

DIRECT DEBIT APPLICATION FORM

Direct Debit (via Credit Card or Financial Institution Account)

(Optus means Optus Billing Services Pty Ltd ABN 95 088 011 536 – Debit User Ids 044952 & 052610)

I/we request and authorise Optus* or its billing agent, until further notice, to arrange payment of my Optus account as per details below, by debiting my savings/cheque/credit card account as described in the form below. I understand that processing this request will take approximately ten working days and is only valid if the original form is correctly filled in and received by Optus. I acknowledge that Optus may terminate this request at any time by written or verbal notice and I must adopt an alternative method of payment.

*Optus receives payment as the agent for Optus Vision Pty Limited, Optus Networks Pty Limited, Optus Administration Pty Limited, Optus Mobile Pty Limited and Optus Internet Pty Limited.

Optus Customer Name and Address
(please print)

Please indicate with an **X** the Service/s that you require the direct debit facility on. When entering numbers in the individual boxes below, eg. your mobile account number, be sure to press the tab key after each separate number to progress to the next box.



Optus Mobile Account Number

Your Optus Mobile Phone Number

OR



Local/Long Distance/Calling Card

Optus Account Number

OR

Your Optus Home/Business/Calling Card Phone Number



Optus TV Account Number



OptusNet Cable Internet Account Number

Please insert the Customer Account Number that appears in the top right-hand corner of your most recent OptusNet Cable Internet bill.

Payment Method: (Please select only ONE payment method – either A or B – and sign below)

STEP A BANK/CREDIT UNION ACCOUNT DETAILS

I/we authorise Optus Billing Services Pty Limited to arrange for funds to be debited from my/our account at the Financial Institution identified below and as described below through the Bulk Electronic Clearing System (BECS). This authority is to remain in force in accordance with the terms described in the attached Conditions of Use received from us.

Name & Address of Financial Institution (Please Print)

Account Name (Please Print) – (Given Name & Surname/Company or Business Name ACN or ABN)

BSB Number

Account Number

Customer Signature (If joint account all signatures are required)

Date

OR STEP B CREDIT CARD

Please indicate with an **X**

Visa

Mastercard

Bankcard

American Express

Diners

Card Number

Expiry Date

Cardholder's Signature

Date

THE APPLICATION MUST NOT BE FAXED. PLEASE RETURN THE FORM BY MAIL TO:

Reply Paid 63519, Optus Billing Group, Locked Bag 1, NORTH SYDNEY DC NSW 2060

DIRECT DEBIT – CONDITIONS OF USE (Please retain for future reference)

“We”, “us” and “our” means Optus Billing Services Pty Limited ABN 95 088 011 536 and their related Bodies Corporate of Optus Billing Services Pty Limited as defined in Section 50 of the Corporations Law.

Our commitment to you: Drawing Arrangements: We will advise you in writing, the details of the Direct Debit drawing arrangements (rates; frequency; and commencement date) at least 14 calendar days prior to the first drawing. Where the due date falls on a non-business day, we will draw the amount on the next business day. We will not change the amount or frequency of drawing arrangements without your prior approval. We reserve the right to cancel the Direct Debit drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution or Credit Card Issuer and to arrange with you an alternate payment method. We exclude any and all liability to you for any losses of any kind that you may suffer from the occurrence of such an event. We will keep all information pertaining to your nominated account at the Financial Institution or Credit Card Issuer, private and confidential. You agree that we hold all intellectual property rights in all material provided to you by Optus relating to Direct Debits and you agree not to in any way breach such intellectual property rights. We exclude all liability to you for any and all consequential losses suffered by you from any act or omission by us in complying with a Direct Debit from you, including but not limited to loss of revenue or economic loss, loss of profit, loss of anticipated savings or business, loss of data or goodwill, claims by third parties and costs and expenses associated with or incidental to any such losses. Our liability to you for any and all losses suffered by you as a result of any act or omission by us in complying with a Direct Debit from you is limited to debiting your nominated account correctly and refunding you any amounts that we have wrongfully debited from your nominated account. You acknowledge that we are not in any way liable to you or to any third party for any claims against us resulting from your acts or omissions or the acts or omissions of any third party and you agree to indemnify us for any losses that we may suffer as a result of such claims being made against us.

Your Rights: You may terminate the Direct Debit drawing arrangements at any time by giving written/verbal notice to us. The termination will take effect from the invoice issued after the termination.

Optus TV and OptusNet Cable Internet customers: You may suspend a drawing under the Direct Debit, by giving written/verbal notice to us. Such notice should be received by us at least 3 business days prior to the due date. Where you consider that a drawing has been initiated incorrectly (outside the Direct Debit arrangements) you should take the matter up directly with us.

Your commitment to us: It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date. Should a drawing be returned unpaid by your Financial Institution or Credit Card Issuer then an appropriate decline fee will be applied to your Optus account from which the Direct Debit drawing was to be applied. It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution or Credit Card Issuer where the account is based. It is your responsibility to advise us if the account nominated by you to receive the Direct Debit drawings is transferred or closed.

It is your responsibility to arrange with us a suitable alternate payment method if the Direct Debit drawing arrangements are cancelled either by yourself/ves or the nominated Financial Institution or Credit Card Issuer.