movie Store and TV Store in your account, then watch them on your app.

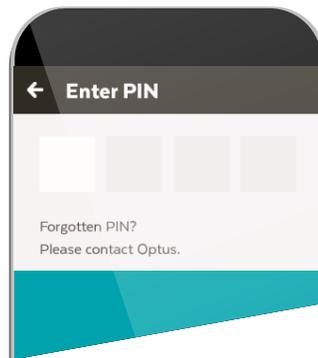
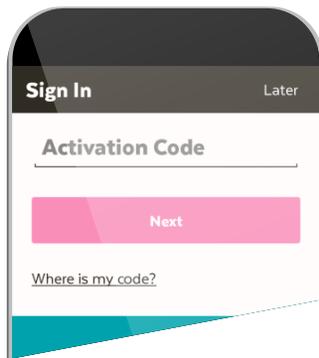
Keep a note of your activation code and PIN as you will need these to log into your Fetch Account on the website.



## Launch the Yes TV by Fetch Mobi App

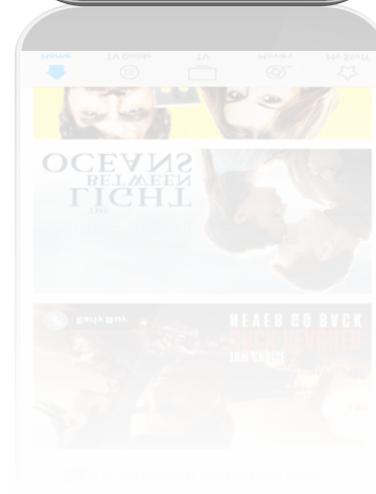
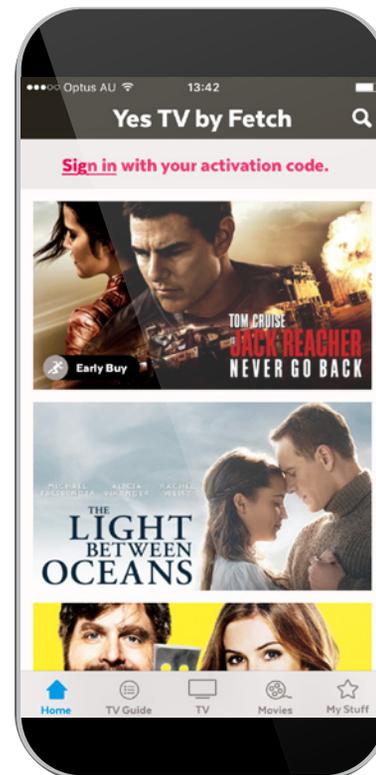
After signing into your account at [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv), download and install the Yes TV by Fetch Mobi App from the App Store or Google Play.

1. Select the Yes TV by Fetch Mobi App icon on the desktop of your mobile device to launch.
2. The app loads the **Home** screen.
3. To get full access to the app, select the **Sign in** prompt or scroll down the Home screen and choose **Manage Account**. We'll also prompt you to sign in if you try to use Wishlist, purchase, or play content.



4. Type in the activation code you got from Optus.
5. Next, enter the PIN for your service. If you haven't yet set up a PIN, we'll ask you to set and confirm one now.
6. Finally, read and if you agree accept the Terms and Conditions.

**Note:** If you can't load the app or get an error, make sure you're connected to your Wi-Fi or mobile network then try again. If you get an error that the Activation Code Failed, check your code and try again.



# 3. Home

After launching the app on your mobile device, the home screen will load. Use the menu to navigate the app. Select **Home** to come back to the home screen.

## Home

View the app home screen.

## TV Guide

Browse the TV Guide to see what's on, and set reminders.

## TV

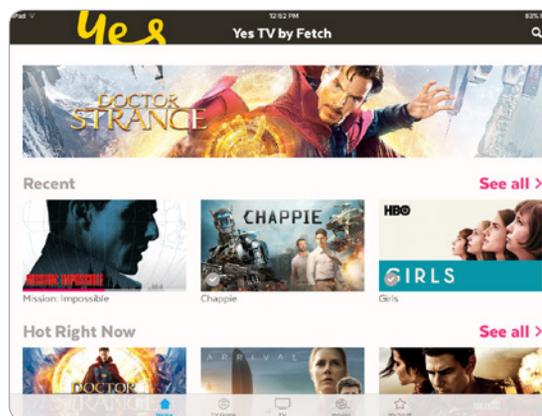
Watch live Subscription TV channels and Catch-Up TV shows on your mobile or tablet if included in your subscription. Also browse the TV Store for shows available to buy.

## Movies

Browse movies available to rent or buy, and browse Movie Box movies if included in your subscription. Watch on your phone or tablet in SD.

## My Stuff

In My Stuff you'll find all your current rentals and purchases ready to watch, along with your Wishlist.

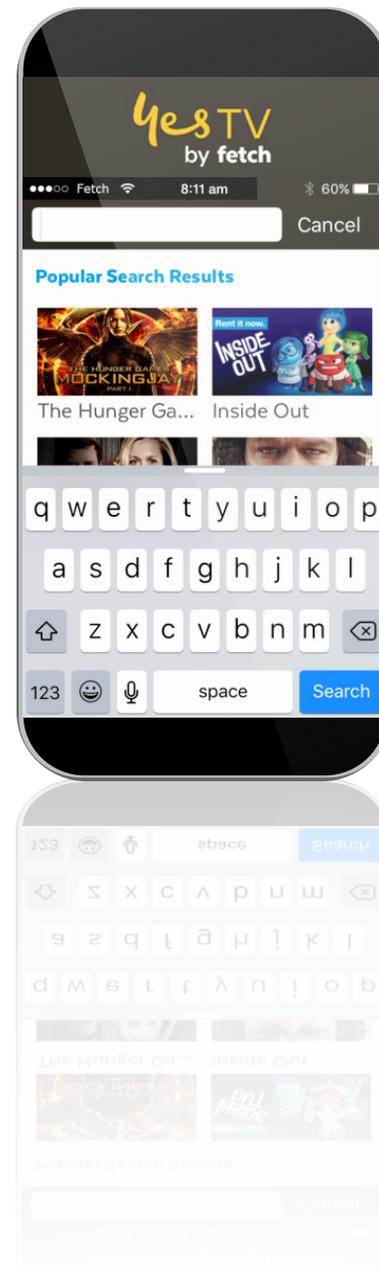


**Tip:** Scroll down the Home screen and choose **Manage Account** to change your PIN, Parental Controls, and more (page 19).

## Search Movies and TV Shows

Use the  search box at the top of the Yes TV by Fetch Mobi App screen to find a movie or TV show on the service.

1. Select the search box and type the title, or a word from the title, of the program you're looking for.
2. Select **Search** to start the search.
3. Choose a title from the search results to open the program info.



# 4. Using the TV Guide

The TV Guide is the easiest place to find what you want to watch right now.

Go to **TV Guide** on the menu.

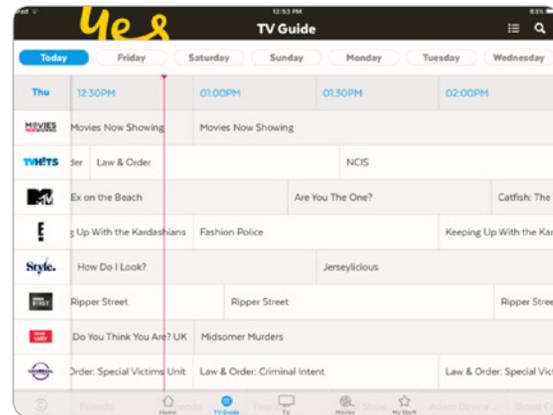
## See what's on and coming up

1. Go to the TV Guide.
2. Use the day picker to see another day of the week.
3. To switch between list and grid views of the TV Guide, tap  or .
4. Select a show to Watch Now or see options.

## Set reminders

You can set a reminder to alert you when your favourite shows are about to start.

1. In the TV Guide, find the show you want a reminder for.
2. Tap Reminder and choose the reminder time (such as 10 minutes before the show starts).
3. A  will appear beside programs with a reminder. Repeat the above step to cancel a reminder.

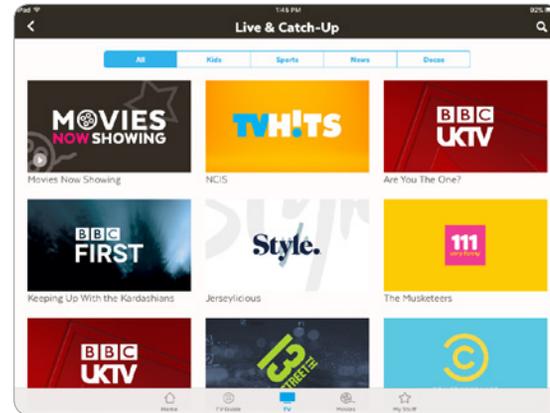


# 5. Watch Live TV and Catch-Up

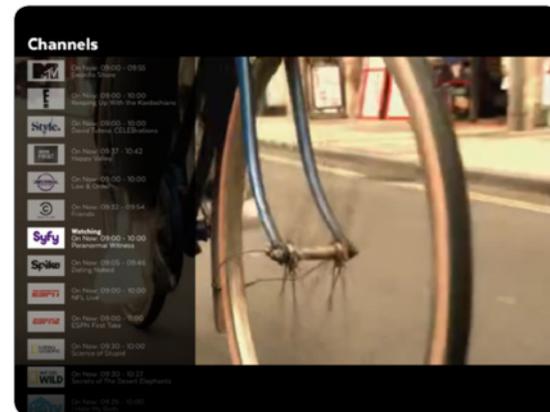
To watch subscription TV channels (page 5), select **TV** from the menu and choose **Live & Catch-Up**. You'll need to sign in and have an ongoing subscription to watch.

## Watching Live TV

1. Select a channel then choose **Watch Live** to start watching. The app will need to register your mobile or tablet for playback. For more information, see page 21.
2. Changing channels is easy – on a phone just swipe, or on a tablet, select the channel from the channel changer.
3. Tap **✓** or swipe downwards to browse and watch at the same time. When you're done watching, tap **✕** to close.



**Tip:** If you forget to watch something on TV you may be able to watch it as Catch-Up TV instead. To find Catch-Up TV shows, look for channels with the Catch-Up TV icon 



# 6. Watch movies

There are 2 places you can watch movies on the Yes TV by Fetch Mobi App:

## The Movie Store

The Movie Store offers over 6000 movies to buy or rent, ready to watch whenever you want. When you buy or rent a movie you will be prompted for your PIN.

If you're using an Android mobile or tablet, you can rent or buy movies through the Yes TV by Fetch App once you're signed in (Page 8). If you have an iPhone or iPad, you'll need to rent or buy the movie through your online account.

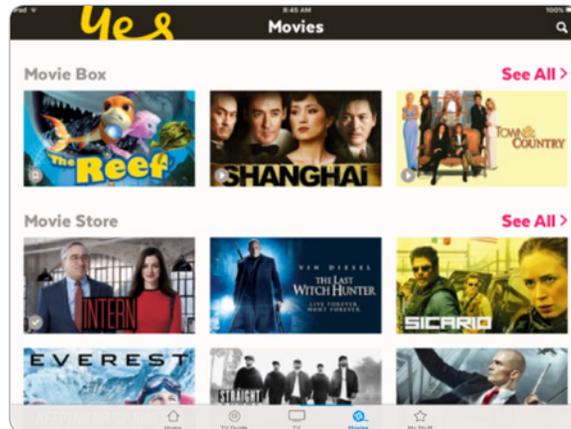
Go to **Menu > Movies > Movie Store**.

## Renting and buying movies (Android devices)

When you rent a movie from the Movie Store you have 7 days to start watching, and 48 hours to watch from when you first play or download. You can watch the movie as often as you want during this time.

You can watch movies you buy as often as you like whenever you want to (see pages 5 and 22 for more info about watching movies on your mobile device).

**Note:** You can only rent, buy and watch movies in Standard Definition (SD) on your mobile or tablet



## Renting or buying movies (Apple devices)

If you're using the Yes TV by Fetch Mobi App on an Apple device, you can rent or buy content through your account at [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv).

1. Add the content you want to buy or rent to your Wishlist in the Yes TV by Fetch Mobi App.
2. Sign into your account [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv) via your web browser (page 7).
3. From the Wishlist in your account select a movie to buy or rent, or TV show to buy.

You can buy an episode rather than the whole season of a TV show.

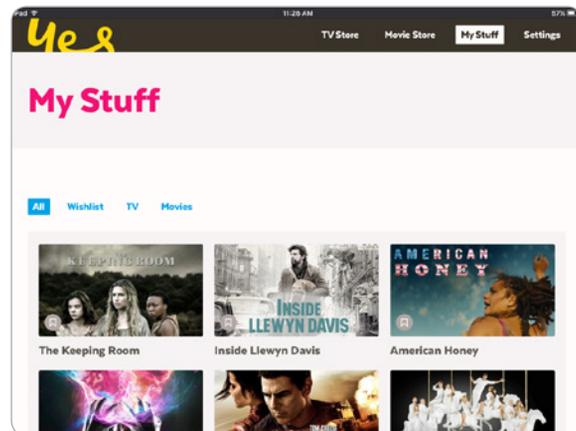
If the content isn't available to watch on mobile devices or if there are any problems with the purchase, we'll let you know.

4. You'll be asked to enter your PIN to continue with the purchase.
5. Once you confirm, the item is added to your My Stuff (page 17) ready to watch. You can't watch movies or TV shows on the website, you'll need to go to your Yes TV by Fetch Mobi App.

## Finding your movies

To find the movies you have rented or bought go to **My Stuff > Movies > Purchased** (page 18).

To find your Wishlist go to **My Stuff > Movies > Wishlist**.



## Movie Box

Movie Box brings you 30 movies included at any time with a new movie added each day. iOS and Android users simply go to the **Movies** menu, select **Movie Box** to browse and watch on demand.

Movie Box movies are available for as long as you have an ongoing subscription to the Yes TV by Fetch Mobi App.

1. Go to **Movies > Movie Box** and select a movie to watch.
2. You can add the movie to your Wishlist to watch later.
3. Tap **Play** to start watching now.

The app will need to register your mobile or tablet for playback. For more information, see page 22.

## Play a movie

After a movie or TV show starts playing you can pause and resume, fast forward, and more from the playback controls.

### Play/Pause

Tap ▶ or || to play, pause or resume playback.

### Skip to a point

Drag the play head along the scrubber bar.

[0:11  -1:21]

### Volume

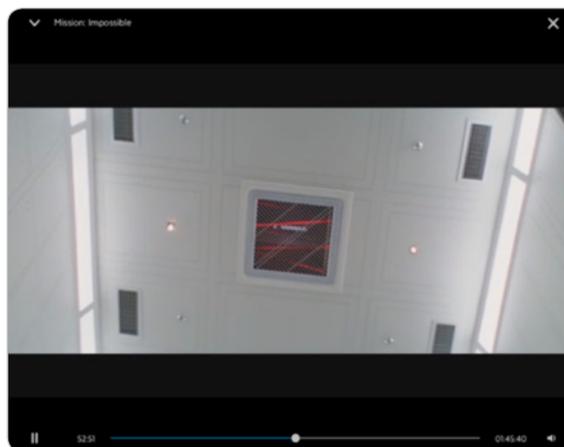
Tap  to adjust the volume.

### Minimise

Tap  to browse and watch at the same time.

### Done

Tap  to stop playback.



**Tip:** Yes TV by Fetch remembers where you stop watching so you can resume playback from any of your other devices.

# 7. Watch shows from the TV Store

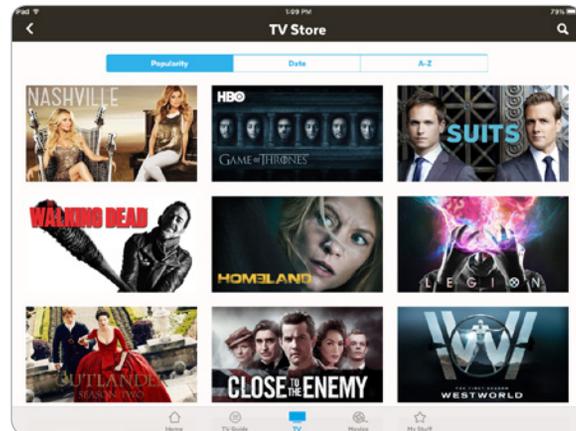
In the TV Store you can buy individual episodes or full seasons of some of the most popular TV shows. TV shows can't be rented.

You'll need to sign into the app (page 8) to browse and buy from the TV Store. The cost of TV Shows you buy will be added to your Optus account.

If you're using an Android mobile or tablet, you can buy through the Yes TV by Fetch App once you're signed in. If you have an iPhone or iPad, you'll need to buy through your online account (page 13).

## Watch TV Shows

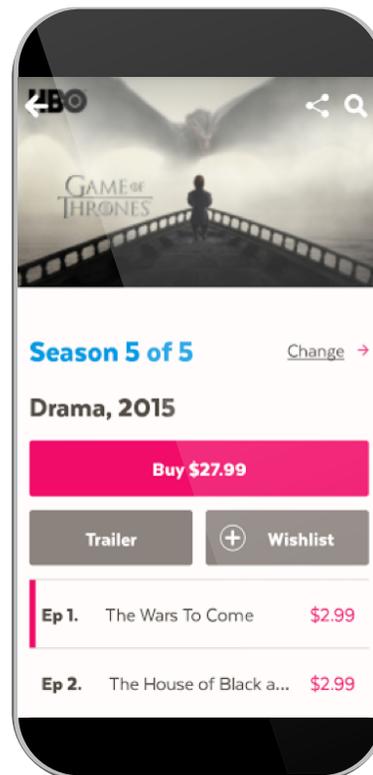
1. Choose **TV > TV Store**.
2. All TV shows available to watch are shown.
3. If you select a TV show, the latest season opens by default but you can see all seasons and choose an older season from the TV show details.



## Buy TV seasons or episodes

1. Select a show from the TV Store.
2. From the season details you can select to:
  - Watch the trailer (if available)
  - Android users can Buy the season or
  - iOS users need to add the season to your  Wishlist then go to [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv) to complete the purchase.
3. Android users to buy an Episode rather than the whole season, scroll down the season details and pick the episode you want to watch. Choose the "buy" option.  
iOS users refer to page 14 for details on how to buy through your Fetch Account.
4. To purchase, we'll prompt you for your PIN. Once you confirm your purchase, the show is added to **My Stuff > TV Shows > Purchased** (page 18).

\* If you're using an Android phone or tablet, you can buy TV Store episodes and seasons on the Yes TV by Fetch Mobi App once you've signed in (pages 7–8). For iPhone or iPad, you first need to add the title to your Wishlist on the app, then go to your Fetch Account at [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv) to complete the purchase ready for you to watch on your app. For more info, see page 13.



## Cost to buy TV episodes and seasons

TV episodes are \$2.99 for SD. The price may be lower if we are running a special offer.

The price for a whole season of a show will vary depending on how many episodes are in the season, but you do save money buying the whole season rather than the individual episodes.

Episode purchases don't count currently towards a Season purchase.

### What is an ongoing season?

You can buy an "ongoing" season of some TV shows before all episodes have been released. This means you can pay for the season upfront at the lower season price, and then watch each episode as it becomes available on the service.

# 8. Find your movies and shows in My Stuff

Once you've signed into the app (pages 7–8) select **My Stuff** from the menu to view your movies and TV shows.

## Movies and TV Shows

Find all movies you bought or rented through the Movie Store (page 13). Go to **My Stuff > Movies > Purchased**.

Find all TV Shows you bought through the TV Store (page 16). Go to **My Stuff > TV Shows > Purchased**.

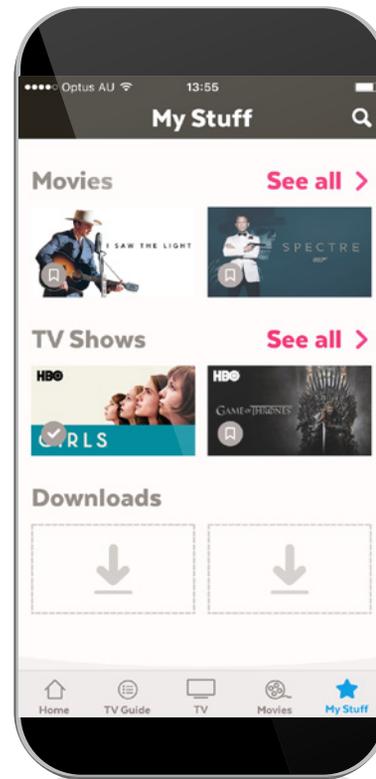
Choose **Wishlist** to see items you saved for later.

**Tip:** You can refresh the My Stuff listing by swiping downwards on the screen to see your newest purchases.

## Can I still see my purchases in My Stuff if I cancel my subscription?

If you cancel your ongoing subscription via your online account (Page 20) you'll still see your purchases in **My Stuff**.

You can play content you've purchased, purchase items from the Movie and TV Stores, and browse what's available on Yes TV by Fetch, but will have no access to Movie Box and Live TV.



## Downloads

In **My Stuff > Downloads** you can find all movies and TV episodes downloaded on your device – ready to watch on the go.

### Download movies or TV show episodes

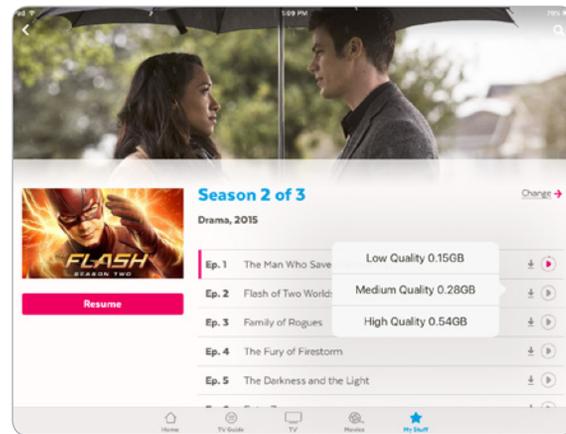
You can download movies you've rented or bought or TV Shows you have bought onto your mobile or tablet to watch on the go. Make sure you have enough free storage space on your device for downloads. Some movies and TV shows may not be available to download.

To download, follow these steps:

1. Select a movie or show and tap **Download**.  
Choose the playback quality if prompted.
2. For a movie you rented, you'll have 48 hours to watch the movie once you choose to play or download. Choose **Not Now** to cancel or **OK** to go ahead with the download.
3. If you're already downloading to your device, the item will be queued for download later.



4. Find all your downloaded items still available to watch, in **My Stuff > Downloads**. This is also where you can delete downloads, if needed.



**Note:** If you see a "Download Unavailable" message you may already be watching or downloading the item on another device. For more information, see page 24.

## How long can I access my Downloads?

You can access your downloads as long as you don't change your PIN or sign out all devices from **Home > Manage Account**. Doing either of these will delete all downloads on each device using your account.

If you're using the app offline, you'll have a total of 120 hours viewing time (about 5 days) over a 24 day period to play purchased items you downloaded. After this time, you'll need to reconnect to access your downloads (page 24).

You'll have 7 days to start watching a rented movie you downloaded and 48 hours to watch once you choose play or download.

# 9. Manage your Account

Select **Manage Account** from the bottom of the **Home** screen to sign in or manage your Yes TV by Fetch Mobi App service, including setting up your Parental Controls.

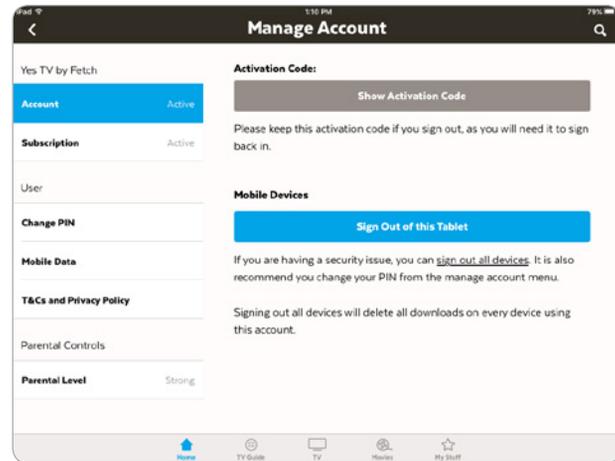
## Account settings

### Find your activation code

Select **Account** to find your activation code. You will need your PIN to see your code.

This is also where you can **Sign Out** of your account if you're having security issues. You can sign out just the one device or all your mobile devices. You'll need your activation code and PIN to sign in again on each device.

**Note:** Signing out all devices will delete all downloads on each mobile device using your account. You can also sign out from your online account at **Settings > Sign out all devices**.



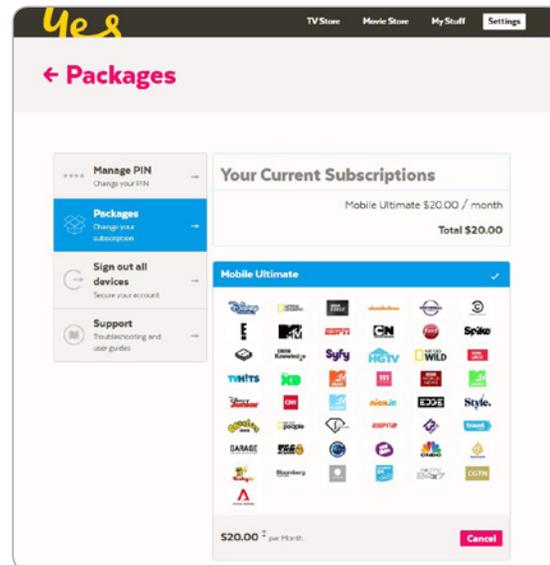
### View your subscription info

Select **Subscription** to view your subscription info. See below for info about changing your subscription through your online account.

## Manage your subscription

You can change your ongoing subscription through your Fetch account online.

1. On your computer or mobile device web browser, go to [www.fetchtv.com.au/yestv](http://www.fetchtv.com.au/yestv) and sign in.
2. Choose **Packages** and follow the on screen prompts.

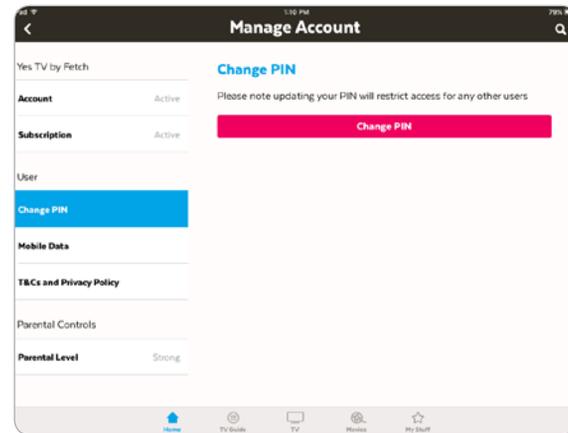


## User settings

### Change your PIN

From the app choose **Manage Account > Change PIN** to change the PIN for your Yes TV by Fetch service. This PIN is for **all** devices on your account and is needed to rent or buy and watch restricted content, so should not be revealed to anyone.

**Note:** Changing your PIN will sign out all mobile devices using your account and delete all downloads on each mobile device using your account.



### Mobile Data

Set **Warn me when streaming using Mobile Data** to **On** to warn you before streaming over a mobile connection.

Set **Use mobile data for downloads** to **Off** to allow downloads over Wi-Fi only. Set to **On** to download over any connection (Wi-Fi or 3G/4G).

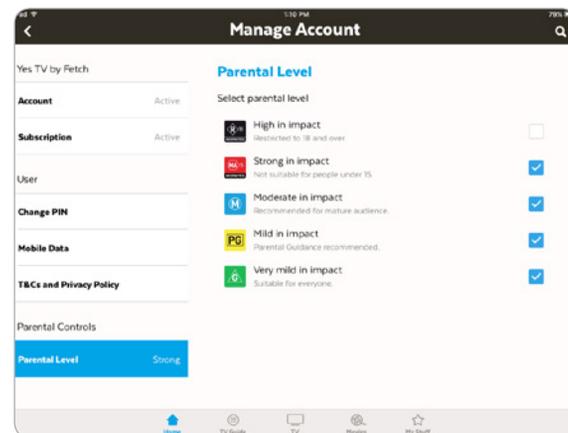
**Note:** Downloads or streaming over Wi-Fi or mobile networks may incur data charges. Check with your Wi-Fi or mobile data provider for details.

## Parental Controls

### Set a Parental Level for watching content on the app

You can choose a parental level for watching content on the app – you'll need your PIN to change the level and watch content with that rating or higher.

**Tip:** This setting is device-specific, so you can set up a different parental level on each device you're using. This means you can secure your child's device with the level set to G so that anything rated over G will need the PIN to view, while you set a higher rating on your own device.



# 10. Playing content on your mobile or tablet

## FAQs for watching TV shows and movies

### How many playback devices can you register?

A playback device is any active mobile or tablet on which you can play Yes TV by Fetch content. You can have up to **3** registered playback devices at any time for watching:

- Live Subscription TV channels and Catch-Up TV
- Movie Box
- Movie Store and TV Store items

The app will register your phone or tablet the first time you watch these types of content. You can watch on **2** devices at the same time (however, see page 23 for more info).

### Switching playback devices

You can switch playback devices if you already have 3 devices registered and need to add a new device. If you try to watch content on an unregistered mobile or tablet, we'll prompt you to switch an existing device.

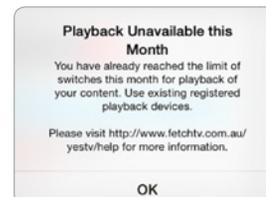
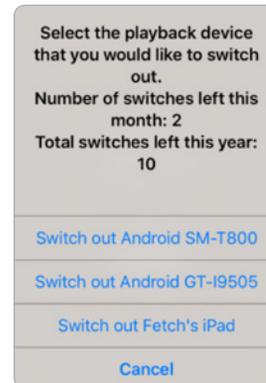
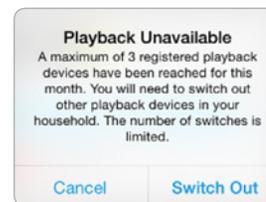
- If you **Cancel**, you can't watch on the new mobile or tablet. However, you can still watch on one of your other registered playback devices.
- If you choose to **Switch Out**, you may then choose the device to switch out.

Once your new mobile or tablet is registered, the content will start playing.

The limit is 2 switches per calendar month and up to 10 switches per calendar year.

### What happens if you reach the switch out limit?

If you've already switched playback devices twice this month or 10 times this year, we'll let you know. You'll need to use an existing registered device to watch on until the limit resets in the next month or year.



## Can you play content on more than one mobile device at the same time?

Here's what you can watch on up to 2 playback devices at a time:

- Movie Box
- Live Subscription TV and Catch-Up TV
- Movie Store and TV Store

If you try to watch while 2 of your playback devices are already playing the above content, we'll prompt you to stop playback on one of those devices.

### Downloads

If you download a movie or episode, it will count towards this number. For example, you can watch Live TV on one device and be downloading a movie on a second device. If you then try to watch another movie on another device, you'll see the "concurrent playback" prompt.

You can't stop a download via the prompt, so you may need to wait until the download finishes, or go to **My Stuff > Downloads** to stop or delete the download, then try to watch again. For more on download messages, see from page 24.

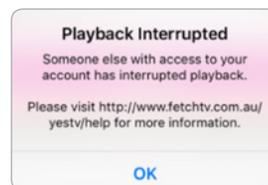
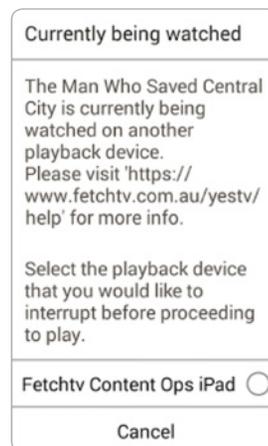
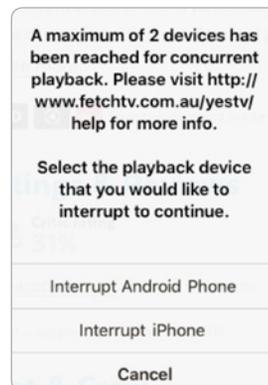
### Rentals and Purchases

You can also watch items you rented or purchased from the Movie and TV Stores, on up to **2** of your playback devices at a time, so long as these are two different movies or episodes. For example, you can play an episode of "Suits" on one device, and the movie "Frozen" on another, but can't watch "Frozen" on both devices.

If you try to watch a rented or purchased item you're already watching on another device, we'll let you know. If you wish, you can stop playback on the other device by choosing the device you want to interrupt.

### Playback Interrupted

If you choose to stop playback via the playback messages, your content will start playing on the new device. The device which was bumped will show a "Playback interrupted" message.



## Download Unavailable

You can download or watch up to 2 items at a time across your devices. You can't watch or download the same movie or episode from the Movie or TV Stores on more than one device at a time.

We'll let you know if you meet these limits when you try to download. You'll see a "Download Unavailable" message. Likewise if you try to play something but you've already got 2 downloads, we'll let you know with a "Playback Unavailable" message.

You may need to go to **My Stuff > Downloads** on the other device to stop or delete the download, before you can download or play on your current device.

**Tip:** If you lose your mobile or tablet and can't delete downloads that were on it, you can use the option to sign out all devices (page 20). This will clear all downloads from all your mobile devices.

### Download available over Wi-Fi only

Some content on the Yes TV by Fetch Mobi App can only be downloaded over a broadband network (i.e. can't download over a mobile network such as 3G/4G). We'll let you know with a message similar to the following: "Download Unavailable - Download is available over a Wi-Fi connection only".

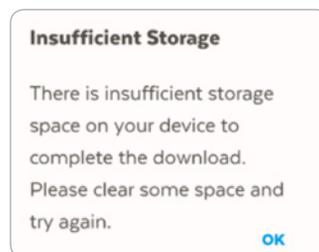
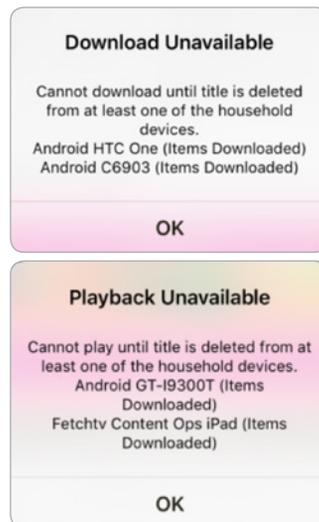
To download the content, you'll need to do either of the following:

- Switch to a Wi-Fi connection through your mobile device settings and choose your Optus broadband network connection.
- In **Manage Account** (page 20), turn on **Use mobile data for downloads**.

**Note:** If you stream or download, data charges may apply, so check with your Wi-Fi or mobile data provider for details.

### Insufficient storage space for download

If you don't have enough storage space on your mobile device for the download, you'll see a message similar to the following:



## Can you project what's playing on the app to a TV screen?

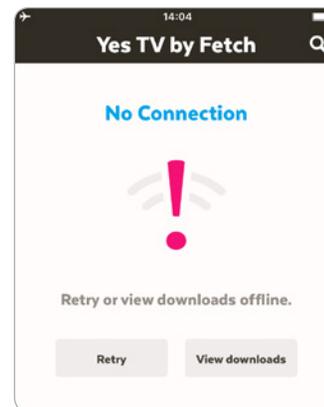
You can project what's playing on the Yes TV by Fetch Mobi App to a TV screen through mirroring, or HDMI dongles from your device manufacturer. For example:

- For **Android**, while the app doesn't support casting to a Chromecast device, you can, on an Android device running 4.4 Kitkat and above, mirror to a Chromecast.
- For **iPhone** or **iPad** you can't stream directly to Apple TV via Airplay, but you can use Airplay mirroring to watch what's playing on your mobile device, on your TV screen.

## Can you use the app in flight mode?

You can use the app offline or in flight mode (that is, without a network connection) to watch your downloaded movies and TV episodes. However, you may see an error if you try to use features, such as rent or watch a movie.

You can use all features again once your mobile device has a network connection.

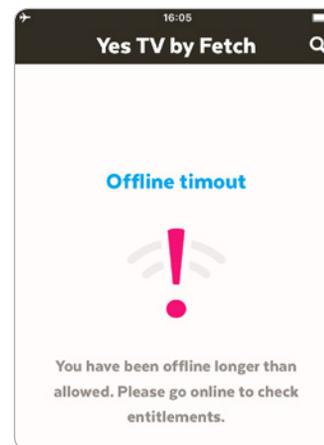


## Offline Timeout

You can use the app while offline (that is while your device has no network connection) for up to 120 hours (about 5 days) over a 24 day period.

In this time, you can play purchased items you downloaded. If you see a message "Offline timeout" you'll need to connect your mobile device to a Wi-Fi or 3G/4G network to use the app again.

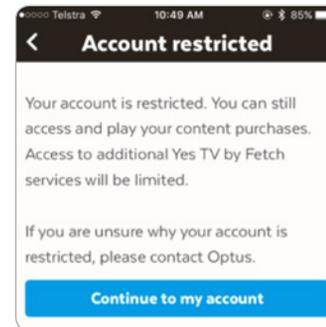
Keep in mind, any rented items you downloaded are available to watch offline for 48 hours from the time you chose to download or play them.



## Account restricted

If you no longer have an active billing relationship with your Yes TV by Fetch Service Provider, we'll prompt you when you next launch the Yes TV by Fetch Mobi App.

Choose **Continue** to keep using the app. Even with a restricted account, you can still play content you bought on the app. We'll prompt you if you try to purchase or play content you're not entitled to watch.



Yes TV  
by fetch