

All the best deals  
for your business  
are right here.



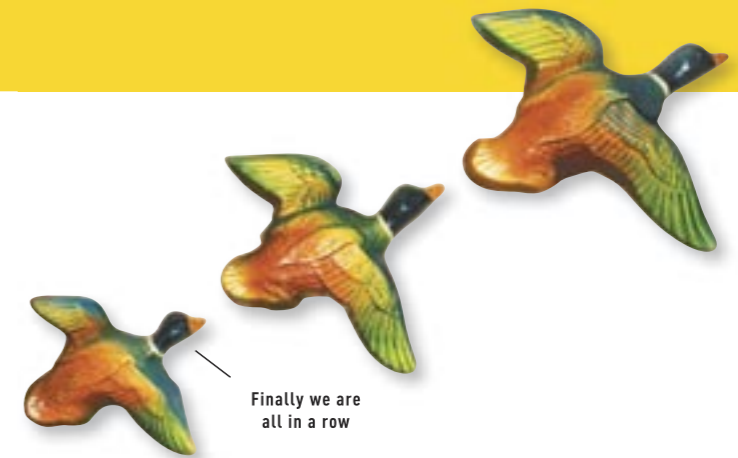
**CALL 1300 OPTUSBIZ (1300 678872)**

Optus offers a range of solutions to suit every business big and small:

- Business Phone – A choice of plans to meet all your local and long distance needs
- Home Business – Perfect if you are working from home and need a phone line mainly for inbound calls
- Business DSL – A range of plans and extra benefits to suit all your business needs
- Business Online – An easy and affordable way to get your business online



Phone and Broadband  
for Small Business.



# Optus is making it simple for business

At Optus, we believe our business customers should be recognised for using multiple Optus services. That's why we created 'yes' Business Rewards.

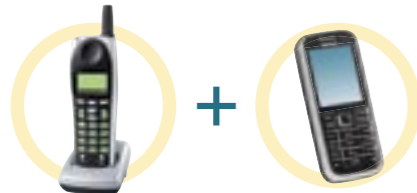
It's simple really. The more products you have with Optus, the more you save.



Phone + DSL

- \$5 extra off your line rental
- \$10 off your DSL monthly access fee and more

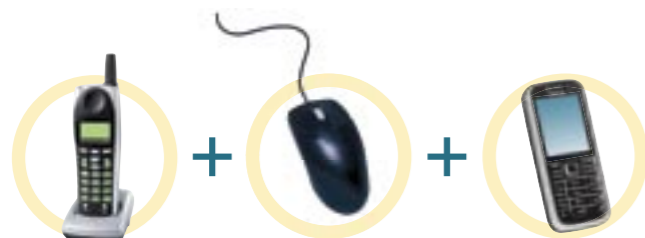
Packages start from \$62.95<sup>1</sup> per month for one Business Phone line and one Business DSL service



Phone + Mobile

- Calls from your Business Phone to Optus GSM mobiles – 35¢ for up to 10 minutes
- BusinessTime calls from your 'yes' Business Smart mobile – Free 5 minute calls to 5 numbers you choose (normally only 3 numbers)

Packages start from \$57<sup>2</sup> per month for one Business Phone line and one Business Mobile service



Phone + DSL + Mobile

- Calls from your Business Phone to Optus GSM mobiles – 35¢ for up to 10 minutes
- \$5 extra off your line rental
- BusinessTime calls from your 'yes' Business Smart mobile – Free 5 minute calls to 5 numbers you choose (normally only 3 numbers)
- \$10 off your DSL monthly access fee and more

Packages start from \$91.95<sup>3</sup> per month for one Business Phone line, one Business Mobile and one Business DSL service

If you are in an Optus Direct Area and you combine your Business Phone service with Business DSL Direct you will also receive these additional benefits:

- A further \$5 off your line rental per month
- 100 free local calls
- DSL Direct speed of up to 20Mbps

**Minimum total cost over 24 months for 'yes' Business Rewards packages :** 1. \$1,510.80 for one Business Phone service (\$23 plan) and one Business DSL service (\$39.95 Starter plan, \$0 connection, \$0 modem) 2. \$1,368 for one Business Phone service (\$28 plan) and one 'yes' Business Smart mobile service (\$29 plan) 3. 2206.80 for one Business Phone service (\$23 plan), one Business DSL service (\$39.95 Starter plan, \$0 connection, \$0 modem) and one 'yes' Business Smart mobile service (\$29 plan).

# Let's get down to business

Optus offers a range of solutions to suit every business big and small.

## Business Phone

Loads of features to meet all your local and long distance needs

- ✓ Low line rental
- ✓ Great call caps
- ✓ Low call rates



## Home Business Saver

Perfect if you are working from home and need a phone line mainly for inbound calls.

- ✓ Even lower line rental
- ✓ Great call caps

## Business DSL

A range of plans and extra benefits to suit all your business needs

- ✓ Lightning-fast speeds
- ✓ Large amounts of included data
- ✓ Flexibility to choose the plan to suit your business



## Business Online

Easy and affordable way to get your business online

- ✓ Domain names, web hosting and email services
- ✓ Backup your data securely



# Business Phone

With low line rental, great call caps and low call rates the Business Phone plan is designed to meet your business local and long distance telephony needs whether you work from home or manage an office. Plus, you can choose to reduce your line rental by extending your plan length and/or bundling with Business DSL. Simply follow the steps below to see how it works.



1

## Choose a local and long distance plan

Connect for 12 months and pay \$33 a month, or connect for 24 months and we'll take \$5 off. For a more flexible option, simply connect on a month to month basis and pay \$38 a month.

Line rental per month	12 month plan	24 month plan
20¢ local calls	\$33	\$28

## Make over 100 local calls a month?

Then we recommend Power Caller. For an extra \$5 a month you'll save with local calls for just 15¢ each.

## Choose one of our Long Distance Caps

CALL TYPE	Per minute rate	10 minutes	30 minutes	60 minutes
Calls to Mobiles	35¢	\$1 Cap	\$2 Cap	\$3 Cap
National Calls	18¢			
International Calls USA, UK, NZ, Canada, Ireland	18¢			
Hong Kong	34¢			
Singapore	40¢			

A 28¢ connection fee applies per call

2

## Combine your business services

### Choose to add Business DSL

Line rental per month	12 month plan	24 month plan
Business Phone + Business DSL	\$28	\$23

### Are you in an Optus Local Access Direct area?

Line rental per month	12 month plan	24 month plan
Business Phone Direct + Business DSL Direct	\$23	\$18



### Choose to add a mobile?

Combine your Business Phone with an Optus Business Mobile and you'll receive

- Calls from your Business Phone to Optus GSM Mobiles for up to 10 minutes for only 35¢

When you combine your Business Phone with Optus Business DSL, you'll receive

- \$5 extra off your line rental each month
- \$10 off your DSL monthly access fee
- 'yes' Data† additional off-peak data allowance
- Reduced DSL installation fee

If you are in an Optus Direct Area and you combine your Business Phone service with Business DSL Direct you will also receive these additional benefits:

- A further \$5 off your line rental per month
- 100 free local calls
- DSL Direct speed of up to 20Mbps

†'yes' Data: is a bonus off-peak data allotment provided for use between 12am and 12pm daily AEDST (Sydney time) to customers who remain within their usual monthly plan data allowance during their billing period. **General:** See back for more details and minimum total costs.

# Home Business Saver

If you are working from home and need a business phone mainly for inbound calls, and low line rental is important, choose the Home Business Saver plan. Simply follow the steps below.



1

## Choose a local and long distance plan

Connect for 12 months and pay \$28 a month, or connect for 24 months and we'll take \$5 off.

Line rental per month	12 month plan	24 month plan
20¢ local calls	\$28	\$23

## Choose one of our Long Distance Caps

CALL TYPE	Per minute rate	10 minutes	30 minutes	60 minutes
Calls to Mobiles	35¢	\$1 Cap	\$2 Cap	\$3 Cap
National Calls	25¢			
International Calls USA, UK, NZ, Canada, Ireland	18¢			
Hong Kong	34¢			
Singapore	40¢			

A 35¢ connection fee applies per call

2

## Combine your business services

Choose to add Business DSL

Line rental per month	12 month plan	24 month plan
 Home Business Saver +  Business DSL	\$23	\$18

Are you in an Optus Local Access Direct area?

Line rental per month	12 month plan	24 month plan
 Home Business Saver Direct +  Business DSL Direct	\$18	\$13



## Choose to add a mobile?

Combine your Business Phone with an Optus Business Mobile and you'll receive

- Calls from your Business Phone to Optus GSM Mobiles for up to 10 minutes for only 35¢

When you combine your Business Phone with Optus Business DSL, you'll receive

- \$5 extra off your line rental each month
- \$10 off your DSL monthly access fee
- 'yes' Data<sup>†</sup> additional off-peak data allowance
- Reduced DSL installation fee

If you are in an Optus Direct Area and you combine your Business Phone service with Business DSL Direct you will also receive these additional benefits:

- A further \$5 off your line rental per month
- 100 free local calls
- DSL Direct speed of up to 20Mbps

<sup>†</sup>'yes' Data: is a bonus off-peak data allotment provided for use between 12am and 12pm daily AEDST (Sydney time) to customers who remain within their usual monthly plan data allowance during their billing period. **General:** See back for more details and minimum total costs.

# Business DSL

Get connected and keep your business costs under control with Business DSL. Just follow the steps below to great business benefits.

1



## Send & receive emails up to 10MB

Freedom to send and receive large files easily.

## 5 email addresses

All the space you need with 100MB mailbox storage each. Now you don't need to worry about too many emails in your Inbox.

## Free dial-up

Free 10 hour dial-up account each month<sup>1</sup>. Great when you are out of the office and need to access your email.

## Static IP included<sup>2</sup>

Host your own business email or web server, or connect remotely to your office.

## Choose a plan

Choose the plan that suits your business needs

2

### Are you in an Optus DSL Direct area?

You'll receive the above benefits plus  
 ✓ DSL Direct speed of up to 20Mbps<sup>3</sup>

PLAN NAME	Starter	Starter Plus	Executive	Executive Plus
Description of plan details	If you want an 'always on' connection for accessing your emails and browsing the Internet	If you spend more time on the Internet and/or if you send or receive large files	If you are looking for more speed, spend regular time on the Internet or have staff accessing the Internet	If you are a serious user that requires great speeds, receive or send many emails a day with attachments, and have staff accessing the Internet
Standalone monthly spend	\$49.95	\$59.95	\$69.95	\$89.95
'yes' Business Rewards monthly spend	\$39.95	\$49.95	\$59.95	\$79.95
Standalone monthly data allowance	400MB	3GB	10GB	25GB
'yes' Business Rewards monthly data allowance	400MB + 800MB 'yes' Data	3GB + 6GB 'yes' Data	10GB + 20GB 'yes' Data	25GB + 50GB 'yes' Data
DSL speed	512/128kbps	512/128kbps	1500/256kbps	1500/256kbps
DSL Direct speed <sup>3</sup>	20Mbps/820kbps	20Mbps/820kbps	20Mbps/820kbps	20Mbps/820kbps
Speed limit <sup>4</sup>	28.8kbps	28.8kbps	64kbps	128kbps

'yes' Data<sup>†</sup> – Additional off-peak data allowance from midnight to midday AEDST for 'yes' Business Rewards customers. Access even more data during your business' busy mornings.

3

## Receive benefits

Receive these extra benefits on all plans

### No excess download fees

We will not charge for any excess downloads. We simply limit your speed<sup>4</sup>.

### Lightning-fast speeds

Broadband speed working harder for your business.

### Webspace

Create a website for your business with 20MB webspace.

### Anti-SPAM

Stop SPAM from cluttering up your Inbox and reduce the risk of harmful viruses.

TECHNICAL SUPPORT 24 X 7 – Help any time you need it. Call 133 343

4

## Choose how to connect

### \$0 INSTALLATION

- \$0 connection + \$0 modem
- 'yes' Business Rewards
- 24 month contract

OR

- **\$69 Installation** (\$69 connection + \$0 modem) = Standalone 24 month contract
- **\$129 Installation** (\$39 connection + \$90 modem) = 'yes' Business Rewards 12 month contract
- **\$179 Installation** (\$89 connection + \$90 modem) = Standalone 12 month contract

### With another Internet provider?

Optus can help you transfer from your existing provider or set up a new DSL connection for you. Simple.

<sup>1</sup> Additional hours in excess of included hours - \$3.95 per hour. <sup>2</sup> A single Static IP is available by request on all plans at no extra charge. <sup>3</sup> While accessing websites located in Australia. Speed will vary and may be slower. Speeds above 8Mbps require a network compatible ADSL2+ modem and filters. Many factors affect speeds such as your distance from the telephone exchange, your line condition, your hardware and software, the source of your download, and general Internet traffic. Network theoretical download maximum is 24Mbps. Not applicable if your service has been speed limited. <sup>4</sup> Exceeding monthly plan data allowance will see your speed limited until the end of the billing month. Speeds shown are downstream/upstream. **†'yes' Data:** is a bonus off-peak data allotment provided for use between 12am and 12pm daily AEDST (Sydney time) to customers who remain within their usual monthly plan data allowance during their billing period. **General:** See back for more details and minimum total costs.

# Business Online

Make the most of your broadband and grow your business online.  
We have a host of products and services that will help you maximise your business.



## Domain Name

Get your own web address  
From only \$25 a year  
(.com)

## Web Hosting

Optus will host your website  
From only \$16.50 per month  
(Basic Plan)

## Email Hosting

Optus will host and  
manage your email  
From only \$5 per mailbox

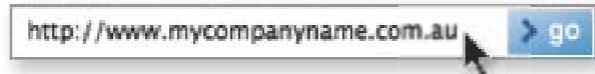
## Secure Data Backup

Protect your data  
From \$132 a year  
(1GB)

## TECHNICAL SUPPORT 24 X 7

Our staff are qualified to help resolve any technical issues with Domain Name, Web and Email Hosting for small business customers, whenever you need it. Just call 1300 791 403.

## Domain Name



A domain name is your company address online. It helps people find your business on the Internet. www.mycompanyname.com.au can be used for both your website and email addresses. If you already have your domain name hosted with another provider, it's simple to transfer it to Optus and in most cases it won't cost you a cent.

Domain type	Description	Cost
Choose a .com.au address	Represents businesses and companies operating within Australia.	\$65 for 2 years registration
Choose a .com or .net address	Represents domains used by anyone, anywhere in the world.	\$25 for 1 year registration

Additional domain addresses are available please see [www.optus.com.au/businessonline](http://www.optus.com.au/businessonline)

## Web Hosting

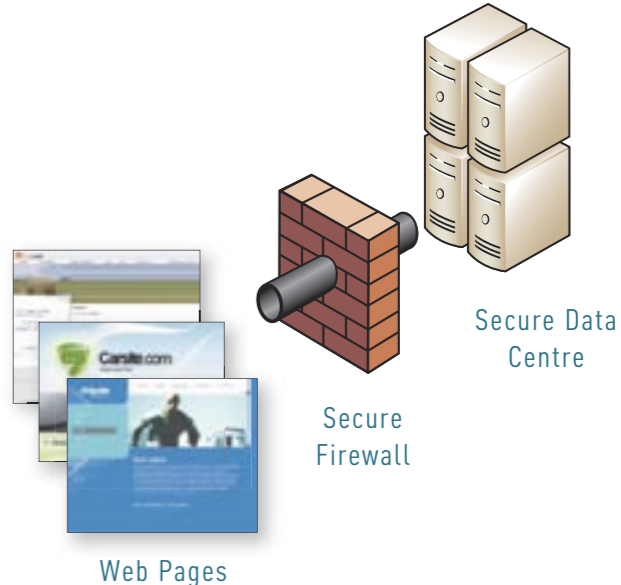
Web Hosting let's you create a professional website with our easy step by step SiteBuilder wizard, included free on all web hosting plans. We will store all your website files safely and hassle-free.

Our range of web hosting plans will suit your business needs, no matter how simple or sophisticated. If you already have a website just transfer your files and we'll host them for you.

- ✓ Easy to use step by step SiteBuilder wizard to create a professional looking website
- ✓ Generous hosting space and monthly data transfer on each plan
- ✓ Unlimited POP mailboxes if you choose the Starter plan or higher
- ✓ Website files stored securely and hassle-free

	Basic	Starter	Starter Plus	Executive	Executive Plus	Professional
Suitable if you want:	A basic site to start your business online	A simple site containing mostly pictures and text	A dynamic site that uses a basic database	A larger, interactive and content-rich website	A highly sophisticated, database-driven site with large traffic volumes	A popular, business-critical site requiring superior performance, speed and availability
Monthly cost	\$16.50	\$39.95	\$65.95	\$89.95	\$329.95	\$699
Set-Up cost	\$0	\$64	\$97	\$105	\$105	\$155
Hosting space*	50MB	200MB	500MB	800MB	3GB	3GB
Monthly data transfer*	500MB	10GB	20GB	30GB	40GB	80GB
POP mailboxes	1	Unlimited				
SiteBuilder	Easy	Basic				

\*Excess hosting space and data transfer charges may apply. See terms and conditions.



# Business Online

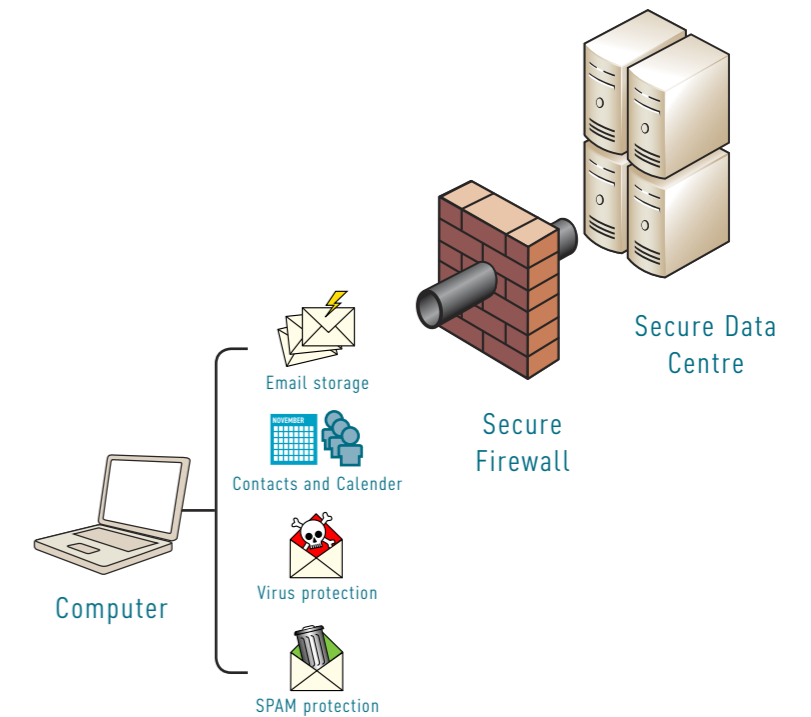
## Email Hosting

Managed Email Exchange is a premium email service. All your emails are securely stored, managed and maintained by us, saving you time and money.

- ✓ Access to Email, Calendar, Contacts, Tasks and Notes
- ✓ Security protection including built-in anti-virus and spam filtering
- ✓ Flexible access to your emails when you're away from the office
- ✓ Regular backup to reduce the risk of email loss

Monthly cost	\$5 per mailbox	\$10 per mailbox	\$15 per mailbox	\$20 per mailbox
Outlook Web Access	✓	✓	✓	✓
Microsoft Outlook 2003 Software License (PC Access)	✗	✗	✓	✓
Email/Contacts/Tasks/Notes	✓	✓	✓	✓
Calendar / Meeting Planner	✗	✓	✓	✓
Built-in virus checking and spam filtering	✓	✓	✓	✓
Mailbox storage*	100MB	100MB	100MB	200MB

\*Excess mailbox storage charges may apply. See terms and conditions.



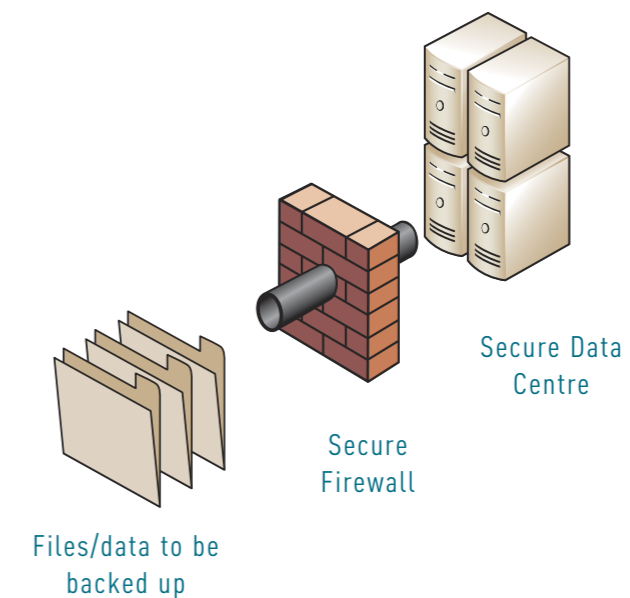
## Secure Data Backup

Safeguard your data by backing up important files onto a secure fully managed server. You will be able to protect your business data from theft, human error, viruses and natural disasters.

- ✓ The software is secure, easy to use and makes backing up a breeze
- ✓ You can schedule backups to happen automatically to save you time
- ✓ Do away with the need to write data to CDs/DVDs or external storage devices
- ✓ Users can access their files via the Internet anywhere, anytime through the web-login browser interface

Secure storage space	Cost per year
1GB	\$132
5GB	\$187
10GB	\$242

1GB equates to approximately 43 million A4 size pages of text



Additional online services such as Promotions Manager, SiteShop and SharePoint are also available, please see [www.optus.com.au/businessonline](http://www.optus.com.au/businessonline).

## Optus Business Phone and Home Business Saver Phone Plan

**Local call plans (20¢ and 15¢):** **1.** Your business phone service may be connected to either Local Access Resale (LAR) or Local Access Direct (LAD) at Optus’ discretion and depending on the availability of the service at your premises. For commercial and technical reasons, not all businesses can be connected to the Optus Local Access Direct Phone service. Optus Local Access Resale means that your local telephone service is directly connected to the Telstra Network. Optus Local Access Direct means that your local telephone service is connected by an access line to the Optus network. Your local service is provided to you by Optus Networks Pty Limited (ABN 92 008 570 330). **2.** Customers can choose to have services other than their local call services re-billed by Optus, however these services are not covered by the Optus rates included in this brochure. The Home Business Saver Phone Plan is only available to those customers running a home business from a residential address. If customers are not residential customers, their line rental will be moved to the standard rate (Business Phone) for the plan the customer has chosen. **3.** You need to be a preselected Optus Long Distance customer to be eligible for all Local Access Resale call plans. **4.** Your local call plan applies to each service listed on your account and is charged on a per line basis. **5.** If you are selecting a new local call plan, the bill cycle of your local call service will determine the effective date of the new pricing plan. **6.** Until your new local call plan is successfully activated, your service will continue to be rated as per your current plan. **7.** Most features, service and telephone numbers are able to be transferred however, there may be some exceptions. **8.** The local call rates apply to standard local calls only. Some services, eg. ISDN are not classified as standard local calls. **9.** The \$5 Power Caller bolt-on is only available to customers who choose the Business Phone Plan.

**Business Long Distance capped plans:** **1.** Optus Capped Calls for National Long Distance, Calls to Mobiles and Optus preselected per minute rates are exclusive to small business customers who preselect to Optus Long Distance. **2.** Calls are charged by the second, plus a call connection fee, until you reach the call cap. The call cap is the maximum that you will pay for a call of up to 10, 30 or 60 minutes. If you hang up before your call reaches the cap, you only pay for the time you’ve used (plus the 28¢ connection fee for Business Phone Plan or the 35¢ connection fee for the Home Business Saver Phone Plan). If your call exceeds the cap call length of 10, 30 or 60 minutes you will be charged the call cap plus the preselected per minute rate from that time. **3.** The call cap does not apply to calls to mobiles on overseas networks, including calls to international fixed line numbers which are treated as mobile terminating calls These calls will be charged at the preselected per minute rate plus a 30¢ per minute surcharge, plus the call connection fee. **4.** Optus calls exclude calls made using 1456 Override, calls from mobiles, calls to MobileSat and other satellite services, Calling Card calls, Operator Services calls, Corporate and Government and some business customers, Service Providers and their customers. **5.** Optus reserves the right to return your Long Distance to Optus and/or apply a higher line rental and local call rates if you cancel your Long Distance service.

**Local and Long Distance 12 or 24 month agreements:** If your Long Distance and/or Local service is cancelled within the 12 or 24 month agreement period, a cancellation fee will apply per line and can be calculated as: Line rental times the number of months remaining in the contract. The agreement period commences upon activation of the Long Distance service.

**Optus Local Access Direct:** **1.** There will be a short term disruption to your service on the day your service is switched over to Optus. For 15 minutes, you won’t be able to make or receive any calls. **2.** If you decide to switch either your home phone or broadband away from Optus in future, you must switch both services, otherwise the service remaining with Optus will be disconnected. **3.** If you disconnect your Optus Local Direct service and transfer to another network, you may be required to take a new telephone number. **4.** Connecting additional service lines and certain services may not be possible due to technical and commercial reasons. **5.** If you require a non-standard connection or after installation charges eg. Special Request Orders, Optus will provide you with a list of qualified technicians who may be able to carry out this work for you. The charge will depend on what type of work you request to be carried out.

**Minimum Total Cost:** The ‘Minimum Total Cost’ is set out in the table below and does not include call costs. Costs may vary depending on the plan and number of products chosen.

### Standalone Business Phone / Home Business Saver - Local Access Resale (LAR) and Local Access Direct (LAD)

Plan	Min. Monthly Spend	Min. Total Cost
Business Phone 12 month (\$33)	\$33	\$396
Business Phone 24 month (\$28)	\$28	\$672
Home Business Saver 12 month (\$28)	\$28	\$336
Home Business Saver 24 month (\$23)	\$23	\$552

### ‘yes’ Business Rewards for Business Phone / Home Business Saver with Business DSL or Business Mobile

Plan	Business DSL \$39.95 Starter Plan (\$39 connection, \$90 modem for 12 month; \$0 connection, \$0 modem for 24 month)	‘yes’ Business Smart 29 plan
Business Phone LAR 12 month (\$28)	\$944.40	\$684
Business Phone LAD 12 month (\$23)	\$884.40	\$624
Home Business Saver LAR 12 month (\$23)	\$884.40	\$624
Home Business Saver LAD 12 month (\$18)	\$824.40	\$564
Business Phone LAR 24 month (\$23)	\$1510.80	\$1248
Business Phone LAD 24 month (\$18)	\$1390.80	\$1128
Home Business Saver LAR 24 month (\$18)	\$1390.80	\$1128
Home Business Saver LAD 24 month (\$13)	\$1270.80	\$1008

## Optus Broadband

Optus Broadband is available in metropolitan and many regional areas of NSW, ACT, VIC, QLD, SA and WA. It is not available in NT, or TAS. For technical and commercial reasons not all businesses can be connected to Optus DSL Broadband. A \$50 charge applies if you change your plan within a different speed range. A \$300 pro rata cancellation fee applies if you cancel before your initial Agreement Period ends. Data will be counted in Megabytes (MB), 1000 Megabytes = 1 Gigabyte (GB), and applies to downloads (to your computer) only. To check system requirements and modem compatibility visit [www.optus.com.au/smbdssystem](http://www.optus.com.au/smbdssystem) If you have a Back-to-Base alarm system (or other hard-wired monitoring system) or a PABX (or similar phone system) on the same line as your Optus DSL service you’ll need to ensure with the provider of that service its compatibility with the Optus DSL service (perhaps through the installation of an Approved Central Filter) at your own expense. Optus DSL Customer Service will only assist with connection to a single computer and modem. Connection to multiple computers or a LAN is permitted, but is your own responsibility and is at your own expense.

**Business DSL Direct:** If you decide to switch either your Optus Local Access Direct (including Business Phone or Home Business Saver), or Business DSL Direct away from Optus in the future, you must switch both services, otherwise the service remaining with Optus will be cancelled automatically, and we will charge you a cancellation fee if cancelled before the contract period ends.

**Minimum Total Cost:** The ‘Minimum Total Cost’ is set out in the table below and does not include call costs. Costs may vary depending on the plan and number of products chosen.

### Standalone Business DSL

Plan	Min. monthly Spend	Installation Fee (Connection Fee + Modem)	Min. Total Cost
Business DSL Starter 12 month	\$49.95	\$89 connection fee + \$90 modem	\$778.40
Business DSL Starter Plus 12 month	\$59.95		\$898.40
Business DSL Executive 12 month	\$69.95		\$1018.40
Business DSL Executive Plus 12 month	\$89.95		\$1258.40
Business DSL Starter 24 month	\$49.95	\$69 connection fee + \$0 modem	\$1267.80
Business DSL Starter Plus 24 month	\$59.95		\$1507.80
Business DSL Executive 24 month	\$69.95		\$1747.80
Business DSL Executive Plus 24 month	\$89.95		\$2227.80

### ‘yes’ Business Rewards for Business DSL with Business Phone or Business Mobile

Plan	Installation Fee (Connection Fee + Modem)	Business Phone (\$28 for 12 month; \$23 for 24 month)	‘yes’ Business Smart 29 plan
Business DSL Starter 12 month (\$39.95)	\$39 connection fee + \$90 modem	\$944.40	\$956.40
Business DSL Starter Plus 12 month (\$49.95)		\$1064.40	\$1076.40
Business DSL Executive 12 month (\$59.95)		\$1184.40	\$1196.40
Business DSL Executive Plus 12 month (\$79.95)		\$1424.40	\$1436.40
Business DSL Starter 24 month (\$39.95)	\$0 connection fee + \$0 modem	\$1510.80	\$1654.80
Business DSL Starter Plus 24 month (\$49.95)		\$1750.80	\$1894.80
Business DSL Executive 24 month (\$59.95)		\$1990.80	\$2134.80
Business DSL Executive Plus 24 month (\$79.95)		\$2470.80	\$2614.80

### ‘yes’ Business Rewards

**1.** Offer available to new and existing eligible credit approved Optus Small Business customers, as defined by Optus who connect to a ‘yes’ Business Rewards package by: **a)** preselecting their Long Distance calls to Optus and having their local calls re-billed by Optus on Small Business plans; **b)** subscribing to an eligible Optus Mobile Digital Small Business plan; **c)** connecting to a selected Optus Small Business DSL plan. **2.** Offer excludes: **a)** residential customers, as determined by Optus; **b)** customers directly connected to Optus Local HFC network (including Optus Cable); **c)** Corporate and Government Business customers, as determined by Optus; **d)** Optus Service Providers and their customers; **e)** 1456 Override customers. **3.** Optus reserves the right to change or withdraw this Offer at any time with reasonable notice. **4.** ‘yes’ Business Rewards are not available with any other offer. **5.** Customers must connect each service in the same account name, address and ABN/ACN/ARBN. **6.** To maintain the benefits under this Offer, customers must notify Optus of any change to each service associated within their Offer package. **7.** Optus reserves the right to cancel this Offer if the customer does not: **a)** remain preselected to Optus for their Long Distance calls and have their local calls re-billed by Optus; **b)** remain connected to an eligible Optus Mobile Digital plan; **c)** remain connected to the applicable Optus Dial-up or DSL plan or d) if the services are not all in the same account name, address and ABN/ACN/ARBN. **8.** These terms and conditions are in addition to the Standard Forms of Agreement for each of the products named above. A copy of each of these Standard Forms of Agreement can be found at [www.optus.com.au/smbterms](http://www.optus.com.au/smbterms) The ‘yes’ Business Rewards \$5 off Line Rental (Local Access Resale) or \$10 off Line Rental (Local Access Direct) offer is only available to eligible ‘yes’ Business Rewards customers. It is only available when customers preselect their Long Distance calls to Optus and have their local calls billed by Optus in addition to subscribing to an eligible Optus DSL plan as part of a ‘yes’ Business Rewards bundle. ‘yes’ Data is a bonus off-peak data allotment provided to ‘yes’ Business Rewards customers for use between 12AM and 12PM daily AEDST (Sydney time). This data will not form part of the monthly data plan allowance. If you exceed your ‘yes’ Data allowance, you will begin to use your monthly plan data allowance at all times, including during off-peak hours. If you reach your monthly plan data allowance you will be speed limited until the start of your next billing month and will no longer be eligible for ‘yes’ Data for the remainder of that month.

### Business Online

**Domain Name:** Domain Name Registration does not provide you with the facility to change your DNS entries. Customers requiring this functionality should upgrade to a Domain Parking account. Additional charges apply for Domain Parking.

**Web Hosting:** **1.** Contract can be terminated on one month’s notice. **2.** The hosting space included with each plan is calculated by adding the monthly average of your website storage and the monthly average storage of all mailboxes under your account. Once your server space exceeds the allocated limit, an additional fee of \$0.099 per extra MB per month is charged. **3.** If your website’s data transfer exceeds the allocated amount per month for your plan, an additional fee may be charged. Please see your Service Description for further details. **4.** If you terminate the Optus Web Hosting account with which you are utilising SiteBuilder Easy or Basic, all the content (text) which you have entered into the SiteBuilder interface will be permanently deleted.

**Managed Email Exchange:** Excess storage is calculated at company level, based on the combined total of the average daily storage utility of each Managed Exchange mailbox and the Public Folder (if applicable) under the account across the given month. Excess storage is charged at \$0.099 per MB per month. The full monthly charge for each Managed Email Exchange mailbox created will be incurred for the whole or part of your billing month in which the product is enabled. Emails will need to be migrated if you are already using Microsoft® Outlook and choose a \$5 or \$10 Managed Email Exchange plan. A once off migration fee of \$135 per hour will apply if you request Optus to migrate your emails.

**Secure Data Backup:** **1.** Your service will be provided by Hewlett-Packard Australia Pty Ltd ABN 74 004 394 763 and Optus accepts no responsibility for the service. **2.** The service will commence at activation date or after 3 months of acquiring the product, whichever comes first. **3.** There are no excess charges and you will be notified via email when you exceed your storage limit – you will not be able to backup/upload more files, though you may continue to recover files until you free up some space.

SingTel Optus Pty Limited ABN 90 052 833 208 trading as Optus Communications 101 Miller Street North Sydney 2060. Optus, the Optus logo and ‘yes’ are trade marks of SingTel Optus Pty Limited. Optus Communications services are provided by Optus Networks Pty Ltd ABN 92 008 570 330 and Optus Mobile Pty Ltd ABN 65 054 365 696.